

# PowerLogic™ PM5300 series

## User manual

EAV15107-EN10  
07/2022



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# Safety information

## Important information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of either symbol to a “Danger” or “Warning” safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that accompany this symbol to avoid possible injury or death.

### **DANGER**

**DANGER** indicates a hazardous situation which, if not avoided, **will result in** death or serious injury.

**Failure to follow these instructions will result in death or serious injury.**

### **WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

### **CAUTION**

**CAUTION** indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

### **NOTICE**

NOTICE is used to address practices not related to physical injury.

## Please note

Electrical equipment should be installed, operated, serviced and maintained only by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material. A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

## Notices

### FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user is cautioned that any changes or modifications not expressly approved by Schneider Electric could void the user's authority to operate the equipment.

This digital apparatus complies with CAN ICES-3 (B) /NMB-3(B).

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# Safety precautions

Installation, wiring, testing and service must be performed in accordance with all local and national electrical codes.

**⚠️⚠️ DANGER**

**HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**


- Apply appropriate Personal Protective Equipment (PPE) and follow safe electrical work practices. See NFPA 70E, CSA Z462 or other local standards.
- Turn off all power supplying this device and the equipment in which it is installed before working on or in the equipment.
- Always use a properly rated voltage sensing device to confirm that all power is off.
- Follow guidelines in the Wiring section of the related Installation Sheet.
- Assume communications and I/O wiring are hazardous live until determined otherwise.
- Do not exceed the maximum ratings of this device.
- Do not short secondary terminals of Voltage Transformer (VT).
- Do not open secondary terminals of Current Transformer (CT).
- Ground secondary circuit of CTs.
- Do not use the data from the meter to confirm power is off.
- Replace all devices, doors and covers before turning on power to this equipment.
- Do not use water or any liquid material to clean the product. Use a cleaning cloth to remove dirt. If dirt cannot be removed, contact local Technical Support representative.

**Failure to follow these instructions will result in death or serious injury.**

**NOTE:** See IEC 60950-1 for more information on communications and I/O wiring connected to multiple devices.

**⚠️ WARNING**

**UNINTENDED OPERATION**

- Do not use this device for critical control or protection of persons, animals, property or equipment.
- Do not use this device if a wrench icon  appears on the top left corner of the display screen or if the value under **Meter Status** is not "OK".

**Failure to follow these instructions can result in death, serious injury, or equipment damage.**

**⚠ WARNING****POTENTIAL COMPROMISE OF SYSTEM AVAILABILITY, INTEGRITY, AND CONFIDENTIALITY**

- Change default passwords/passcodes to help prevent unauthorized access to device settings and information.
- Disable unused ports/services and default accounts, where possible, to minimize pathways for malicious attacks.
- Place networked devices behind multiple layers of cyber defenses (such as firewalls, network segmentation, and network intrusion detection and protection).
- Use cybersecurity best practices (for example: least privilege, separation of duties) to help prevent unauthorized exposure, loss, modification of data and logs, interruption of services, or unintended operation.

**Failure to follow these instructions can result in death, serious injury, or equipment damage.**

# Meter overview

## Features and options

The PowerLogic™ PM5300 power and energy meters offer value for the demanding needs of your energy monitoring and cost management applications.

	PM5310	PM5320	PM5330 PM5331	PM5340 PM5341
Fast installation, panel mount with integrated display	✓	✓	✓	✓
Accuracy IEC 61557-12	Cl 0.5S	Cl 0.5S	Cl 0.5S	Cl 0.5S
Display Backlit LCD, multilingual, bar graphs, 6 lines, 4 concurrent values	✓	✓	✓	✓
Power and energy metering: 3-phase voltage, current, power, demand, energy, frequency, power factor	✓	✓	✓	✓
Multi-tariff	4	4	4	4
Power quality analysis: THD, thd, TDD	✓	✓	✓	✓
Power quality analysis: Harmonics, individual (odd) up to	31st	31st	31st	31st
I/O	2SI/2DO	2SI/2DO	2SI/2DO	2SI/2DO
Relays	—	—	2	2
Alarms	35	35	35	35
Setpoint response time, seconds	1	1	1	1
Single and multi-condition alarms	✓	✓	✓	✓
Communications: Serial ports with Modbus protocol	1	—	1	—
Communications: Ethernet port with Modbus TCP and BACnet/IP	—	1	—	1
MID-ready compliance	—	—	PM5331	PM5341

## Functions and characteristics

### General

Use on LV and MV systems	✓
Basic metering with THD and min/max readings	✓

### Instantaneous rms values

Current (per phase and neutral)	✓
Voltage (total, per phase L-L and L-N)	✓
Frequency	✓
Real, reactive, and apparent power (Total and per phase)	Signed, Four Quadrant
True Power Factor (Total and per phase)	Signed, Four Quadrant
Displacement PF (Total and per phase)	Signed, Four Quadrant
% Unbalanced I, V L-N, V L-L	✓

### Energy values

Accumulated Active, Reactive and Apparent Energy <sup>1</sup>	Received/Delivered; Net and absolute
---	--------------------------------------

<sup>1</sup>Stored in non-volatile memory

### Demand values

Current average <sup>1</sup>	Present, Last, Predicted, Peak, and Peak Date Time
Active power <sup>1</sup>	Present, Last, Predicted, Peak, and Peak Date Time
Reactive power <sup>1</sup>	Present, Last, Predicted, Peak, and Peak Date Time
Apparent power <sup>1</sup>	Present, Last, Predicted, Peak, and Peak Date Time
Demand calculation (Sliding, fixed and rolling block, thermal methods)	✓
Synchronization of the measurement window to input, communication command or internal clock	✓
Configurable demand intervals	✓

<sup>1</sup>Stored in non-volatile memory

### Power quality measurements

THD, thd (Total Harmonic Distortion) I, V L-N, V L-L per phase	I, V L-N, V L-L
TDD (Total Demand Distortion)	✓
Individual harmonics (odds)	31st

### Other measurements

I/O timer <sup>1</sup>	✓
Operating timer <sup>1</sup>	✓
Load timer <sup>1</sup>	✓
Alarm counters and alarm logs	✓

<sup>1</sup>Stored in non-volatile memory

### Data recording

Min/max of instantaneous values, plus phase identification <sup>1</sup>	✓
Alarms with 1s timestamping <sup>1</sup>	Data logging Up to two fixed parameters (e.g., kWh and kVAh) with configurable interval and duration (e.g., 2 parameters for 60 days at 15 minutes interval)
Memory capacity	256 kB
Min/max log	✓
Maintenance, alarm and event logs	✓

<sup>1</sup>Stored in non-volatile memory

### Inputs/Outputs/Relays

Digital inputs	2
Digital outputs	2
Form A Relay outputs	2

**Inputs/Outputs/Relays (Continued)**

Timestamp resolution in seconds	1
Whetting voltage	✓

## Data display and analysis tools

### Power Monitoring Expert

EcoStruxure™ Power Monitoring Expert is a complete supervisory software package for power management applications.

The software collects and organizes data gathered from your facility's electrical network and presents it as meaningful, actionable information via an intuitive web interface.

Power Monitoring Expert communicates with devices on the network to provide:

- Real-time monitoring through a multi-user web portal
- Trend graphing and aggregation
- Power quality analysis and compliance monitoring
- Preconfigured and custom reporting

See the EcoStruxure™ Power Monitoring Expert online help for instructions on how to add your device into its system for data collection and analysis.

### Power SCADA Operation

EcoStruxure™ Power SCADA Operation is a complete real-time monitoring and control solution for large facility and critical infrastructure operations.

It communicates with your device for data acquisition and real-time control. You can use Power SCADA Operation for:

- System supervision
- Real-time and historical trending, event logging
- PC-based custom alarms

See the EcoStruxure™ Power SCADA Operation online help for instructions on how to add your device into its system for data collection and analysis.

### Modbus command interface

Most of the meter's real-time and logged data, as well as basic configuration and setup of meter features, can be accessed and programmed using a Modbus command interface as published in the meter's Modbus register list.

This is an advanced procedure that should only be performed by users with advanced knowledge of Modbus, their meter, and the power system being monitored. For further information on the Modbus command interface, contact Technical Support.

See your meter's Modbus register list at [www.se.com](http://www.se.com) for the Modbus mapping information and basic instructions on command interface.

## Meter configuration

Meter configuration can be performed through the display or PowerLogic™ ION Setup.

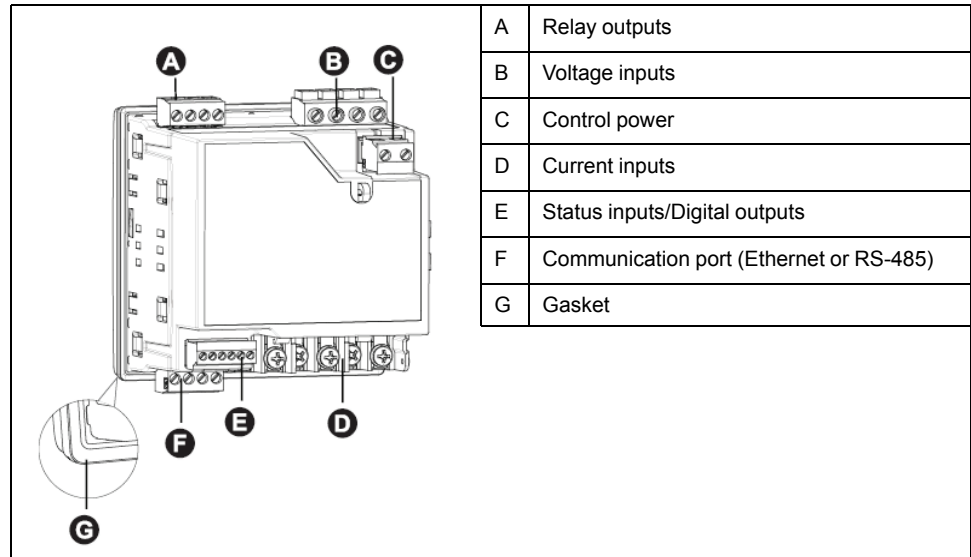
ION Setup is a meter configuration tool that can be downloaded for free at [www.se.com](http://www.se.com).

See the ION Setup online help or in the ION Setup device configuration guide. To download a copy, go to [www.se.com](http://www.se.com) and search for ION Setup device configuration guide.

## Hardware reference

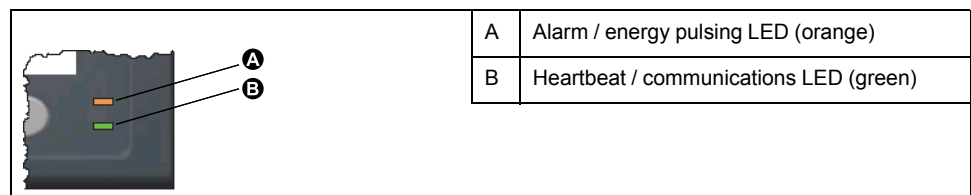
### Parts of the meter (rear view)

Most of the input, output and communication ports are located on the back of the meter.



### LED indicators on the display

The display has two LED indicators.



### Alarm / energy pulsing LED

The alarm / energy pulsing LED can be configured for alarm notification or energy pulsing.

When configured for alarm notification, this LED flashes when a high, medium or low priority alarm is active. The LED provides a visual indication of an active alarm condition or an inactive but unacknowledged high priority alarm.

When configured for energy pulsing, this LED flashes at a rate proportional to the amount of energy consumed. This is typically used to verify the power meter's accuracy.

### Heartbeat / serial communications LED

The heartbeat / serial communications LED blinks to indicate the meter's operation and serial Modbus communications status.

The LED blinks at a slow, steady rate to indicate the meter is operational. The LED flashes at a variable, faster rate when the meter is communicating over a Modbus serial communications port.

You cannot configure this LED for other purposes.

**NOTE:** A heartbeat LED that remains lit and does not blink (or flash) can indicate a problem. In this case, power down the meter and reapply power. If the LED still does not blink or flash, contact Technical Support.

## Ethernet communications LEDs

The meter has two LEDs for the Ethernet communications port.

The Link LED is on when there is a valid Ethernet connection. The Act (active) LED flashes to indicate the meter is communicating through the Ethernet port.

You cannot configure these LEDs for other purposes.

## Panel-mount meter mounting and wiring recommendations

There are supplemental mounting and wiring recommendations that apply to panel-mount meters.

- The meter is intended to be mounted inside a ¼-DIN panel cutout.
- Inspect the gasket (installed around the perimeter of the display) and make sure it is secured properly and not damaged.
- The meter retainer clips, located on either side of the meter base and used to secure the meter in the panel, do not usually require any tools to install.

## Terminal covers

The voltage and current terminal covers help prevent tampering with the meter's voltage and current measurement inputs.

The terminal covers enclose the terminals, the conductor fixing screws and a length of the external conductors and their insulation. The terminal covers are secured by tamper-resistant meter seals.

These covers are included for meter models where sealable voltage and current covers are required to comply with revenue or regulatory standards.

The meter terminal covers must be installed by a qualified installer.

Refer to your meter's installation sheet or the instructions that came with your terminal covers for instructions on installing the terminal covers.

## Meter wiring considerations

### Direct connect voltage limits

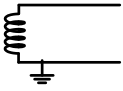

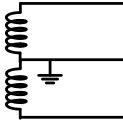
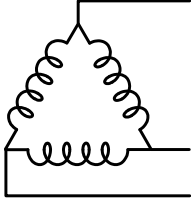
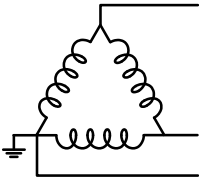
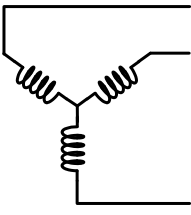
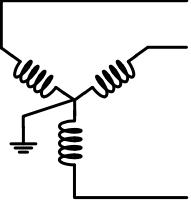
You can connect the meter's voltage inputs directly to the phase voltage lines of the power system if the power system's line-to-line or line-to-neutral voltages do not exceed the meter's direct connect maximum voltage limits.

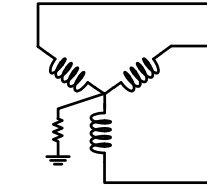
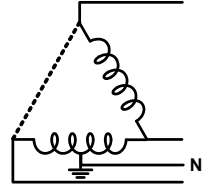
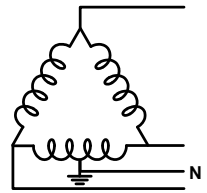
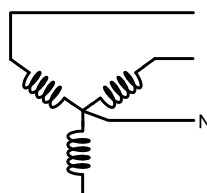
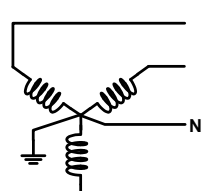
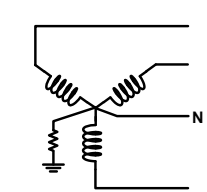
The meter's voltage measurement inputs are rated by the manufacturer for up to 400 V L-N / 690 V L-L. However, the maximum voltage allowed for direct



connection may be lower, depending on the local electrical codes and regulations. In US and Canada the maximum voltage on the meter voltage measurement inputs may not exceed 347 V L-N / 600 V L-L.

If your system voltage is greater than the specified direct connect maximum voltage, you must use VTs (voltage transformers) to step down the voltages.

Power system description	Meter setting	Symbol	Direct connect maximum (UL)	Direct connect maximum (IEC)	# of VTs (if required)
Single-phase 2-wire line-to-neutral	1PH2W LN		347 V L-N	400 V L-N	1 VT
Single-phase 2-wire line-to-line	1PH2W LL		600 V L-L	690 V L-L	1 VT
Single-phase 3-wire line-to-line with neutral	1PH3W LL with N		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	2 VT
3-phase 3-wire Delta ungrounded	3PH3W Dlt Ungnd		600 V L-L	600 V L-L	2 VT
3-phase 3-wire Delta corner grounded	3PH3W Dlt Crnr Gnd		600 V L-L	600 V L-L	2 VT
3-phase 3-wire Wye ungrounded	3PH3W Wye Ungnd		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	2 VT
3-phase 3-wire Wye grounded	3PH3W Wye Gnd		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	2 VT

Power system description	Meter setting	Symbol	Direct connect maximum (UL)	Direct connect maximum (IEC)	# of VTs (if required)
3-phase 3-wire Wye resistance-grounded	3PH3W Wye Res Gnd		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	2 VT
3-phase 4-wire open Delta center-tapped	3PH4W Opn Dlt Ctr Tp		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	3 VT
3-phase 4-wire Delta center-tapped	3PH4W Dlt Ctr Tp		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	3 VT
3-phase 4-wire ungrounded Wye	3PH4W Wye Ungnd		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	3 VT or 2 VT
3-phase 4-wire grounded Wye	3PH4W Wye Gnd		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	3 VT or 2 VT
3-phase 4-wire resistance-grounded Wye	3PH4W Wye Res Gnd		347 V L-N / 600 V L-L	400 V L-N / 690 V L-L	3 VT or 2 VT

## Balanced system considerations

In situations where you are monitoring a balanced 3-phase load, you may choose to connect only one or two CTs on the phase(s) you want to measure, and then configure the meter so it calculates the current on the unconnected current input(s).

**NOTE:** For a balanced 4-wire Wye system, the meter's calculations assume that there is no current flowing through the neutral conductor.

## Balanced 3-phase Wye system with 2 CTs

The current for the unconnected current input is calculated so that the vector sum for all three phases equal zero.

## Balanced 3-phase Wye or Delta system with 1CT

The currents for the unconnected current inputs are calculated so that their magnitude and phase angle are identical and equally distributed, and the vector sum for all three phase currents equal zero.

**NOTE:** You must always use 3 CTs for 3-phase 4-wire center-tapped Delta or center-tapped open Delta systems.

## Communications connections

### RS-485 wiring


Connect the devices on the RS-485 bus in a point-to-point configuration, with the (+) and (-) terminals from one device connected to the corresponding (+) and (-) terminals on the next device.

### RS-485 cable

Use a shielded 2 twisted pair or 1.5 twisted pair RS-485 cable to wire the devices. Use one twisted pair to connect the (+) and (-) terminals, and use the other insulated wire to connect the C terminals

The total distance for devices connected on an RS-485 bus should not exceed 1200 m (4000 ft).

### RS-485 terminals

C	Common. This provides the voltage reference (zero volts) for the data plus and data minus signals
	Shield. Connect the bare wire to this terminal to help suppress signal noise that may be present. Ground the shield wiring at one end only (either at the master or the last slave device, but not both).
-	Data minus. This transmits/receives the inverting data signals.
+	Data plus. This transmits/receives the non-inverting data signals.

**NOTE:** If some devices in your RS-485 network do not have the Common terminal, use the bare wire in the RS-485 cable to connect the Common terminal from the meter to the shield terminal on the devices that do not have the Common terminal.

## Ethernet communications connections

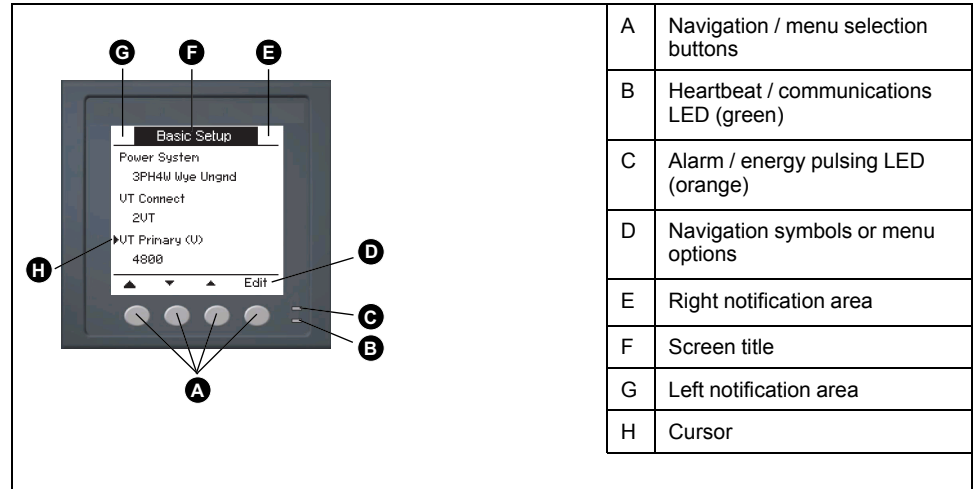
Use a shielded Ethernet cable to connect the meter's Ethernet port.

Ground terminal is not available on the meter; shield should be connected to ground at the other end. Your Ethernet connection source should be installed in a location that minimizes the overall Ethernet cable routing length.

# Display

## Display overview

The display lets you use the meter to perform various tasks such as setting up the meter, displaying data screens, acknowledging alarms, or performing resets.

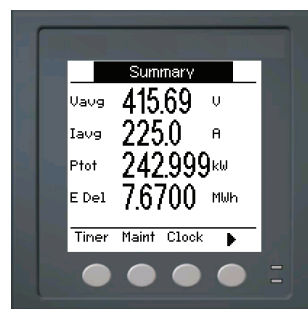


## Default data display screen

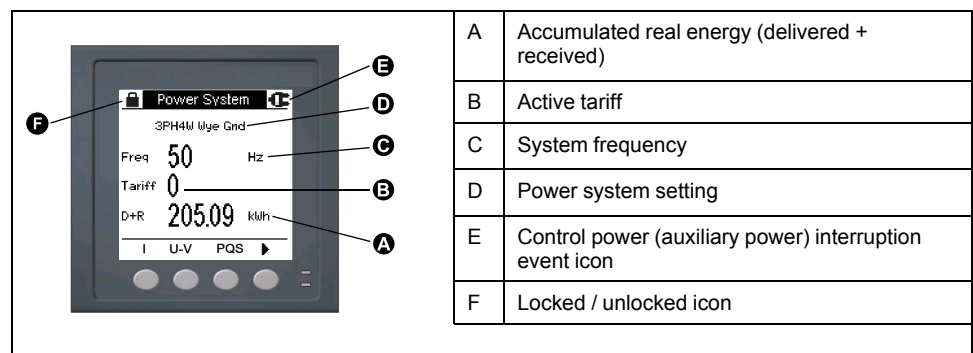
The default data display screen varies depending on the meter model.

The **Summary** screen is the default screen for all meter models except PM5331 / PM5341.

The **Summary** screen displays real-time values for average voltage and current (Uavg, Iavg), total power (Ptot) and energy consumption (E Del).







The **Power System** screen is the default screen for PM5331 / PM5341 meter models.



## Notification icons

To alert you about meter state or events, notification icons appear at the top left or top right corner of the display screen.

Icon	Description
	The wrench icon indicates that the power meter requires maintenance.
	The alarm icon indicates an alarm condition has occurred.
	The blinking heartbeat icon indicates that the power meter is in normal operating condition.
 (Displayed only in MID compliance meter models)	The icon indicates that a control power (auxiliary power) interruption event has occurred.

## Meter display language

You can configure the meter to display the information on the display screen in one of several languages.

The following languages are available:

- English
- French
- Spanish
- German
- Italian
- Portuguese
- Russian
- Chinese

## Meter screen navigation

The meter's buttons and display screen allow you to navigate data and setup screens, and to configure the meter's setup parameters.

A. Press the button below the appropriate menu to view that screen

B. Press the right arrow to view more screens

C. In setup mode, a small right arrow indicates the selected option

D. In setup mode, a small down arrow indicates that there are additional parameters to display. The down arrow disappears when there are no more parameters to display.

E. In setup mode, press the button under **Edit** to change that setting. If the item is read-only, cannot be configured with the meter's existing setup, or can only be configured using software, **Edit** disappears.

## Navigation symbols

Navigation symbols indicate the functions of the associated buttons on your meter's display.

Symbol	Description	Actions
▶	Right arrow	Scroll right and display more menu items or move cursor one character to the right
▲	Up arrow	Exit screen and go up one level
▼	Small down arrow	Move cursor down the list of options or display more items below
▲	Small up arrow	Move cursor up the list of items or display more items above
◀	Left arrow	Move cursor one character to the left
+	Plus sign	Increase the highlighted value or show the next item in the list.
-	Minus sign	Show the previous item in the list

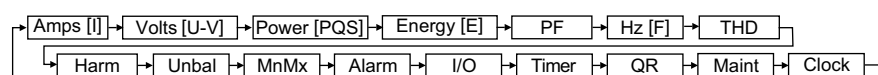
When you reach the last screen, press the right arrow again to cycle through the screen menus.

## Meter screen menus overview

All meter screens are grouped logically, according to their function.

You can access any available meter screen by first selecting the Level 1 (top level) screen that contains it.

### Level 1 screen menus - IEEE title [IEC title]

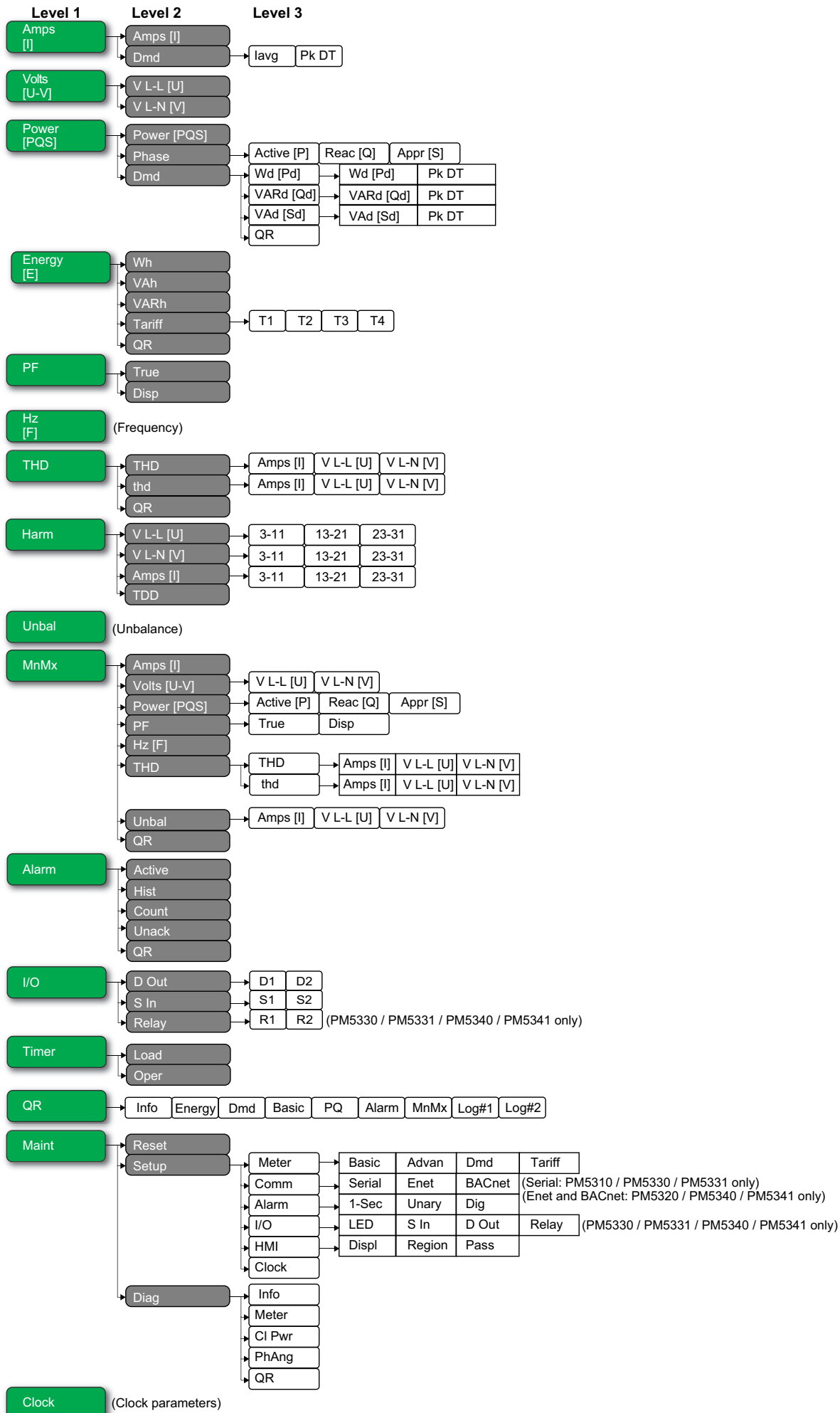


## Menu tree

Use the menu tree to navigate to the parameter or setting you want to view or configure.

### **Level 1, 2 and 3 meter screens - IEEE title [IEC title]**

The image below summarizes the available meter screens (IEEE menus shown, with the corresponding IEC menus in parentheses).





## Data display screens

The meter display screens allow you to view meter values and configure settings.

The titles listed are for the HMI mode in IEEE, with the corresponding titles in IEC mode in square brackets [ ].

- Bulleted items indicate subscreens and their descriptions.

### Amps [I]

<b>Amps [I]</b>	Instantaneous current measurements for each phase and calculated neutral (In) or calculated ground current (Ig) based on the meter wiring type.
<b>Dmd</b>	Summary of peak current demand values at the last demand interval. <ul style="list-style-type: none"> <li>• Real-time demand (Pres), peak demand (Peak) and predicted demand (Pred) for the present interval. Average demand for the previous (Last) interval.</li> <li>• Date and timestamp for the peak demand readings.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>lavg</b></li> <li>• <b>Pk DT</b></li> </ul>	

### Volts [U-V]

<b>V L-L [U]</b>	Line-to-line voltage for each phase.
<b>V L-N [V]</b>	Line-to-neutral voltage for each phase.

### Power [PQS]

<b>Power [PQS]</b>	Summary of real-time power consumption values for total active power in kW (Total [Ptot]), total reactive power in kVAR (Total [Qtot]), and total apparent power in kVA (Total [Stot]).
<b>Phase</b>	Per phase (A [P1], B [P2], C [P3]) and total (Total [Ptot]) power values for active power in kW, reactive power in kVAR and apparent power in kVA.
<ul style="list-style-type: none"> <li>• <b>Active [P], Reac [Q], Appr [S]</b></li> </ul>	
<b>Dmd</b>	Summary of peak power demand values in the previous (Last) demand interval period for active power in kW, reactive power in kVAR and apparent power in kVA. <ul style="list-style-type: none"> <li>• Total power demand values in the previous (Last) demand interval for active power demand (Wd [P]), reactive power demand (VARd [Q]) and apparent power demand (VAd [S]). Displays demand values for the present demand (Pres) interval, demand for the previous demand (Last) interval period, predicted demand (Pred) based on the current power consumption rate, and the recorded peak power demand (Peak) value.                     <ul style="list-style-type: none"> <li>◦ Date and timestamp for the peak power demand (Peak) value.</li> </ul> </li> <li>• Power demand parameters embedded in QR code format.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Wd [Pd], VARd [Qd], VAd [Sd]</b></li> <li>◦ <b>Pk DT</b></li> <li>• <b>QR</b></li> </ul>	

### Energy [E]

<b>Wh, VAh, VARh</b>	Delivered (Del), received (Rec), delivered plus received (D+R) and delivered minus received (D-R) accumulated values for active energy (Wh), apparent energy (VAh) and reactive energy (VARh).
<b>Tariff</b>	<ul style="list-style-type: none"> <li>• Displays the available multi-tariffs (T1 through T4).                     <ul style="list-style-type: none"> <li>◦ Active energy delivered in Wh (W [P]), reactive energy delivered in VARh (VAR [Q]) and apparent energy delivered in VAh (VA [S]) energy for the selected multi-tariff.</li> <li>◦ Active energy received in Wh (W [P]), reactive energy received in VARh (VAR [Q]) and apparent energy received in VAh (VA [S]) energy for the selected multi-tariff</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• <b>T1, T2, T3, T4</b></li> <li>◦ <b>Del</b></li> <li>◦ <b>Rec</b></li> </ul>	
<b>QR</b>	Energy parameters (Wh, VAh, VARh, and multi-tariff) embedded in QR code format.

### PF

<b>True</b>	Per phase and total true power factor values and sign.
<b>Disp</b>	Per phase and total displacement power factor values and sign.

### Hz [F]

Frequency (Freq). This page also displays average voltage (Vavg), average current (lavg) and total power factor (PF) values.
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**THD**

<b>THD</b> • <b>Amps [I], V L-L [U], V L-N [V]</b>	THD (ratio of harmonic content to the fundamental) for current, line-to-line voltage and line-to-neutral voltage.
<b>thd</b> • <b>Amps [I], V L-L [U], V L-N [V]</b>	thd (ratio of harmonic content to the rms value of total harmonic content) for current, line-to-line voltage and line-to-neutral voltage.
<b>QR</b>	Power quality parameters (THD and thd) embedded in QR code format.

**Harm**

<b>V L-L [U]</b> • <b>3-11, 13-21, 23-31</b>	Line-to-line voltage harmonics data: Numeric magnitude and angle for the fundamental harmonic, and graphical representation of harmonics for the 3rd to 11th, 13th to 21st, and 23rd to 31st odd harmonics for each line-to-line phase voltage.
<b>V L-N [V]</b> • <b>3-11, 13-21, 23-31</b>	Line-to-neutral voltage harmonics data: Numeric magnitude and angle for the fundamental harmonic, and graphical representation of harmonics for the 3rd to 11th, 13th to 21st, and 23rd to 31st odd harmonics for each line-to-neutral phase voltage.
<b>Amps [I]</b> • <b>3-11, 13-21, 23-31</b>	Current harmonics data: Numeric magnitude and angle for the fundamental harmonics, and graphical representation of harmonics for the 3rd to 11th, 13th to 21st, and 23rd to 31st odd harmonics for each phase current.
<b>TDD</b>	Total demand distortion each phase voltage.

**Unbal**

Percent unbalance readings for line-to-line voltage (V L-L [U]), line-to-neutral voltage (V L-N [V]) and current (Amps [I]).
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**MnMx**

<b>Amps [I]</b>	Summary of minimum and maximum values for phase current.
<b>Volts [U-V]</b> • <b>V L-L [U], V L-N [V]</b>	Summary of minimum and maximum values for line-to-line voltage and line-to-neutral voltage.
<b>Power [PQS]</b> • <b>Active [P], Reac [Q], Appr [S]</b>	Minimum and maximum values for active, reactive, and apparent power.
<b>PF</b> • <b>True, Disp</b>	Minimum and maximum values for true and displacement PF and PF sign.
<b>Hz [F]</b>	Minimum and maximum values for frequency.
<b>THD</b> • <b>THD, thd</b> ◦ <b>Amps [I], V L-L [U], V L-N [V]</b>	<ul style="list-style-type: none"> <li>• Minimum and maximum values for total harmonic distortion (THD or thd). <ul style="list-style-type: none"> <li>◦ THD or thd minimum and maximum values for phase or neutral current, line-to-line voltage and line-to-neutral voltage.</li> </ul> </li> </ul>
<b>Unbal</b> • <b>Amps [I], V L-L [U], V L-N [V]</b>	Minimum and maximum values for current unbalance, line-to-line voltage unbalance and line-to-neutral voltage unbalance.
<b>QR</b>	Minimum and maximum values (phase current, line-to-line voltage, line-to-neutral voltage, power (PQS), PF, frequency, power quality and Unbal) embedded in QR code format.

**Alarm**

<b>Active, Hist, Count, Unack</b>	Lists all active alarms (Active), past alarms (Hist), the total number of times each standard alarm was tripped (Count), and all unacknowledged alarms (Unack).
<b>QR</b>	Alarm parameters (active, past alarms, the total number of times each standard alarm was tripped, unacknowledged) embedded in QR code format.

**I/O**

<p><b>D Out</b></p> <ul style="list-style-type: none"> <li>• <b>D1, D2</b></li> </ul> <p><b>S In</b></p> <ul style="list-style-type: none"> <li>• <b>S1, S2</b></li> </ul> <p><b>Relay</b> (PM5330 / PM5331 / PM5340 / PM5341 only)</p> <ul style="list-style-type: none"> <li>• <b>R1, R2</b></li> </ul>	<p>Current status (on or off) of the selected digital output, status input or relay output. Counter shows the total number of times an off-to-on change of state is detected. Timer shows the total time (in seconds) that a digital output, status input or relay is in the on state.</p>
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**Timer**

<p><b>Load</b></p>	<p>Real-time counter that keeps track of the total number of days, hours, minutes and seconds an active load is connected to the meter inputs.</p>
<p><b>Oper</b></p>	<p>Real-time counter for the total number of days, hours, minutes and seconds the meter has been powered.</p>

**QR**

<p>Meter info details, energy parameters, power demand parameters, basic parameter values (current, voltage and power), power quality parameters, minimum / maximum values (phase current, line-to-line voltage, line-to-neutral voltage, power (PQS), PF, frequency, power quality and Unbal), alarm parameters and data log parameters embedded in QR code format.</p>
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**Maint**

<p><b>Reset</b></p>	<p>Screens to perform global or single resets.</p>
<p><b>Setup</b></p> <ul style="list-style-type: none"> <li>• <b>Meter</b> <ul style="list-style-type: none"> <li>◦ <b>Basic</b></li> <li>◦ <b>Advan</b></li> <li>◦ <b>Dmd</b></li> <li>◦ <b>Tariff</b></li> </ul> </li> <li>• <b>Comm</b> <ul style="list-style-type: none"> <li>◦ <b>Serial</b> (PM5310 / PM5330 / PM5331 only)</li> <li>◦ <b>Enet</b> (PM5320 / PM5340 / PM5341 only)</li> <li>◦ <b>BACnet</b> (PM5320 / PM5340 / PM5341 only)</li> </ul> </li> <li>• <b>Alarm</b> <ul style="list-style-type: none"> <li>◦ <b>1-Sec, Unary, Dig</b></li> </ul> </li> <li>• <b>I/O</b> <ul style="list-style-type: none"> <li>◦ <b>LED</b></li> <li>◦ <b>S In</b></li> <li>◦ <b>D Out</b></li> <li>◦ <b>Relay</b> (PM5330 / PM5331 / PM5340 / PM5341 only)</li> </ul> </li> <li>• <b>HMI</b> <ul style="list-style-type: none"> <li>◦ <b>Displ, Region, Pass</b></li> </ul> </li> <li>• <b>Clock</b></li> </ul>	<ul style="list-style-type: none"> <li>• Meter configuration screens.                     <ul style="list-style-type: none"> <li>◦ Screens to define the power system and power system components/elements.</li> <li>◦ Screens to set up the active load timer and define the peak demand current for inclusion in TDD calculations.</li> <li>◦ Screens to set up power demand, current demand and input metering demand.</li> <li>◦ Screens to set up multi-tariffs.</li> </ul> </li> <li>• Screens to set up serial, Ethernet and BACnet communications.</li> <li>• Screens to set up standard (1-Sec), unary and digital alarms.</li> <li>• Screens to set up the alarm / energy pulsing LED, digital inputs/outputs and relay outputs.</li> <li>• Screens to configure display settings, edit regional settings, and set up meter display access passwords.</li> <li>• Screens to set up the meter date and time.</li> </ul>
<p><b>Diag</b></p> <ul style="list-style-type: none"> <li>• <b>Info</b></li> <li>• <b>Meter</b></li> <li>• <b>CI Pwr</b></li> </ul>	<p>Diagnostic screens provide meter information, status and event data for troubleshooting.</p> <ul style="list-style-type: none"> <li>• The Info screen displays the meter model, serial number, date of manufacture, firmware version (including OS - Operating System and RS - Reset System), language version, factory programmed MAC address* (ex: 9C-35-5B-5F-4C-4D), and OS CRC (Cyclic Redundancy Check). The OS CRC value is a number (Hexadecimal format) that identifies the uniqueness between different OS firmware versions.                      * <b>Only applicable for PM5320 / PM5340 / PM5341 meter models.</b></li> <li>• Displays the meter status.</li> <li>• <b>Non-MID meter models</b> : The CI Pwr screen displays how many times the meter lost control power, and the date and time of its last occurrence.</li> </ul>

**Maint (Continued)**

<ul style="list-style-type: none"> <li>• <b>PhAng</b></li> <li>• <b>QR</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>MID meter models</b> : The CI Pwr screen displays how many times the meter lost control power (auxiliary power), and the last power up and power down events with the timestamp.</li> <li>• The PhAng screen displays a graphical representation of the power system the meter is monitoring.</li> <li>• Meter info details embedded in QR code format.</li> </ul>
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**Clock**

Meter date and time (local or GMT).
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## HMI setup screens

You can configure the meter's display using the HMI setup screens.

The HMI (human-machine interface) setup screens allow you to:

- control the general appearance and behavior of the display screens,
- change the regional settings,
- change the meter passwords,
- enable or disable the QR code feature for accessing meter data.

See the *Meter Insights QR code feature quick start guide* for more information on accessing meter data using QR codes.

## Setting up the display

You can change the display screen's settings, such as contrast, display and backlight timeout and QR code display.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **HMI > Displ**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit.

8. Press **Yes** to save your changes.

#### Display settings available using the display

Parameter	Values	Description
Contrast	1 - 9	Increase or decrease the value to increase or decrease the display contrast.
Bcklght Timeout (min)	0 - 99	Set how long backlight reduces its brightness after inactivity minutes. Default setting "0" disables the backlight timeout feature (i.e., backlight is always ON).
Screen Timeout (min)	0 - 99	Set how long the screen turns off after inactivity minutes. Default setting "0" disables the screen timeout feature (i.e., display is always ON).
QR Code	Enable, Disable	Set whether or not QR codes with embedded data are available on the display.

See the *Meter Insights QR code feature quick start guide* for more information on accessing meter data using QR codes.

To configure the display using ION Setup, see the section for your meter in the ION Setup online help or in the ION Setup device configuration guide, available for download at [www.se.com](http://www.se.com).

# Basic setup

Meter configuration can be performed directly through the display or remotely through software. See the section on a feature for instructions on configuring that feature (for example, see the Communications section for instructions on configuring Ethernet communications).

## Configuring basic setup parameters using the display

You can configure basic meter parameters using the display.

Proper configuration of the meter's basic setup parameters is essential for accurate measurement and calculations. Use the Basic Setup screen to define the electrical power system that the meter is monitoring.

If standard (1-sec) alarms have been configured and you make subsequent changes to the meter's basic setup, all alarms are disabled to prevent undesired alarm operation.

### **⚠ WARNING**

#### **UNINTENDED EQUIPMENT OPERATION**

- Verify all standard alarms settings are correct and make adjustments as necessary.
- Re-enable all configured alarms.

**Failure to follow these instructions can result in death, serious injury, or equipment damage.**

After saving the changes, confirm all configured standard alarm settings are still valid, reconfigure them as required, and re-enable the alarms.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Meter > Basic**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.

7. Press the up arrow to exit, then press **Yes** to save your changes.

### Basic setup parameters available using the display

Values	Description
<b>Power System</b>	
Select the power system type (power transformer) the meter is wired to.	
1PH2W LN	Single-phase 2-wire line-to-neutral
1PH2W LL	Single-phase 2-wire line-to-line
1PH3W LL with N	Single-phase 3-wire line-to-line with neutral
3PH3W Dlt Ungnd	3-phase 3-wire ungrounded delta
3PH3W Dlt Crnr Gnd	3-phase 3-wire corner grounded delta
3PH3W Wye Ungnd	3-phase 3-wire ungrounded wye
3PH3W Wye Gnd	3-phase 3-wire grounded wye
3PH3W Wye Res Gnd	3-phase 3-wire resistance-grounded wye
3PH4W Opn Dlt Ctr Tp	3-phase 4-wire center-tapped open delta
3PH4W Dlt Ctr Tp	3-phase 4-wire center-tapped delta
3PH4W Wye Ungnd	3-phase 4-wire ungrounded wye
3PH4W Wye Gnd	3-phase 4-wire grounded wye
3PH4W Wye Res Gnd	3-phase 4-wire resistance-grounded wye
<b>VT Connect</b>	
Select how many voltage transformers (VT) are connected to the electrical power system.	
Direct Con	Direct connect; no VTs used
2VT	2 voltage transformers
3VT	3 voltage transformers
<b>VT Primary (V)</b>	
1 to 1,000,000	Enter the size of the VT primary, in Volts.
<b>VT Secondary (V)</b>	
100, 110, 115, 120	Select the size of the VT secondary, in Volts.
<b>CT on Terminal</b>	
Define how many current transformers (CT) are connected to the meter, and which terminals they are connected to.	
I1	1 CT connected to I1 terminal
I2	1 CT connected to I2 terminal
I3	1 CT connected to I3 terminal
I1 I2	2 CT connected to I1, I2 terminals
I1 I3	2 CT connected to I1, I3 terminals
I2 I3	2 CT connected to I2, I3 terminals
I1 I2 I3	3 CT connected to I1, I2, I3 terminals
<b>CT Primary (A)</b>	
1 to 32767	Enter the size of the CT primary, in Amps.
<b>CT Secondary (A)</b>	
1, 5	Select the size of the CT secondary, in Amps.
<b>Sys Frequency (Hz)</b>	
50, 60	Select the frequency of the electrical power system, in Hz.
<b>Phase Rotation</b>	
ABC, CBA	Select the phase rotation of the 3-phase system.

## Configuring advanced setup parameters using the display

You can configure a subset of advanced parameters using the display.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Meter > Advan**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press **Yes** to save your changes.

### Advanced setup parameters available using the display

Parameter	Values	Description
Label	—	This label identifies the device, e.g., "Power Meter". You cannot use the display to edit this parameter. Use ION Setup to change the device label.
Load Timer Setpt (A)	0 - 18	Specifies the minimum average current at the load before the timer starts. The meter begins counting the number of seconds the load timer is on (i.e., whenever the readings are equal to or above this average current threshold).
Pk I dmd for TDD (A)	0 - 18	Specifies the minimum peak current demand at the load for inclusion in total demand distortion (TDD) calculations. If the load current is below the minimum peak current demand threshold, the meter does not use the readings to calculate TDD. Set this to "0" (zero) if you want the power meter to use the metered peak current demand for this calculation.

## Setting up regional settings

You can change the regional settings to localize the meter screens and display data in a different language, using local standards and conventions.

**NOTE:** In order to display a different language other than those listed in the Language setup parameter, you need to download the appropriate language file to the meter using the firmware upgrade process.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **HMI > Region**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit.



8. Press **Yes** to save your changes.

### Regional settings available using the display

Parameter	Values	Description
Language	English US, French, Spanish, German, Italian, Portuguese, Chinese, Russian	Select the language you want the meter to display.
Date Format	MM/DD/YY, YY/ MM/DD, DD/ MM/YY	Set how you want the date to be displayed, e.g., month/day/year.
Time Format	24Hr, AM/PM	Set how you want the time to be displayed, e.g., 17:00:00 or 5:00:00 PM.
HMI Mode	IEC, IEEE	Select the standards convention used to display menu names or meter data.

## Setting up the screen passwords

It is recommended that you change the default password in order to prevent unauthorized personnel from accessing password-protected screens such as the diagnostics and reset screens.

This can only be configured through the front panel. The factory-default setting for all passwords is "0" (zero).

If you lose your password, you must return the meter for factory reconfiguration, which resets your device to its factory defaults and destroys all logged data.

### **NOTICE**

#### **IRRECOVERABLE PASSWORD**

Record your device's user and password information in a secure location.

**Failure to follow these instructions can result in data loss.**

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **HMI > Pass**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit.

8. Press **Yes** to save your changes.

Parameter	Values	Description
Setup	0000 - 9999	Sets the password for accessing the meter setup screens (Maint > Setup).
Energy Resets	0000 - 9999	Sets the password for resetting the meter's accumulated energy values.
Demand Resets	0000 - 9999	Sets the password for resetting the meter's recorded peak demand values.
Min/Max Resets	0000 - 9999	Sets the password for resetting the meter's recorded minimum and maximum values.
Diagnostics	0000 - 9999	Sets the password for accessing the meter's diagnostics screens.

## Lost user access

If you lose your meter's user access (password) information, contact your local Schneider Electric representative for instructions on how to return your meter for factory reconfiguration.

**NOTE:** Have your meter's serial number available for reference.

## Setting the clock using the display

The Clock setup screens allow you to set the meter's date and time.

**NOTE:** You must always set or sync the meter time to UTC (GMT, Greenwich Mean Time), not local time. Use the **GMT Offset (h)** setup parameter to display the correct local time on the meter.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Clock**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit.

8. Press **Yes** to save your changes.

Parameter	Values	Description
Date	DD/MM/YY MM/DD/YY YY/MM/DD	Set the current date using the format displayed on screen, where DD = day, MM = month and YY = year.
Time	HH:MM:SS (24 hour format) HH:MM:SS AM or PM	Use the 24-hour format to set the current time in UTC (GMT).
Meter Time	GMT, Local	Select GMT if you set the current time to Greenwich Mean Time zone. Otherwise, select Local.
GMT Offset (h) <sup>1</sup>	± HH.0	Available only when Meter Time is set to Local. Set the GMT Offset between ± 00.0 and ± 12.0

To configure the clock using ION Setup, see the section for your meter in the ION Setup online help or in the ION Setup device configuration guide, available for download at [www.se.com](http://www.se.com).

1. Currently supports whole integers only.

# Cybersecurity

## Cybersecurity overview

This chapter contains up-to-date information about your product's cybersecurity. Network administrators, system integrators and personnel that commission, maintain or dispose of a device should:

- Apply and maintain the device's security capabilities. See "Device security capabilities", page 37 for details.
- Review assumptions about protected environments. See "Protected environment assumptions", page 37 for details.
- Address potential risks and mitigation strategies. See "Potential Risks and compensating controls", page 38 for details.
- Follow recommendations to optimize cybersecurity.

Your device has security capabilities that:

- Allow it to be part of a NERC CIP compliant facility. Go to the North American Electric Reliability Corporation website for information on NERC Reliability Standards.
- Align with cybersecurity standards in the IEC 62443 international standard for business IT systems and Industrial Automation and Control Systems (IACS) products. Go to the International Electrotechnical Commission website for information about the IEC62443 international standard.

To communicate a security topic affecting a Schneider Electric product or solution, go to <http://www.se.com/en/work/support/cybersecurity/vulnerability-policy.jsp>.

### **▲ WARNING**

#### **POTENTIAL COMPROMISE OF SYSTEM AVAILABILITY, INTEGRITY, AND CONFIDENTIALITY**

- Change default passwords to help prevent unauthorized access to device settings and information.
- Disable unused ports/services and default accounts, where possible, to minimize pathways for malicious attacks.
- Place networked devices behind multiple layers of cyber defenses (such as firewalls, network segmentation, and network intrusion detection and protection).
- Use cybersecurity best practices (for example: least privilege, separation of duties) to help prevent unauthorized exposure, loss, modification of data and logs, interruption of services, or unintended operation.

**Failure to follow these instructions can result in death, serious injury, or equipment damage.**

## Product defense-in-depth

Use a layered network approach with multiple security and defense controls in your IT and control system to minimize data protection gaps, reduce single-point-of-failure and create a strong cybersecurity posture. The more layers of security in your network, the harder it is to breach defenses, take digital assets or cause disruption.

## Device security capabilities

### Physical security

Revenue lock icon on the display to determine if the device is revenue locked.

Multiple anti-tamper sealing points are used to help prevent access and leave evidence of tampering.

## Protected environment assumptions

- Cybersecurity governance – available and up-to-date guidance on governing the use of information and technology assets in your company.
- Perimeter security – installed devices, and devices that are not in service, are in an access-controlled or monitored location.
- Emergency power – the control system provides the capability to switch to and from an emergency power supply without affecting the existing security state or a documented degraded mode.
- Firmware upgrades – meter upgrades are implemented consistently to the current version of firmware.
- Controls against malware – detection, prevention and recovery controls to help protect against malware are implemented and combined with appropriate user awareness.
- Physical network segmentation – the control system provides the capability to:
  - Physically segment control system networks from non-control system networks.
  - Physically segment critical control system networks from non-critical control system networks.
- Logical isolation of critical networks – the control system provides the capability to logically and physically isolate critical control system networks from non-critical control system networks. For example, using VLANs.
- Independence from non-control system networks – the control system provides network services to control system networks, critical or non-critical, without a connection to non-control system networks.
- Encrypt protocol transmissions over all external connections using an encrypted tunnel, TLS wrapper or a similar solution.
- Zone boundary protection – the control system provides the capability to:
  - Manage connections through managed interfaces consisting of appropriate boundary protection devices, such as: proxies, gateways, routers, firewalls and encrypted tunnels.
  - Use an effective architecture, for example, firewalls protecting application gateways residing in a DMZ.
  - Control system boundary protections at any designated alternate processing sites should provide the same levels of protection as that of the primary site, for example, data centers.
- No public internet connectivity – access from the control system to the internet is not recommended. If a remote site connection is needed, for example, encrypt protocol transmissions.
- Resource availability and redundancy – ability to break the connections between different network segments or use duplicate devices in response to an incident.
- Manage communication loads – the control system provides the capability to manage communication loads to mitigate the effects of information flooding types of DoS (Denial of Service) events.
- Control system backup – available and up-to-date backups for recovery from a control system failure.

## Potential risks and compensating controls

Address potential risks using these compensating controls:

Area	Issue	Risk	Compensating controls
Password through display	Default settings are often the source of unauthorized access by malicious users.	If you do not change the default password, unauthorized access can occur.	Change the default password of 0 (zero) to help reduce unauthorized access.
Secure protocols	Ethernet port with Modbus TCP and BACnet/IP protocols are unsecure.  The device does not have the capability to transmit encrypted data using these protocols.	If a malicious user gained access to your network, they could intercept communications.	For transmitting data over an internal network, physically or logically segment the network.  For transmitting data over an external network, encrypt protocol transmissions over all external connections using an encrypted tunnel, TLS wrapper or a similar solution.

## Default security settings

Area	Setting	Default
Communication protocols	Modbus TCP	Enabled
	BACnet/IP	Enabled
Configuration	Using the Display	Enabled

## Display passwords

The device has configurable passwords for the display. Leaving the passwords at the default values makes it easier for a potential attacker to gain unauthorized access to your device. It is recommended that you change your passwords from the default values.

## Setting up the display passwords

See [Setting up the screen passwords](#), page 33 for instructions on how to change the default password.

### **NOTICE**

#### **LOSS OF ACCESS**

Record your device's user and password information in a secure location.

**Failure to follow these instructions can result in data loss and loss of access to the device.**

## Harden the device

Recommendations to optimize cybersecurity in a protected environment:

- Harden the device according to your company policies and standards.
- Review assumptions about protected environments and address potential risks and mitigation strategies. See [Product defense-in-depth](#), page 36 for details.

- Change the default password. See *Display passwords*, page 38 for details.
- Disable the BACnet/IP communication protocol when not in use. This reduces the attack surface. See *Configuring BACnet/IP settings using the display*, page 46 for details.

## Enabling/Disabling communication protocols

Disabling unnecessary and unused communication protocols such as BACnet/IP reduces the attack surface. Changing the port number default values reduces the predictability of use.

## Configuring BACnet/IP settings using the display

See *Configuring BACnet/IP settings using the display*, page 46 for instructions on how to enable/disable BACnet/IP configuration on your device using the display.

## Firmware upgrades

When device firmware is upgraded – security configuration remains the same until changed, including usernames and passwords. It is recommended to review security configuration after an upgrade to analyze privileges for new or changed device features and revoke or apply them according to your company policies and standards.

See *Firmware upgrades*, page 103 for information about firmware upgrades.

## Secure disposal guidelines

Use the *Secure disposal checklist* when disposing a meter to help prevent potential disclosure of data.

## Secure disposal checklist

- **Record activities:** Document disposal actions according to your company policies and standards to keep a record of activities.
- **Decommission related rules and sanitize records:**
  - Follow decommission and sanitization tasks as described by your organization or contact your network administrator.
  - Decommission network and security rules, e.g. a firewall rule that could be used to get past the firewall.
  - Perform records tracking sanitization tasks to remove records in related systems, e.g. monitoring SNMP servers.
- **Disposal and reuse:** See *Disposal, reuse, recycling*, page 39 for more information.

## Disposal, reuse, recycling

Before removing the device from its intended environment, follow the *Secure disposal guidelines* in this document.

Follow device removal tasks described by your organization or contact your network administrator to determine a responsible method of disposal.

Dispose the device according to the legislation of the country. Some regulatory organizations include:

- The United States Environmental Protection Agency (EPA) for guidance on the sustainable management of electronics.
  - The EPA provides an Electronic Product Environmental Assessment Tool (EPEAT) that helps assess the environmental attributes of electronics.
- The European Waste Electrical & Electronic Equipment Directive (WEEE Directive) is the Community directive on Waste Electrical and Electronic Equipment.
- The European Restriction of Hazardous Substances Directive (RoHS) directive on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

## ***NOTICE***

### **UNAUTHORIZED OR UNINTENDED ACCESS TO CONFIDENTIAL DATA**

- Store devices that are not in service in an access-controlled or monitored location.
- Physically destroy devices that are decommissioned.

**Failure to follow these instructions can result in unauthorized or unintended access to sensitive or secure customer data.**

### **Device disposal**

It is recommended that the entire device is physically destroyed. Destroying the device helps prevent potential disclosure of data contained in the device that was not removed.

### **Device reuse**

Store the device in a location that is access controlled or monitored if there is potential for reuse.

### **Device recycling**

Go to [www.se.com](http://www.se.com) and search for the Product Environmental Profile for your meter type to get instructions on managing e-waste.



# Communications

## Serial communications

The meter supports serial communication through the RS-485 port.

In an RS-485 network, there is one master device, typically an Ethernet to RS-485 gateway. It provides the means for RS-485 communications with multiple slave devices (for example, meters). For applications that require only one dedicated computer to communicate with the slave devices, a USB to RS-485 converter can be used to connect to the master device.

Up to 32 devices can be connected on a single RS-485 bus.

## RS-485 network configuration

After you have wired the RS-485 port and powered up the meter, you must configure the serial communications port in order to communicate with the meter.

Each device on the same RS-485 communications bus must have a unique address and all connected devices must be set to the same protocol, baud rate, and parity (data format).

**NOTE:** To communicate with the meter using ION Setup, you must set the serial site and all connected devices in the RS-485 network to the same parity setting.

For meters that do not have a display, you must first wire and configure each one separately before connecting these meters to the same RS-485 bus.

## RS-485 port setup

The meter is factory-configured with default serial communications settings that you may need to modify before connecting the meter to the RS-485 bus.

The meter is factory-configured with the following default serial communications settings:

- Protocol = Modbus RTU
- Address = 1
- Baud rate = 19200
- Parity = Even

You can use a communications converter (USB to RS-485 or RS-232 to RS-485) or Ethernet gateway device to connect to the meter.

## Setting up serial communications using the display

The Serial Port setup screen allows you to configure the meter's RS-485 communications port so you can use software to access the meter's data or configure the meter remotely.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Comm > Serial**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.

6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit. Press **Yes** to save your changes.

Parameter	Values	Description
Protocol	Modbus	Select the communications format used to transmit data. The protocol must be the same for all devices in a communications loop.
Address	1 to 247	Set the address for this device. The address must be unique for each device in a communications loop. For Jbus protocol, set the device ID to 255.
Baud Rate	9600, 19200, 38400	Select the speed for data transmission. The baud rate must be the same for all devices in a communications loop.
Parity	Even, Odd, None	Select None if the parity bit is not used. The parity setting must be the same for all devices in a communications loop.

## Ethernet communications

The meter uses Modbus TCP and BACnet/IP protocols to communicate at data speeds up to 100 Mbps through its Ethernet communications port (if available).

The meter supports a maximum of 128 concurrent TCP/IP connections.

## Ethernet configuration

In order to use Ethernet communications, you must configure your device's IP address; you must also configure the subnet and gateway information if required by your network.

You need to enter network information for any Ethernet servers used by the device.

**NOTE:** Contact your network system administrator for your IP address and other Ethernet network configuration values.

Configure your device's Ethernet settings by using the display. Modify your meter's Ethernet settings to those provided by your network system administrator before connecting the device to your local area network (LAN).

After the meter's Ethernet port is configured and connected to the LAN, you can use ION Setup to configure other meter setup parameters.

## Ethernet port setup

The meter is factory-configured with default Ethernet communications settings.

You must modify the default Ethernet settings before connecting the meter to your local area network (LAN).

The default Ethernet communications settings are:

- IP address = 169.254.0.10
- Subnet mask = 255.255.0.0
- Gateway = 0.0.0.0
- Device name = PM53-#xxxxxxxxxx, where xxxxxxxxxxxx is the meter's factory serial number (with leading zeros if serial number is less than 10 characters)
- IP method = Default

## Setting up Ethernet communications using the display

The Ethernet setup screen allows you to assign the meter a unique IP address so you can use software to access the meter’s data or configure the meter remotely through the Ethernet port.

Before configuring the Ethernet parameters, make sure you obtain your meter’s IP address information from your network administrator or IT department.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is “0”), then press **OK**.
3. Navigate to **Comm > Enet**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit.
8. Press **Yes** to save your changes.

Parameter	Values	Description
IP Method	Stored, Default, DHCP, BOOTP	This controls the network protocol for your device (what the meter uses to obtain its IP address).  Stored: Use the static value programmed in the IP Address setup register  Default: Use 169.254 as the first two values of the IP address, then convert the last two hexadecimal values of the MAC address to decimal and use this as the last two values of the IP address. Example:  MAC address = 00:80:67:82:B8:C8  Default IP = 169.254.184.200  DHCP: Dynamic Host Configuration Protocol  BOOTP: Bootstrap Protocol
IP Address	Contact your local network administrator for parameter values.	The Internet protocol address of your device.
Subnet	Contact your local network administrator for parameter values.	The Ethernet IP subnetwork address of your network (subnet mask).
Gateway	Contact your local network administrator for parameter values.	The Ethernet IP gateway address of your network.
Device Name	N/A	This parameter is read-only for reference purposes.

## BACnet/IP

BACnet/IP protocol allows communication between the components of a building automation and control system (for example, HVAC, lighting control, security systems and related equipment).

The BACnet/IP protocol defines a number of services that are used to communicate between devices and the objects that are acted upon by those services.

Term	Definition
APDU	Application protocol data unit, that data portion of a BACnet message.
Confirmed message	A message for which the device expects an answer.
COV, COV increment	Change of value, sets the amount by which a value has to change in order for the meter to send a subscription notification.
Device	A BACnet device is a unit that is designed to understand and use BACnet protocol (for example, a BACnet-enabled meter or software program). It contains information about the device and device data in objects and object properties. Your meter is a BACnet device.
Object	Represents the device and device data. Each object has a type (for example, analog input or binary input) and has a number of properties.
Present value	The current value of an object.
Property	The smallest piece of information in BACnet communications, it consists of a name, data type and value.
Service	Messages from one BACnet device to another.
Subscription	A relationship between a BACnet client and the meter, so that when the present value property of an object changes on the meter, a notification is sent to the client.
Subscription notification	The message the meter sends to indicate a COV event has occurred.
Unconfirmed message	A message for which the device does not expect an answer.
BACnet Broadcast Management Device (BBMD)	A BACnet/IP device (or software application) residing on a BACnet/IP subnet that forwards BACnet broadcast messages from devices on its subnet to peer BBMDs and registered foreign devices on other subnets.
Foreign device	A BACnet/IP device (or software application) that resides on a remote IP subnet and registers with a BBMD to facilitate the sending and receiving of broadcast messages to/from devices accessible by the BBMD.

## Supported BACnet features

PM5320, PM5340 and PM5341 meters support specific BACnet components and standard objects over Ethernet. The supported BACnet features are available in applicable products with firmware version 2.00 and above.

The meter’s BACnet/IP protocol support is certified by BACnet International. Go to [www.bacnetinternational.org](http://www.bacnetinternational.org) or [www.se.com](http://www.se.com) and search for your meter model to access the PICS (Protocol Implementation Conformance Statement) for your meter.

## Supported BACnet components

BACnet component	Description
Protocol version	1
Protocol revision	14
Standardized device profile (Annex L)	BACnet Application Specific Controller (B-ASC)
BACnet Interoperability Building Blocks (Annex K)	<ul style="list-style-type: none"> <li>• DS-RP-B (Data Sharing - Read Property - B)</li> <li>• DS-RPM-B (Data Sharing - Read Property Multiple - B)</li> <li>• DS-WP-B (Data Sharing - Write Property - B)</li> <li>• DS-WPM-B (Data Sharing - Write Property Multiple - B)</li> <li>• DS-COV-B (Data Sharing - COV - B)</li> </ul>

BACnet component	Description
	<ul style="list-style-type: none"> <li>DM-DDB-B (Device Management - Dynamic Device Binding - B)</li> <li>DM-DOB-B (Device Management - Dynamic Object Binding - B)</li> <li>DM-DCC-B (Device Management - Device Communication Control - B)</li> </ul>
BACnet/IP (Annex J)	BACnet communication internet protocol
Data link layer options	UDP
Character set ANSI	X3.4/UTF-8
Supported services	<ul style="list-style-type: none"> <li>subscribeCOV</li> <li>readProperty</li> <li>readPropertyMultiple</li> <li>writeProperty</li> <li>writePropertyMultiple</li> <li>deviceCommunicationControl</li> <li>who-HAS</li> <li>who-Is</li> <li>I-Am</li> <li>I-Have</li> <li>Confirmed COV notification</li> <li>Unconfirmed COV notification</li> </ul>
Segmentation	The meter does not support segmentation
Static device address binding	The meter does not support static device address binding
Networking options	The meter supports registration as a foreign device

## Supported standard object types

**NOTE:** The BACnet protocol allows you to set the out-of-service property of an object to true and write a value to that property for testing purposes. In this case, your BACnet software displays the value you wrote to the object, not the actual value from the meter and the system it is monitoring. Make sure you set the out-of-service property of all objects to false before you put the meter into service.

Object type	Optional properties supported	Writeable properties supported	Conditional writeable properties supported
Device Object	<ul style="list-style-type: none"> <li>Location</li> <li>Description</li> <li>Local_Time</li> <li>Local_Date</li> <li>Active_COV_Subscriptions</li> <li>Profile_Name</li> </ul>	<ul style="list-style-type: none"> <li>Object_Name</li> <li>Object_Identifier</li> <li>Location</li> <li>Description</li> <li>APDU_Timeout</li> <li>Number_Of_APDU_Retries</li> </ul>	—
Analog Input Object	<ul style="list-style-type: none"> <li>Description</li> <li>Reliability</li> <li>COV_Increment</li> </ul>	<ul style="list-style-type: none"> <li>Out_Of_Service</li> <li>COV_Increment</li> </ul>	Present_Value
Binary Input Object	<ul style="list-style-type: none"> <li>Description</li> <li>Reliability</li> </ul>	Out_Of_Service	Present_Value
Multi-state Input Object	<ul style="list-style-type: none"> <li>Description</li> <li>Reliability</li> <li>State_Text</li> </ul>	Out_Of_Service	Present_Value

## BACnet/IP communications implementation

Your meter's BACnet implementation includes specific behaviors and configuration.

### Basic configuration for BACnet communications

Before communicating with the meter via BACnet protocol, make sure the basic BACnet settings are configured appropriately for your network. The Device ID must be unique in your BACnet IP network.

### Change of Value (COV) subscriptions

The meter supports up to 20 COV subscriptions. You can add COV subscriptions to Analog Input, Binary Input and Multi-state Input objects using your BACnet-compatible software.

## Configuring BACnet/IP settings using the display

Use the meter's display to configure BACnet/IP settings if required.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Comm > BACnet**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Modify the parameter as required, then press **OK**.
6. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
7. Press the up arrow to exit.

### Basic BACnet/IP settings available using the display

Parameter	Values	Description
BACnet Status	Enabled, Disabled	Enable or disable BACnet/IP communications with the meter
Device ID	1 – 4194302	Enter the ID of the meter on your BACnet network. The ID must be unique on the network.
UDP Port	1024 – 65535	Enter the port the meter uses for BACnet/IP communications. The default is the standard BACnet/IP port (47808).

### Foreign device settings available using the display

Parameter	Values	Description
BBMD Status	Enabled, Disabled	Enable or disabled registration of the meter as a foreign device.
BBMD IP	Contact your local network administrator for parameter values.	Enter the IP address of the BACnet/IP Broadcast Management Device (BBMD), if you use a BBMD on your network.
BBMD Port	1024 – 65535	Enter the port number that is used for communications with the BBMD. The default is the standard BACnet/IP port (47808)
BBMD TTL (sec)	0 – 65535	The length of time (in seconds) the BBMD keeps an entry for this device in its foreign device table.

# BACnet objects

## Device object

Your meter has a Device object which describes the meter to the BACnet network.

The following table outlines the properties of the Device object, whether a property is read-only or read-write, and if the value of the property is stored in the meter's nonvolatile onboard memory.

Device object property	R/W	Stored	Possible values	Description
Object_Identifier	R/W	Y	See description	The unique device ID number for the meter, in the format of <device, #>. The meter ships from the factory with a device ID equal to the last 6 digits of the serial number.
Object_Name	R/W	Y	See description	A configurable name for the meter. The meter ships from the factory with a name of <model name> <serial number> (for example, PM5320_0000000000).
Object_Type	R	—	Device	The object type for the meter.
System_Status	R	—	Operational	This value of this property is always Operational.
Vendor_Name	R	—	Schneider Electric	Meter manufacturer
Vendor_Identifier	R	—	10	The BACnet vendor identifier for Schneider Electric.
Model_Name	R	—	varies	Device model (for example, PM5320) and serial number in the format <model name> <serial number> (for example, PM5320_0000000000).
Firmware_Revision	R	—	varies	BACnet firmware version, stored in an x.x.x format (for example, 1.9.0).
Application_Software_Version	R	—	varies	Meter firmware version, stored in an x.x.x format (for example, 1.0.305).
Description	R/W	Y	configurable	Optional description of the meter, limited to 64 characters.
Location	R/W	Y	configurable	Optional description of the meter's location, limited to 64 characters.
Protocol_Version	R	—	varies	BACnet protocol version (for example, version 1)
Protocol_Revision	R	—	varies	BACnet protocol revision (for example, revision 14)
Protocol_Services_Supported	R	—	0000 0100 0000 1011 1100 1000 0000 0000 0110 0000 0	The BACnet services supported by the meter: subscribeCOV, readProperty, readPropertyMultiple, writeProperty, writePropertyMultiple, deviceCommunicationControl, ReinitializeDevice, who-HAS, who-Is
Protocol_Object_Types_Supported	R	—	1001 0000 1000 0100 0000 0000 0000 0000 0000 0000 0000 0000 0000 000	The BACnet object types supported by the meter: analog input, binary input, multi-state input, device.
Object_list	R	—	See description	List of objects in the meter.
Max_APDU_Length_Accepted	R	—	1476	The maximum packet size (or application protocol data unit) that the meter can accept, in bytes.
Segmentation_Supported	R	—	0x03	The meter does not support segmentation.
Local_Date	R	—	varies	Current date on the meter <b>NOTE:</b> Use the display or ION Setup to set the meter's date.

Device object property	R/W	Stored	Possible values	Description
Local_Time	R	—	varies	Current time on the meter <b>NOTE:</b> Use the display or ION Setup to set the meter's time.
APDU_Timeout	R/W	Y	1000 – 30000	The amount of time (in milliseconds) before the meter tries to resend a confirmed message that has not been answered.
Number_Of_APDU_Retries	R/W	Y	1 – 10	The number of times the meter tries to resend an unanswered confirmed request.
Device_Address_Binding	R	—	—	Device address binding table is always blank because the meter does not initiate the who-is service.
Database_Revision	R	Y	varies	A number that increments when the object database on the meter changes (for example, when an object is created or deleted or the ID of an object changes).
Active_COV_Subscriptions	R	—	varies	List of COV subscriptions currently active on the meter.
Profile_Name	R	—	varies	Device identifier that records the meter manufacturer, the meter family and the specific meter model (for example, 10-PM5000-PM5320).

## Analog Input objects

Your meter has a number of Analog Input objects that provide meter values and information on meter settings.

The following tables list the Analog Input objects along with the units and default COV value for each object (if applicable).

## Real-time measurements

Object ID	Object name	Units	Default COV	Description
3000	Current - Ph A	A	50	Current phase A
3002	Current - Ph B	A	50	Current phase B
3004	Current - Ph C	A	50	Current phase C
3006	Current - Neutral	A	50	Neutral current
3008	Current - Ground	A	50	Ground current
3010	Current - Avg	A	50	Current average
3012	Current Unb - Ph A	%	20	Current unbalance phase A
3014	Current Unb - Ph B	%	20	Current unbalance phase B
3016	Current Unb - Ph C	%	20	Current unbalance phase C
3018	Current Unb - Worst	%	20	Current unbalance worst
3020	Voltage - A-B	V	10	Voltage A-B
3022	Voltage - B-C	V	10	Voltage B-C
3024	Voltage - C-A	V	10	Voltage C-A
3026	Voltage - Avg L-L	V	10	Voltage L-L Avg
3028	Voltage - A-N	V	10	Voltage A-N
3030	Voltage - B-N	V	10	Voltage B-N
3032	Voltage - C-N	V	10	Voltage C-N
3036	Voltage - Avg L-N	V	10	Voltage L-N Avg
3038	Voltage Unb - A-B	%	20	Voltage unbalance A-B



Object ID	Object name	Units	Default COV	Description
3040	Voltage Unb - B-C	%	20	Voltage unbalance B-C
3042	Voltage Unb - C-A	%	20	Voltage unbalance C-A
3044	Voltage Unb - Worst L-L	%	20	Voltage unbalance L-L worst
3046	Voltage Unb - A-N	%	20	Voltage unbalance A-N
3048	Voltage Unb - B-N	%	20	Voltage unbalance B-N
3050	Voltage Unb - C-N	%	20	Voltage unbalance C-N
3052	Voltage Unb - Worst L-N	%	20	Voltage unbalance L-N worst
3110	Frequency	Hz	10	Frequency

### Power and power factor

Object ID	Object name	Units	Default COV	Description
3054	Active Power - Ph A	kW	10	Active power phase A
3056	Active Power - Ph B	kW	10	Active power phase B
3058	Active Power - Ph C	kW	10	Active power phase C
3060	Active Power - Total	kW	10	Active power total
3062	Reactive Power - Ph A	kVAR	10	Reactive power phase A
3064	Reactive Power - Ph B	kVAR	10	Reactive power phase B
3066	Reactive Power - Ph C	kVAR	10	Reactive power phase C
3068	Reactive Power - Total	kVAR	10	Reactive power total
3070	Apparent Power - Ph A	kVA	10	Apparent power phase A
3072	Apparent Power - Ph B	kVA	10	Apparent power phase B
3074	Apparent Power - Ph C	kVA	10	Apparent power phase C
3076	Apparent Power - Total	kVA	10	Apparent power total
3078	Power Factor - Ph A	—	0.2	Power factor phase A
3080	Power Factor - Ph B	—	0.2	Power factor phase B
3082	Power Factor - Ph C	—	0.2	Power factor phase C
3084	Power Factor - Total	—	0.2	Power Factor Total

### Energy and energy by tariff measurements

Object ID	Object name	Units	Default COV	Description
2700	Active Energy Delvd	kWh	100	Active energy delivered
2702	Active Energy Rcvd	kWh	100	Active energy received
2704	Active Energy Delvd + Rcvd	kWh	100	Active energy delivered + received
2706	Active Energy Delvd - Rcvd	kWh	100	Active energy delivered – received
2708	Reactive Energy Delvd	kVARh	100	Reactive energy delivered
2710	Reactive Energy Rcvd	kVARh	100	Reactive energy received
2712	Reactive Energy Delvd + Rcvd	kVARh	100	Reactive energy delivered + received
2714	Reactive Energy Delvd - Rcvd	kVARh	100	Reactive energy delivered – received
2716	Apparent Energy Delvd	kVAh	100	Apparent energy delivered
2718	Apparent Energy Rcvd	kVAh	100	Apparent energy received

Object ID	Object name	Units	Default COV	Description
2720	Apparent Energy Delvd + Rcvd	kVAh	100	Apparent energy delivered + received
2722	Apparent Energy Delvd - Rcvd	kVAh	100	Apparent energy delivered – received
4191	Applicable Tariff Energy Rate	—	1	Denotes the active tariff: 0 = Multi Tariff feature is disabled 1 = tariff 1 active 2 = tariff 2 active 3 = tariff 3 active 4 = tariff 4 active
4800	Active Energy Delvd (Tariff 1)	kWh	100	Tariff 1 active energy import
4802	Active Energy Delvd (Tariff 2)	kWh	100	Tariff 2 active energy import
4804	Active Energy Delvd (Tariff 3)	kWh	100	Tariff 3 active energy import
4806	Active Energy Delvd (Tariff 4)	kWh	100	Tariff 4 active energy import

## Power demand

Object ID	Object name	Units	Default COV	Description
3764	Dmd - Active Power Last	kW	10	Demand - Active power last
3766	Dmd - Active Power Present	kW	10	Demand - Active power present
3768	Dmd - Active Power Pred	kW	10	Demand - Active power predicted
3770	Dmd - Active Power Peak	kW	10	Demand - Active power peak
3780	Dmd - Reactive Power Last	kVAR	10	Demand - Reactive power last
3782	Dmd - Reactive Power Present	kVAR	10	Demand - Reactive power present
3784	Dmd - Reactive Power Pred	kVAR	10	Demand - Reactive power predicted
3786	Dmd - Reactive Power Peak	kVAR	10	Demand - Reactive power peak
3796	Dmd - Apparent Power Last	kVA	10	Demand - Apparent power last
3798	Dmd - Apparent Power Present	kVA	10	Demand - Apparent power present
3800	Dmd - Apparent Power Pred	kVA	10	Demand - Apparent power predicted
3802	Dmd - Apparent Power Peak	kVA	10	Demand - Apparent power peak

## Current demand

Object ID	Object name	Units	Default COV	Description
3876	Dmd - Average Current Last	A	10	Demand - Average current last
3878	Dmd - Avg Current Present	A	10	Demand - Average current present
3880	Dmd - Average Current Pred	A	10	Demand - Average current predicted
3882	Dmd - Average Current Peak	A	10	Demand - Average current peak

## Power quality

Object ID	Object name	Units	Default COV	Description
21300	THD Current - Ph A	%	20	THD Current A
21302	THD Current - Ph B	%	20	THD Current B

Object ID	Object name	Units	Default COV	Description
21304	THD Current - Ph C	%	20	THD Current C
21306	THD Current - Ph N	%	20	THD Current N
21308	THD Current - Ph G	%	20	THD Current G
21310	thd Current - Ph A	%	20	thd Current A
21312	thd Current - Ph B	%	20	thd Current B
21314	thd Current - Ph C	%	20	thd Current C
21316	thd Current - Ph N	%	20	thd Current N
21318	thd Current - Ph G	%	20	thd Current G
21320	Total Dmd Distortion	%	20	Total Demand Distortion
21322	THD Voltage - A-B	%	20	THD Voltage A-B
21324	THD Voltage - B-C	%	20	THD Voltage B-C
21326	THD Voltage - C-A	%	20	THD Voltage C-A
21328	THD Voltage - Avg L-L	%	20	THD Voltage L-L
21330	THD Voltage - A-N	%	20	THD Voltage A-N
21332	THD Voltage - B-N	%	20	THD Voltage B-N
21334	THD Voltage - C-N	%	20	THD Voltage C-N
21338	THD Voltage - Avg L-N	%	20	THD Voltage L-N
21340	thd Voltage - A-B	%	20	thd Voltage A-B
21342	thd Voltage - B-C	%	20	thd Voltage B-C
21344	thd Voltage - C-A	%	20	thd Voltage C-A
21346	thd Voltage - Avg L-L	%	20	thd Voltage L-L
21348	thd Voltage - A-N	%	20	thd Voltage A-N
21350	thd Voltage - B-N	%	20	thd Voltage B-N
21352	thd Voltage - C-N	%	20	thd Voltage C-N
21356	thd Voltage - Avg L-N	%	20	thd Voltage L-N

### Meter information

The following table lists Analog Input objects that provide information about the meter and its configuration.

**NOTE:** You can access the meter’s configuration information over BACnet communications. However, you must use the display or ION Setup to configure the meter’s settings.

Object ID	Object name	Units	Default COV	Description
2000	Time since last meter power up	Seconds	604800	Time since the meter was last powered up
2004	Meter operation timer	Seconds	604800	Total meter operation time
2014	Number of phases	—	1	Number of phases 1, 3
2015	Number of wires	—	1	Number of wires 2, 3, 4
2017	Nominal frequency	Hz	1	Nominal frequency 50, 60
2025	Number of VTs	—	1	Number of VTs 0, 2, 3

Object ID	Object name	Units	Default COV	Description
2026	VT primary	V	1	VT Primary
2028	VT secondary	V	1	VT Secondary
2029	Number of CTs	—	1	Number of CTs 1, 2, 3
2030	CT primary	A	1	CT Primary
2031	CT secondary	A	1	CT Secondary

## Binary Input objects

Your meter has a number of Binary Input objects that provide the status information from the meter's I/O.

The following table lists the Binary Input (BI) objects available on the meter.

Object ID	Object name	Description
38416, 38417	Digital Input 1 Digital Input 2	Status of digital inputs 1 and 2: 0 = on 1 = off  <b>NOTE:</b> This information only applies if the digital input is configured as a status input.
38448, 38449	Digital Output 1 Digital Output 2	Status of digital outputs: 0 = on 1 = off

## Multi-state Input objects

Your meter has a number of Multi-state Input objects that provide information about the meter's I/O and power system settings.

### Meter configuration multi-state input objects

Object ID	Object name	Object name / description
2016	Power System Type	Power system configuration: 0 = 1PH2W L-N 1 = 1PH2W L-L 2 = 1PH3W L-L with N 3 = 3PH3W ungrounded delta 4 = 3PH3W corner grounded delta 5 = 3PH3W ungrounded wye 6 = 3PH3W grounded wye 7 = 3PH3W resistance grounded wye 8 = 3PH4W center-tapped open delta 9 = 3PH4W center-tapped delta 10 = 3PH4W ungrounded wye 11 = 3PH4W grounded wye 12 = 3PH4W resistance grounded wye
2036	VT Connection Type	VT connection type: 0 = Direct connect 1 = Delta (2 VT) 2 = Wye (3 VT) 3 = L-N (1 VT) 4 = L-L (1 VT)

Object ID	Object name	Object name / description
		5 = L-L with N (2 VT)
3701	Demand Method - Power	Power demand method: 0 = Thermal demand 1 = Timed interval sliding block 2 = Timed interval block 3 = Timed interval rolling block 4 = Input synchronized block 5 = Input synchronized rolling block 6 = Command synchronized block 7 = Command synchronized rolling block 8 = Clock synchronized block 9 = Clock synchronized rolling block
3711	Demand Method - Current	Current demand method: 0 = Thermal demand 1 = Timed interval sliding block 2 = Timed interval block 3 = Timed interval rolling block 4 = Input synchronized block 5 = Input synchronized rolling block 6 = Command synchronized block 7 = Command synchronized rolling block 8 = Clock synchronized block 9 = Clock synchronized rolling block
3721	Demand Method - Input Metering	Input metering demand method: 0 = Thermal demand 1 = Timed interval sliding block 2 = Timed interval block 3 = Timed interval rolling block 4 = Input synchronized block 5 = Input synchronized rolling block 6 = Command synchronized block 7 = Command synchronized rolling block 8 = Clock synchronized block 9 = Clock synchronized rolling block

### I/O multi-state input objects

The following table lists the Multi-state Input objects that provide information about meter's I/O configuration.

Object ID	Object name	Description
7274, 7298	Digital Input 1 Mode Digital Input 2 Mode	Digital input control mode 0 = Normal (Alarm) 1 = Demand Interval Sync Pulse 2 = Multi-tariff Control
9673, 9681	Digital Output Mode 1 Digital Output Mode 2	Digital output 1 and 2 control mode 0 = External 1 = Demand Sync 2 = Alarm 3 = Energy

# Logging

## Data log

The meter has an alarm log and data logging for selected values.

Logs are stored in the non-volatile memory of the meter and are referred to as on-board logs. The data log is disabled from the factory.

## Setting up the data log

You can select the items to record in the data log and the frequency (logging interval) that you want those values updated

Use ION Setup to configure data logging.

<b><i>NOTICE</i></b>
<p><b>DATA LOSS</b></p> <p>Save the contents of the data log before configuring it.</p> <p><b>Failure to follow these instructions can result in data loss.</b></p>

1. Start ION Setup and open your meter in setup screens mode (**View > Setup Screens**). See the ION Setup Help for instructions.
2. Double-click **Data Log #1**.
3. Set up the logging frequency and measurements/data to log.
4. Click **Send** to save the changes to the meter.

Parameter	Values	Description
Status	Enable, Disable	Set this parameter to enable or disable data logging in the meter.
Interval	15 minutes, 30 minutes, 60 minutes	Select a time value to set the logging frequency.
Channels	Items available for logging can vary based on the meter type.	<p>Select an item to record from the "Available" column, then click the double-right arrow button to move the item to the "Selected" column.</p> <p>To remove an item, select it from the "Selected" column then click the double-left arrow button.</p>

## Saving the data log contents using ION Setup

You can use ION Setup to save the contents of the data log.

1. Start ION Setup and open your meter in data screens mode (**View > Data Screens**). See the ION Setup help for instructions.
2. Double-click **Data Log #1** to retrieve the records.

3. Once the records have finished uploading, right-click anywhere in the viewer and select **Export CSV** from the popup menu to export the entire log.  
**NOTE:** To export only selected records in the log, click the first record you want to export, hold down the SHIFT key and click the last record you want to export, then select **Export CSV** from the popup menu.
4. Navigate to the folder where you want to save the data log file, then click **Save**.

## Alarm log

The meter can log the occurrence of any alarm condition.

Each time an alarm occurs it is entered into the alarm log. The alarm log in meter stores the pickup and dropout points of alarms along with the date and time associated with these alarms.

## Alarm log storage

The power and energy meter stores alarm log data in non-volatile memory.

The size of the alarm log is fixed at 40 records.

## Memory allocation for log files

Each file in the meter has a maximum memory size.

Memory is not shared between the different logs, so reducing the number of values recorded in one log does not allow more values to be stored in different log.

Log type	Maximum records stored	Storage (bytes)
Alarm Log	40	2,200
Data Log	5760	256k

# Inputs / outputs

## Available I/O ports

The meter is equipped with status inputs, digital outputs and relay outputs.

**⚡ ⚠ DANGER**

**HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**

- Apply appropriate Personal Protective Equipment (PPE) and follow safe electrical work practices. See NFPA 70E, CSA Z462 or other local standards.
- Turn off all power supplying this device and the equipment in which it is installed before working on or in the equipment.
- Always use a properly rated voltage sensing device to confirm that all power is off.
- Assume communications and I/O wiring are hazardous live until determined otherwise.
- Do not exceed the maximum ratings of this device.
- Do not use this device for critical control or protection of persons, animals, property or equipment.
- Do not use the data from the meter to confirm power is off.
- Replace all devices, doors and covers before turning on power to this equipment.

**Failure to follow these instructions will result in death or serious injury.**

After you wire the meter’s I/O ports, you can configure these ports so you can use the meter to perform I/O functions.

Models	Status input ports <sup>1</sup>	Digital output ports <sup>2</sup>	Relay output ports
PM5310	2 (S1+, S2+)	2 (D1+, D2+)	—
PM5320	2 (S1+, S2+)	2 (D1+, D2+)	—
PM5330	2 (S1+, S2+)	2 (D1+, D2+)	2 (Relay 1, Relay 2)
PM5331			
PM5340			
PM5341			

<sup>1</sup>The meter’s status inputs require an external voltage source to detect the status input’s on/off state. The meter detects an ON state if the external voltage appearing at the status input is within its operating range. The external voltage can be derived from either the whetting output provided by the meter or by a voltage source up to 36 V DC external to the meter.

<sup>2</sup>The digital outputs can handle voltages less than 40 V DC. For higher voltage applications, use an external relay in the switching circuit.

## Status input applications

Status inputs are typically used for monitoring the status of external contacts or circuit breakers.



## Status input wiring considerations

The meter's status inputs require an external voltage source to detect the status input's on/off state.

The meter detects an ON state if the external voltage appearing at the status input is within its operating range. The external voltage can be derived from either the whetting output provided by the meter or by a voltage source up to 36 V DC external to the meter.

## Configuring status inputs using the display

The status input ports (S1 and S2) can be configured using the display.

**NOTE:** It is recommended you use ION Setup to configure the status inputs, as setup parameters that require text entry can only be modified using ION Setup.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **I/O > S In**.
4. Move the cursor to point to the status input you want to set up, then press **Edit**.
5. Move the cursor to point to the parameter you want to modify, then press **Edit**.

**NOTE:** If **Edit** is not displayed, it means the parameter is either read-only or can only be modified through software.

6. Modify the parameter as required, then press **OK**.
7. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
8. Press the up arrow to exit. Press **Yes** to save your changes.

Parameter	Values	Description
Label	—	This can be modified only through software. Use this field to assign names to the status inputs (S1 and S2).
Debounce Time (ms)	0 to 1000	Debounce is the time delay that compensates for mechanical contact bounce. Use this field to set how long (in milliseconds) the external signal must remain in a certain state to be considered a valid state change.
Control Mode	Normal	This field displays how the status input functions.  Normal: the status input is not associated with another meter function. The meter counts and records the number of incoming pulses normally.

## Configuring status inputs using ION Setup

The status input ports (S1 and S2) can be configured using ION Setup.

1. Start ION Setup.
2. Connect to your meter.
3. Navigate to **I/O configuration > I/O Setup**.
4. Select a status input to configure and click **Edit**.  
The setup screen for that status input is displayed.
5. Enter a descriptive name for the status input's **Label**.
6. Configure the other setup parameters as required.
7. Click **Send** to save your changes.

### Status input setup parameters available through ION Setup

Parameter	Values	Description
Label	—	Use this field to change the default label and assign a descriptive name to this status input.
Control Mode	Normal, Demand Sync, Input Metering	This field displays how the status input functions. <ul style="list-style-type: none"> <li>• Normal: the status input is not associated with another meter function. The meter counts and records the number of incoming pulses normally.</li> <li>• Demand Sync: the status input is associated with one of the input sync demand functions. The meter uses the incoming pulse to synchronize its demand period with the external source.</li> <li>• Input Metering: the status input is associated with one of the input metering channels. The meter counts and records the number of incoming pulses and related consumption data associated with the pulses.</li> </ul>
Debounce	0 to 9999	Debounce is the time delay that compensates for mechanical contact bounce. Use this field to set how long (in milliseconds) the external signal must remain in a certain state to be considered a valid state change.
Associations	—	This field displays additional information if the status input is already associated with another meter function.

## Digital output applications

Digital outputs are typically used in switching applications, for example, to provide on/off control signals for switching capacitor banks, generators, and other external devices and equipment.

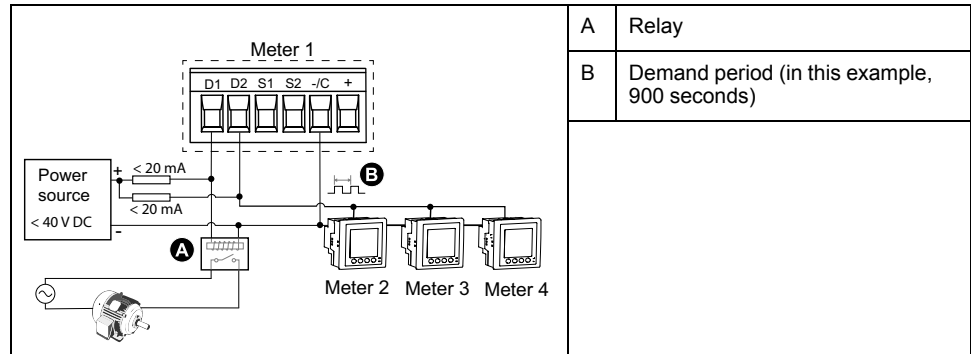
The digital output can also be used in demand synchronization applications, where the meter provides pulse signals to the input of another meter to control its demand period. The digital output can also be used in energy pulsing applications, where a receiving device determines energy usage by counting the kWh pulses coming from the meter's digital output.

The digital outputs on the meter are internally designed using solid-state devices with an open-collector configuration. These outputs must be connected to the specified power supply with a current limiter to function. Refer to the *digital output application example* below for more information.

## Digital output application example

You can connect one of your meter's digital outputs to a relay that switches on a generator and the other digital output to send a demand sync pulse to other meters.

In the following example, the first meter (Meter 1) controls and sets the demand period (900 seconds) of the other meters (Meter 2, Meter 3, Meter 4) through the output pulse occurring at the end of the first meter's demand interval.



## Configuring digital outputs using the display

You can use the display to configure the digital outputs.

**NOTE:** It is recommended you use ION Setup to configure the digital outputs, as setup parameters that require text entry can only be modified using software.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **I/O > D Out**.
4. Move the cursor to point to the digital output you want to set up, then press **Edit**.
5. Edit the parameters as required.
  - a. Move the cursor to point to the parameter you want to modify, then press **Edit**
  - b. Modify the parameter as required, then press **OK**.
  - c. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.

**NOTE:** If **Edit** is not displayed, it means the parameter is either read-only or can only be modified through software.

6. Press the up arrow to exit. Press **Yes** to save your changes.

### Digital output setup parameters available through the display

Setting	Option or range	Description
Label	—	This can be modified only through software. Use this field to change the default label and assign a descriptive name to this digital output.
Control Mode	External, Demand Sync, Alarm, Energy	This field displays how the digital output functions. <ul style="list-style-type: none"> <li>External: the digital output is controlled remotely either through software or by a PLC using commands sent through communications.</li> <li>Demand Sync: the digital output is associated with one of the demand systems. The meter sends a pulse to the digital output port at the end of every demand interval.</li> <li>Alarm: the digital output is associated with the alarm system. The meter sends a pulse to the digital output port when the alarm is triggered.</li> <li>Energy: The digital output is associated with energy pulsing. When this mode is selected, you can select the energy parameter and the set the pulse rate (p/k_h).</li> </ul>
Behavior Mode	Normal, Timed, Coil Hold	<ul style="list-style-type: none"> <li>Normal: this mode applies when control mode is set to External or Alarm. In the event of trigger for External mode, the digital output remains in the ON state until an OFF command is sent by the computer or PLC. In the event of trigger for Alarm mode, the digital output remains in the ON state until the drop out point is crossed.</li> <li>Timed: the digital output remains ON for the period defined by the On Time setup register.</li> <li>Coil Hold: this mode applies when control mode is set to External or Alarm. For a unary alarm that is associated with a digital output, you must set Behavior Mode to Coil Hold. The output turns on when the “energize” command is received and turns off when the “coil hold release” command is received. In the event of a control power loss, the output remembers and returns to the state it was in when control power was lost.</li> </ul>
On Time (s)	0 to 9999	This setting defines the pulse width (ON time) in seconds. <b>NOTE:</b> In energy mode, the digital output pulse ON time is fixed for 20 ms.
Select Dmd System	Power, Current	Applies when Control Mode is set to Demand Sync. Select the demand system to monitor.
Select Alarms	All available alarms	Applies when Control Mode is set to Alarm. Select one or more alarms to monitor.

## Configuring digital outputs using ION Setup

You can use ION Setup to configure the digital outputs.

1. Start ION Setup.
2. Connect to your meter.
3. Configure the control mode you want to use for the digital output.

Option	Description
External or Energy Pulsing	<ol style="list-style-type: none"> <li>1. Navigate to <b>I/O configuration &gt; Energy Pulsing</b>.</li> <li>2. Select the digital output you are configuring and click <b>Edit</b>.</li> <li>3. Select External or Energy from the <b>Control</b> dropdown list.</li> <li>4. For Energy, configure the energy pulsing parameters as required.</li> </ol>
Alarm	<ol style="list-style-type: none"> <li>1. Navigate to <b>Alarming</b>.</li> <li>2. Select the alarm type of the alarm you want to associate with the digital output and click <b>Edit</b>.</li> <li>3. Configure the alarm parameters as required.</li> <li>4. Select the digital output you want to associate with the alarm.</li> </ol> <p><b>NOTE:</b> You may need to enable the alarm before you can associate the digital output.</p>
Demand	<ol style="list-style-type: none"> <li>1. Navigate to <b>Demand Setup</b>.</li> <li>2. Select the demand type that you want to associate with the digital output and click <b>Edit</b>.</li> <li>3. Configure the demand mode parameters as required.</li> <li>4. Click the <b>Digital Output Association</b> button to associate a digital output.</li> </ol>

4. Navigate to **I/O configuration > I/O Setup**.
5. Select a digital output to configure and click **Edit**.  
The setup screen for that digital output is displayed.
6. Enter a descriptive name for the digital output in the **Label** field.
7. Configure the other setup parameters as required.
8. Click **Send** to save your changes.

**Digital output setup parameters available using ION Setup**

Parameter	Values	Description
Label	—	Use this field to change the default label and assign a descriptive name to this digital output.
Control Mode	External, Demand, Alarm, Energy	This field displays how the digital output functions. <ul style="list-style-type: none"> <li>• External: the digital output is controlled remotely either through software or by a PLC using commands sent through communications.</li> <li>• Demand: the digital output is associated with one of the demand systems. The meter sends a pulse to the digital output port at the end of every demand interval.</li> <li>• Alarm: the digital output is associated with the alarm system. The meter sends a pulse to the digital output port when the alarm is triggered.</li> <li>• Energy: The digital output is associated with energy pulsing. When this mode is selected, you can select the energy parameter and the set the pulse rate (pulses/ kW).</li> </ul>
Behavior Mode	Normal, Timed, Coil Hold	<ul style="list-style-type: none"> <li>• Normal: this mode applies when control mode is set to External or Alarm. In the event of trigger for External mode, the digital output remains in the ON state until an OFF command is sent by the computer or PLC. In the event of trigger for Alarm mode, the digital output remains in the ON state until the drop out point is crossed.</li> <li>• Timed: the digital output remains ON for the period defined by the On Time setup register.</li> <li>• Coil Hold: this mode applies when control mode is set to External or Alarm. For a unary alarm that is associated with a digital output, you must set Behavior Mode to Coil Hold. The output turns on when the “energize” command is received and turns off when the “coil hold release” command is received. In the event of a control power loss, the output remembers and returns to the state it was in when control power was lost.</li> </ul>
On Time (s)	0 to 9999	This setting defines the pulse width (ON time) in seconds. <b>NOTE:</b> In energy mode, the digital output pulse ON time is fixed for 20 ms.
Select Dmd System	Power, Current	Applies when Control Mode is set to Demand Sync. Select the demand system to monitor.
Select Alarms	All available alarms	Applies when Control Mode is set to Alarm. Select one or more alarms to monitor.
Associations	—	This field displays additional information if the digital output is already associated with another meter function.

## Relay output applications

Relay outputs can be configured to be used in switching applications, for example, to provide on/off control signals for switching capacitor banks, generators, and other external devices and equipment.

## Configuring relay outputs using the display

You can use the front panel to configure the relay outputs.

**NOTE:** It is recommended you use ION Setup to configure the relay outputs, as setup parameters that require text entry can only be modified using software.

1. Navigate to **Maint > Setup**.

2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **I/O > Relay**.
4. Move the cursor to point to the relay output you want to set up, then press **Edit**.
5. Move the cursor to point to the parameter you want to modify, then press **Edit**.
 

**NOTE:** If **Edit** is not displayed, it means the parameter is either read-only or can only be modified through software.
6. Modify the parameter as required, then press **OK**.
7. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
8. Press the up arrow to exit, then press **Yes** to save your changes.

### Relay output setup parameters available through the display

Parameter	Values	Description
Label	—	Use this field to change the default label and assign a descriptive name to this relay output.
Control Mode	External, Alarm	This field displays how the relay output functions. <ul style="list-style-type: none"> <li>• External: the relay output is controlled remotely either through software or by a PLC using commands sent through communications.</li> <li>• Alarm: the relay output is associated with the alarm system. The meter sends a pulse to the relay output port when the alarm is triggered.</li> </ul>
Behavior Mode	Normal, Timed, Coil Hold	<ul style="list-style-type: none"> <li>• Normal: this mode applies when control mode is set to External or Alarm. In the event of trigger for External mode, the relay output remains in the closed state until an open command is sent by the computer or PLC. In the event of trigger for Alarm mode, the relay output remains in the closed state until the drop out point is crossed.</li> <li>• Timed: the relay output remains ON for the period defined by the On Time setup register.</li> <li>• Coil Hold: this mode applies when control mode is set to External or Alarm. For a unary alarm that is associated with a relay output, you must set Behavior Mode to Coil Hold. The output turns on when the "energize" command is received and turns off when the "coil hold release" command is received. In the event of a control power loss, the output remembers and returns to the state it was in when control power was lost.</li> </ul>
On Time (s)	0 to 65535	This setting defines the pulse width (ON time) in seconds.
Select Alarms	All available alarms	Applies when Control Mode is set to Alarm. Select one or more alarms to monitor.

## Configuring relay outputs using ION Setup

You can use ION Setup to configure the relay output ports (Relay 1 and Relay 2).

1. Start ION Setup.
2. Connect to your meter.
3. Navigate to **I/O configuration > I/O Setup**.
4. Select a relay output to configure and click **Edit**.  
The setup screen for that relay output is displayed.

5. Enter a descriptive name for the relay output's **Label**.
6. Configure the other setup parameters as required.
7. Click **Send** to save your changes.

**Relay output setup parameters available through the ION Setup**

Parameter	Values	Description
Label	—	Use this field to change the default label and assign a descriptive name to this relay output.
Control Mode	External, Alarm	This field displays how the relay output functions. <ul style="list-style-type: none"> <li>• External: the relay output is controlled remotely either through software or by a PLC using commands sent through communications.</li> <li>• Alarm: the relay output is associated with the alarm system. The meter sends a pulse to the relay output port when the alarm is triggered.</li> </ul>
Behavior Mode	Normal, Timed, Coil Hold	<ul style="list-style-type: none"> <li>• Normal: this mode applies when control mode is set to External or Alarm. In the event of trigger for External mode, the relay output remains in the closed state until an open command is sent by the computer or PLC. In the event of trigger for Alarm mode, the relay output remains in the closed state until the drop out point is crossed.</li> <li>• Timed: the relay output remains ON for the period defined by the On Time setup register.</li> <li>• Coil Hold: this mode applies when control mode is set to External or Alarm. For a unary alarm that is associated with a relay output, you must set Behavior Mode to Coil Hold. The output turns on when the "energize" command is received and turns off when the "coil hold release" command is received. In the event of a control power loss, the output remembers and returns to the state it was in when control power was lost.</li> </ul>
On Time (s)	0 to 9999	This setting defines the pulse width (ON time) in seconds.
Select Alarms	All available alarms	Applies when Control Mode is set to Alarm. Select one or more alarms to monitor.
Associations	—	This field displays additional information if the relay output is already associated with another meter function.

## Energy pulsing

You can configure the meter's alarm /energy LED or the digital output(s) for energy pulsing.

- The meter is equipped with an alarm / energy pulsing LED. When configured for energy pulsing, the LED emits pulses that are then used to determine the accuracy of the meter's energy measurements.
- The meter sends the pulses from the configured digital output(s) port, which are then used to determine the accuracy of the meter's energy measurements by pulse counter.

## Configuring the alarm / energy pulsing LED using the display

You can use the display to configure your meter's LED for alarming or energy pulsing applications.

1. Navigate to **Maint > Setup**.

2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **I/O > LED**.
4. Move the cursor to point to the parameter you want to modify, then press **Edit**.
5. Press the plus or minus buttons to modify the parameter as required, then press **OK**.
6. Press the up arrow to exit. Press **Yes** to save your changes.

Setting	Option or range	Description
Mode	Off, Alarm, Energy	Off turns off the LED completely. Alarm sets the LED for alarm notification. Energy sets the LED for energy pulsing.
Parameter	Active Del Active Rec Active Del + Rec Reactive Del Reactive Rec Reactive Del + Rec Apparent Del Apparent Rec Apparent Del + Rec	Select which accumulated energy channel to monitor and use for energy pulsing. This setting is ignored when the LED mode is set to Alarm.
Pulse Wt. (p/k_h)	1 to 9999999	When configured for energy pulsing, this setting defines how many pulses are sent to the LED for every 1 kWh, 1 kVARh or 1kVAh accumulated energy. This setting is ignored when the LED mode is set to Alarm.

## Configuring the alarm / energy pulsing LED or digital output for energy pulsing using ION Setup

You can use ION Setup to configure your meter's LED or digital output for energy pulsing.

1. Start ION Setup.
2. Connect to your meter.
3. Navigate to **I/O configuration > Energy Pulsing**.
4. Select the LED or a digital output to configure and click **Edit**.  
The setup screen is displayed.
5. Enter a descriptive name for the digital output's **Label**.
6. Configure the other setup parameters as required.



7. Click **Send** to save your changes.

### Alarm / energy pulsing LED setup parameters available through ION Setup

Parameter	Values	Description
Mode	LED: Disabled, Alarm, Energy Digital output: External, Energy	LED: <ul style="list-style-type: none"> <li>LED is disabled.</li> <li>Alarm sets the LED for alarm notification.</li> <li>Energy sets the LED for energy pulsing.</li> </ul> Digital output: <ul style="list-style-type: none"> <li>Energy: associates the digital output with energy pulsing.</li> <li>External: disassociates the digital output from energy pulsing.</li> </ul>
Pulse rate (p/k_h)	1 to 9999999	When configured for energy pulsing, this defines how many pulses are sent to the LED for every 1 kWh, 1 kVARh or 1 kVAh of accumulated energy.
Parameter	Active Energy Delivered Active Energy Received Active Energy Del+Rec Reactive Energy Delivered Reactive Energy Received Reactive Energy Del+Rec Apparent Energy Delivered Apparent Energy Received Apparent Energy Del+Rec	Select which accumulated energy channel to monitor and use for energy pulsing.

# Alarms

## Alarms overview

An alarm is the meter's means of notifying you when an alarm condition is detected, such as an error or an event that falls outside of normal operating conditions. Alarms are typically setpoint-driven and can be programmed to monitor certain behaviors, events or unwanted conditions in your electrical system.

You can configure your meter to generate and display high, medium and low priority alarms when predefined events are detected in the meter's measured values or operating states. Your meter also logs the alarm event information.

The meter ships with some alarms already enabled from the factory. Other alarms need to be configured before the meter can generate alarms.

Customize meter alarms as required, such as changing the priority. You can also create custom alarms using the advanced features of your meter.

## Available alarms

Your meters supports a number of different alarm types.

Type	Number
Unary	4
Digital	4
Standard	29

## Unary alarms

A unary alarm is the simplest type of alarm — it monitors a single behavior, event or condition.

## Available unary alarms

Your meter has a set of 4 unary alarms.

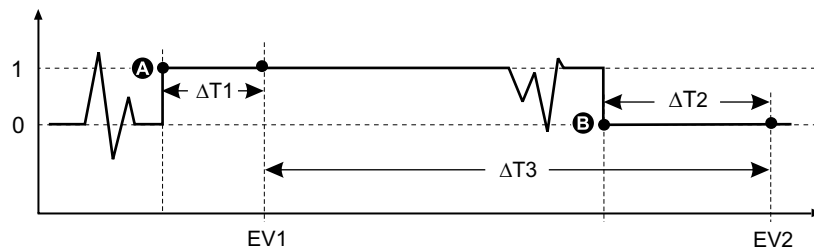
Alarm label	Description
Meter Powerup	Meter powers on after losing control power.
Meter Reset	Meter resets for any reason.
Meter Diagnostic	Meter's self-diagnostic feature detects a problem.
Phase Reversal	Meter detects a phase rotation different than expected.

## Digital alarms

Digital alarms monitor the ON or OFF state of the meter's digital / status inputs.

## Digital alarm with setpoint delay

To prevent false triggers from erratic signals, you can set up pickup and dropout time delays for the digital alarm.



A	Pickup setpoint (1 = ON)	$\Delta T2$	Dropout time delay (in seconds)
B	Dropout setpoint (0 = OFF)	EV2	End of alarm condition
$\Delta T1$	Pickup time delay (in seconds)	$\Delta T3$	Alarm duration (in seconds)
EV1	Start of alarm condition		

**NOTE:** To prevent filling the alarm log with nuisance alarm trips, the digital alarm is automatically disabled if the digital / status input changes state more than 4 times in one second or more than 10 times in ten seconds. In this case, you must re-enable the alarm using the display or ION Setup.

## Available digital alarms

Your meter has 2 digital alarms.

Alarm label	Description
Digital Alarm S1	Status input 1
Digital Alarm S2	Status input 2

## Standard alarms

Standard alarms are setpoint-driven alarms which monitor certain behaviors, events or unwanted conditions in your electrical system.

Standard alarms have a detection rate equal to the 50/60 meter cycle, which is nominally 1 second if the meter's frequency setting is configured to match the system frequency (50 or 60 Hz).

Many of the standard alarms are three-phase alarms. Alarm setpoints are evaluated for each of the three phases individually, but the alarm is reported as a single alarm. The alarm pickup occurs when the first phase exceeds the alarm pickup magnitude for the pickup time delay. The alarm is active as long as any phase remains in an alarm state. The alarm dropout occurs when the last phase drops below the dropout magnitude for the dropout time delay.

## Example of over and under setpoint (standard) alarm operation

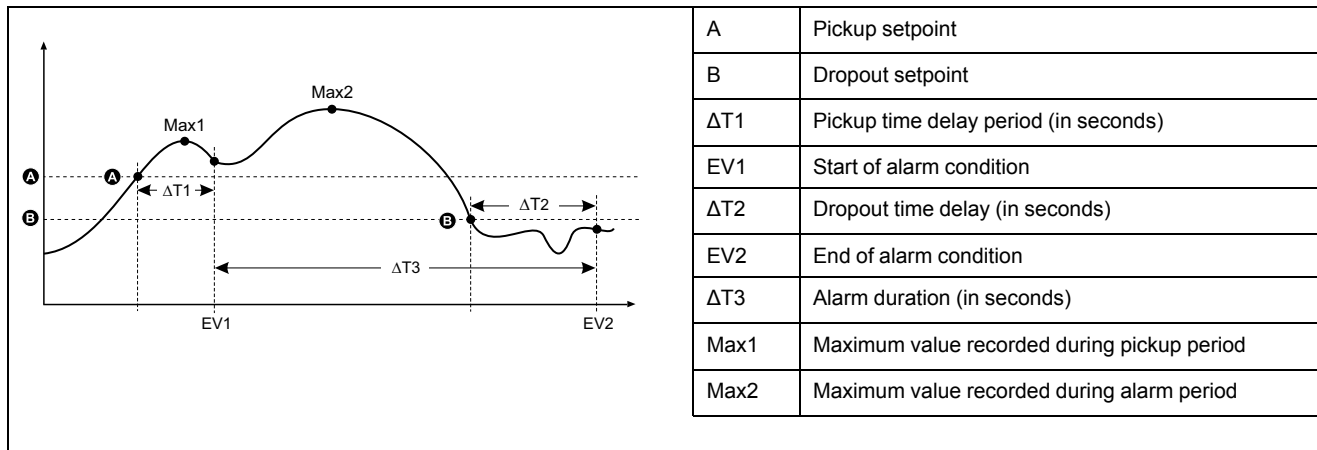
The meter supports over and under setpoint conditions on standard alarms.

A setpoint condition occurs when the magnitude of the signal being monitored crosses the limit specified by the pickup setpoint setting and stays within that limit for a minimum time period specified by the pickup time delay setting.

The setpoint condition ends when the magnitude of the signal being monitored crosses the limit specified by dropout setpoint setting and stays within that limit for a minimum time period specified by dropout time delay setting.

## Over setpoint

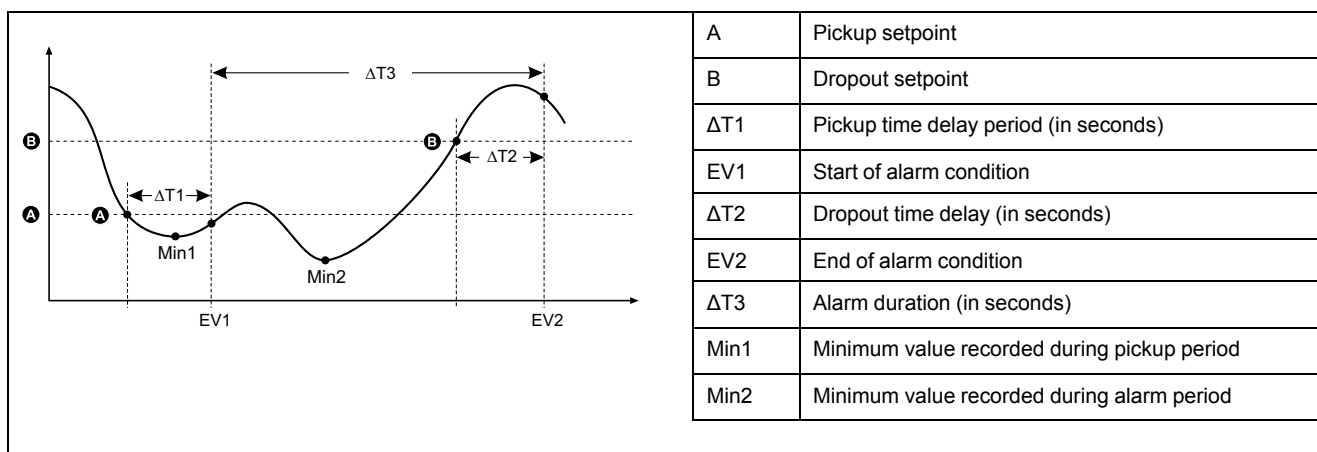
When the value rises above the pickup setpoint setting and remains there long enough to satisfy the pickup time delay period ( $\Delta T1$ ), the alarm condition is set to ON. When the value falls below the dropout setpoint setting and remains there long enough to satisfy the dropout time delay period ( $\Delta T2$ ), the alarm condition is set to OFF.



The meter records the date and time when the alarm event starts (EV1) and when it ends (EV2). The meter also performs any task assigned to the event, such as operating a digital output. The meter also records maximum values (Max1, Max2) before, during or after the alarm period.

## Under setpoint

When the value falls below the pickup setpoint setting and remains there long enough to satisfy the pickup time delay period ( $\Delta T1$ ), the alarm condition is set to ON. When the value rises above the dropout setpoint setting and remains there long enough to satisfy the dropout time delay period ( $\Delta T2$ ), the alarm condition is set to OFF.



The meter records the date and time when the alarm event starts (EV1) and when it ends (EV2). The meter also performs any task assigned to the event, such as operating a digital output. The meter also records minimum values (Min1, Min2) before, during or after the alarm period.

## Maximum allowable setpoint

The meter is programmed to help prevent user data entry errors, with set limits for the standard alarms.

The maximum setpoint value you can enter for some of the standard alarms depends on the voltage transformer ratio (VT ratio), current transformer ratio (CT ratio), system type (i.e., number of phases) and/or the maximum voltage and maximum current limits programmed at the factory.

**NOTE:** VT ratio is the VT primary divided by the VT secondary and CT ratio is the CT primary divided by the CT secondary.

Standard alarm	Maximum setpoint value
Over Phase Current	(maximum current) x (CT ratio)
Under Phase Current	(maximum current) x (CT ratio)
Over Neutral Current	(maximum current) x (CT ratio) x (number of phases)
Over Ground Current	(maximum current) x (CT ratio)
Over Voltage L-L	(maximum voltage) x (VT ratio)
Under Voltage L-L	(maximum voltage) x (VT ratio)
Over Voltage L-N	(maximum voltage) x (VT ratio)
Under Voltage L-N	(maximum voltage) x (VT ratio)
Over Active Power	(maximum voltage) x (maximum current) x (number of phases)
Over Reactive Power	(maximum voltage) x (maximum current) x (number of phases)
Over Apparent Power	(maximum voltage) x (maximum current) x (number of phases)
Over Present Active Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Last Active Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Predicted Active Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Present Reactive Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Last Reactive Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Predicted Reactive Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Present Apparent Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Last Apparent Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Predicted Apparent Power Demand	(maximum voltage) x (maximum current) x (number of phases)
Over Voltage Unbalance	(maximum voltage) x (VT ratio)
Phase Loss	(maximum voltage) x (VT ratio)

## Available standard alarms

Your meter has a set of standard alarms.

**NOTE:** Some alarms do not apply to all power system configurations. For example, line-to-neutral voltage alarms cannot be enabled on 3-phase delta systems. Some alarms use the system type and the VT or CT ratio to determine the maximum allowed setpoint.

Alarm label		Valid range and resolution		Units
ION Setup	Display	ION Setup	Display	
Over Phase Current	Over Current, Ph	0.000 to 99999.000	0 to 99999	A
Under Phase Current	Under Current, Ph	0.000 to 99999.000	0 to 99999	A

Alarm label		Valid range and resolution		Units
ION Setup	Display	ION Setup	Display	
Over Neutral Current	Over Current, N	0.000 to 99999.000	0 to 99999	A
Over Ground Current	Over Current, Gnd	0.000 to 99999.000	0 to 99999	A
Over Voltage L-L	Over Voltage, L-L	0.00 to 999999.00	0 to 999999	V
Under Voltage L-L	Under Voltage, L-L	0.00 to 999999.00	0 to 999999	V
Over Voltage L-N	Over Voltage, L-N	0.00 to 999999.00	0 to 999999	V
Under Voltage L-N	Under Voltage L-N	0.00 to 999999.00	0 to 999999	V
Over Active Power	Over kW	0.0 to 9999999.0	0 to 9999999	kW
Over Reactive Power	Over kVAR	0.0 to 9999999.0	0 to 9999999	kVAR
Over Apparent Power	Over kVA	0.0 to 9999999.0	0 to 9999999	kVA
Leading True PF	Lead PF, True	-1.00 to -0.01 and 0.01 to 1.00		—
Lagging True PF	Lag PF, True	-1.00 to -0.01 and 0.01 to 1.00		—
Leading Disp PF	Lead PF, Disp	-1.00 to -0.01 and 0.01 to 1.00		—
Lagging Disp PF	Lag PF, Disp	-1.00 to -0.01 and 0.01 to 1.00		—
Over Present Active Power Demand	Over kW Dmd, Pres	0.0 to 9999999.0	0 to 9999999	kW
Over Last Active Power Demand	Over kW Dmd, Last	0.0 to 9999999.0	0 to 9999999	kW
Over Predicted Active Power Demand	Over kW Dmd, Pred	0.0 to 9999999.0	0 to 9999999	kW
Over Present Reactive Power Demand	Over kVAR Dmd, Pres	0.0 to 9999999.0	0 to 9999999	kVAR
Over Last Reactive Power Demand	Over kVAR Dmd, Last	0.0 to 9999999.0	0 to 9999999	kVAR
Over Predicted Reactive Power Demand	Over kVAR Dmd, Pred	0.0 to 9999999.0	0 to 9999999	kVAR
Over Present Apparent Power Demand	Over kVA Dmd, Pres	0.0 to 9999999.0	0 to 9999999	kVA
Over Last Apparent Power Demand	Over kVA Dmd, Last	0.0 to 9999999.0	0 to 9999999	kVA
Over Predicted Apparent Power Demand	Over kVA Dmd, Pred	0.0 to 9999999.0	0 to 9999999	kVA
Over Frequency	Over Frequency	0.000 to 99.000		Hz
Under Frequency	Under Frequency	0.000 to 99.000		Hz
Over Voltage Unbalance	Over Voltage Unbal	0 to 99		%
Over Voltage THD	Over Voltage THD	0 to 99		%
Phase Loss	Phase Loss	0.00 to 999999.00	0 to 999999	—

## Power factor (PF) alarms

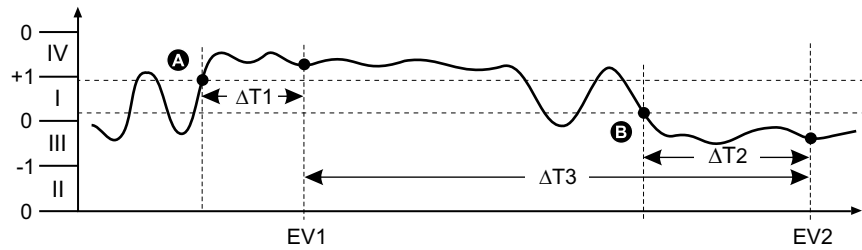
You can set up a Leading PF or Lagging PF alarm to monitor when the circuit's power factor goes above or below the threshold you specify.

The Leading PF and Lagging PF alarms use the power factor quadrants as the values on the y-axis, with quadrant II on the lowest end of the scale, followed by quadrant III, quadrant I, and finally quadrant IV on the highest end of the scale.

Quadrant	PF values	Lead/Lag
II	0 to -1	Leading (capacitive)
III	-1 to 0	Lagging (inductive)
I	0 to 1	Lagging (inductive)
IV	1 to 0	Leading (capacitive)

## Leading PF alarm

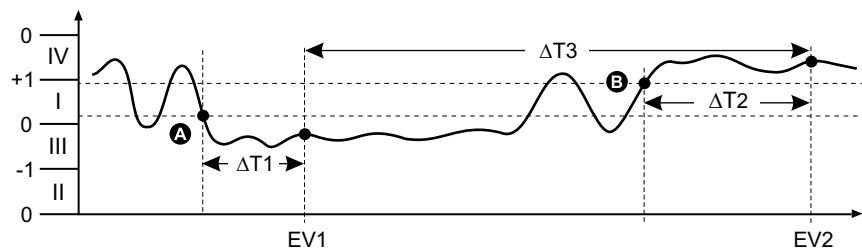
The Leading PF alarm monitors an over setpoint condition.



A	Pickup setpoint	$\Delta T2$	Dropout time delay (in seconds)
B	Dropout setpoint	EV2	End of alarm condition
$\Delta T1$	Pickup delay period (in seconds)	$\Delta T3$	Alarm duration (in seconds)
EV1	Start of alarm condition		

## Lagging PF alarm

The Lagging PF alarm monitors an under setpoint condition.



A	Pickup setpoint	$\Delta T2$	Dropout time delay (in seconds)
B	Dropout setpoint	EV2	End of alarm condition
$\Delta T1$	Pickup delay period (in seconds)	$\Delta T3$	Alarm duration (in seconds)
EV1	Start of alarm condition		

## Phase loss alarm

The phase loss alarm is an under setpoint alarm that monitors the voltages on a 3-phase system and triggers the alarm when one or two phases fall below the pickup setpoint setting and remain there long enough to satisfy the pickup time delay period.

When all of the phases rise above the dropout setpoint setting and remain there long enough to satisfy the dropout time delay period, the alarm condition is set to OFF.

## Alarm priorities

Each alarm has a priority level that you can use to distinguish between events that require immediate action and those that do not require action.

Alarm priority	Alarm display notification and recording method			
	Alarm LED	Alarm icon	Alarm details	Alarm logging
High	Blinks while the alarm is active.	Blinks while the alarm is active. Alarm icon remains displayed until acknowledged.	Click <b>Details</b> to display what caused the alarm to pickup or drop off. Click <b>Ack</b> to acknowledge the alarm.	Recorded in alarm log.
Medium	Blinks while the alarm is active.	Blinks while the alarm is active.	Click <b>Details</b> to display what caused the alarm to pickup or drop off.	Recorded in alarm log.
Low	Blinks while the alarm is active.	Blinks while the alarm is active.	Click <b>Details</b> to display what caused the alarm to pickup or drop off.	Recorded in alarm log.
None	No activity	None	None	Recorded in event log only.

**NOTE:** The alarm LED notification only occurs if the alarm / energy pulsing LED is configured for alarming.

## Multiple alarm considerations

If multiple alarms with different priorities are active at the same time, the display shows the alarms in the order they occurred.

## Alarm setup overview

You can use the meter display or ION Setup to configure unary, digital or standard (1-Sec) alarms.

If you make changes to the basic power meter setup, all alarms are disabled to prevent undesired alarm operation. If you configure standard alarm setpoints using the display, any decimals previously configured using ION Setup are lost.

<b><i>NOTICE</i></b>
<p><b>UNINTENDED EQUIPMENT OPERATION</b></p> <ul style="list-style-type: none"> <li>• Verify all alarm settings are correct and make adjustments as necessary.</li> <li>• Re-enable all configured alarms.</li> </ul> <p><b>Failure to follow these instructions can result in incorrect alarm functions.</b></p>

## Built-in error-checking

ION Setup dynamically checks incorrect setup combinations. When you enable an alarm, you must set up the pickup and dropout limits to acceptable values first in order to exit the setup screen.

## Setting up alarms using the display

You can use the display to create and set up standard (1-Sec), unary and digital alarms.

It is recommended that you use ION Setup to configure standard (1-Sec) alarms. ION Setup supports a higher resolution to allow you to specify more decimal places when setting up the pickup setpoint and dropout setpoint values for certain measurements.



1. Navigate to the alarms setup menu screens and select the alarm you want to set up.
2. Configure the setup parameters as explained in the different alarm setup sections.

**NOTE:** If you used ION Setup to program decimal values on a standard (1-Sec) alarm, do not use the meter display to make subsequent changes to any alarm parameters (including enable/disable), as doing so will cause removal of all decimals previously programmed through ION Setup.

3. Click **Yes** to save the changes to the meter when prompted.

## Setting up alarms using ION Setup

You can use ION Setup to create and set up alarms.

1. Start ION Setup and connect to your meter.
2. Open the **Alarming** screen.
3. Select the alarm you want to configure and click **Edit**.
4. Configure the setup parameters as explained in the different alarm setup sections.

See the ION Setup Device Configuration guide for more information.

## Unary alarm setup parameters

Configure the unary alarm setup parameters as required.

ION Setup controls are shown in parentheses.

Setting	Option or range	Description
Enable	Yes (checked) or No (cleared)	This enables or disables the alarm.
Priority	High, Medium, Low, None	This sets the alarm priority and notification options.
Select Dig Output (Outputs) Select Relay (Outputs)	None Digital Output D1 Digital Output D2 Digital Output D1+D2 Relay R1 Relay R2 Relay R1+R2	Select the output(s) you want to control when the alarm is triggered.

## Digital alarm setup parameters

Configure the digital alarm setup parameters as required.

ION Setup controls are shown in parentheses.

Setting	Option or range	Description
Enable	Yes (checked) or No (cleared)	This enables or disables the alarm.
Priority	High, Medium, Low, None	This sets the alarm priority and notification options.

Setting	Option or range	Description
Pickup Setpoint (Setpoint Pickup)	On, Off	Use this setting to control when to trip the alarm, based on the state of the digital input (On or Off).
Pickup Time Delay (Setpoint Pickup Delay)	0 to 999999	This specifies the number of seconds the digital input must be in the alarm pickup state before the alarm is tripped.
Dropout Time Delay (Setpoint Dropout Delay)	0 to 999999	This specifies the number of seconds the digital input must be out of the alarm pickup state before the alarm turns off.
Select Dig Output (Outputs) Select Relay (Outputs)	None Digital Output D1 Digital Output D2 Digital Output D1+D2 Relay R1 Relay R2 Relay R1+R2	Select the output(s) you want to control when the alarm is triggered.

## Standard (1-Sec) alarm setup parameters

Configure the standard alarm setup parameters as required.

ION Setup controls are shown in parentheses.

**NOTE:** It is recommended that you use ION Setup to configure standard (1-Sec) alarms. ION Setup supports a higher resolution to allow you to specify more decimal places when setting up the pickup setpoint and dropout setpoint values for certain measurements.

Setting	Option or range	Description
Enable	Yes (checked) or No (cleared)	This enables or disables the alarm.
Priority	High, Medium, Low, None	This sets the alarm priority and notification options.
Pickup Setpoint (Pickup Limit)	Varies depending on the standard alarm you are setting up	This is the value (magnitude) you define as the setpoint limit for triggering the alarm. For "over" conditions, this means the value has gone above the Pickup limit. For "under" conditions, this means the value has gone below the Pickup limit.
Pickup Time Delay (Delay)	0 to 999999	This specifies the number of seconds the signal must stay above the pickup setpoint (for "over" conditions), or below the pickup setpoint (for "under" conditions) before the alarm is tripped.
Dropout Setpoint (Dropout Limit)	Varies depending on the standard alarm you are setting up	This is the value (magnitude) you define as the limit for dropping out of the alarm condition. For "over" conditions, this means the value has gone below the Dropout limit. For "under" conditions, this means the value has gone above the Pickup limit.
Dropout Time Delay (Delay)	0 to 999999	This specifies the number of seconds the signal must stay below the dropout setpoint (for "over" conditions), or above the dropout setpoint (for "under" conditions) before the alarm condition is ended.
PU Set Point Lead/Lag (Lead, Lag)	Lead or Lag	Applies to PF (power factor) alarms only. Use this to set the PF value and quadrant to set the pickup setpoint for an over PF condition (PF Leading) or under PF condition (PF Lagging).

Setting	Option or range	Description
DO Set Point Lead/Lag (Lead, Lag)	Lead or Lag	Applies to PF (power factor) alarms only. Use this to set the PF value and quadrant to set the dropout setpoint for an over PF condition (PF Leading) or under PF condition (PF Lagging).
Select Dig Output (Outputs) Select Relay (Outputs)	None Digital Output D1 Digital Output D2 Digital Output D1+D2 Relay R1 Relay R2 Relay R1+R2	Select the output(s) you want to control when the alarm is triggered.

## LED alarm indicator

You can use the meter's alarm / energy pulsing LED as an alarm indicator.

When set to detect alarms, the LED blinks to indicate an alarm condition.

## Configuring the LED for alarms using the display

You can use the meter display to configure the alarm / energy pulsing LED for alarming.

1. Navigate to the **LED** setup menu screen.
2. Set the mode to **Alarm**, then press **OK**.
3. Press the up arrow to exit. Press **Yes** to save your changes.

## Configuring the LED for alarms using ION Setup

You can use the ION Setup to configure your meter's LED for alarming.

1. Open ION Setup and connect to your meter. See the ION Setup Help for instructions.
2. Navigate to **I/O configuration > Energy Pulsing**.
3. Select **Front Panel LED** and click **Edit**.
4. Set the control mode to **Alarm**.
5. Click **Send** to save your changes.

## Alarm display and notification

The meter notifies you when an alarm condition is detected.

## Alarm icon

When a low, medium or high priority alarm is tripped, this symbol appears at the top right corner of the display screen, indicating that an alarm is active:



For high priority alarms, the alarm icon remains displayed until you acknowledge the alarm.

## Alarm / energy pulsing LED

If configured for alarming, the alarm / energy pulsing LED also flashes to indicate the meter has detected an alarm condition.

## Alarm screens

You can use the display buttons to navigate to the alarm setup or display screens.

## Active alarms

When a pickup event occurs, the active alarm list appears on the meter display's Active Alarms screen. Press **Detail** to see more event information.

## Alarm details

Details about the alarms can be viewed using:

- the active alarms (Active), alarm history (Hist), alarm counters (Count) and unacknowledged alarms (Unack) screens on the meter display, or

## Active alarms list and alarm history log

Each occurrence of a low, medium or high priority alarm is stored in the active alarms list and recorded in the alarm history log.

The active alarm list holds 40 entries at a time. The list works as a circular buffer, replacing old entries as new entries over 40 are entered into the active alarms list. The information in the active alarms list is volatile and reinitializes when the meter resets.

The alarm history log holds 40 entries. The log also works as a circular buffer, replacing old entries with new entries. The information in the alarm history log is nonvolatile and is retained when the meter resets.

## Viewing active alarm details using the display

When an alarm condition becomes true (alarm = ON), the alarm is displayed on the active alarms screen.

Alarms are displayed sequentially in the order of their occurrence, regardless of priority. The alarm details show the date and time of the alarm event, the type of

event (for example, pickup or unary), which phase the alarm condition was detected on, and the value that caused the alarm condition.

**NOTE:** Alarm details are not available if the alarm priority is set to None.

The alarm details (for low, medium and high priority alarms) are also recorded in the alarm history log.

1. Navigate to **Alarm > Active**.
2. Select the alarm you want to view (the latest ones appear on top).
3. Press **Detail**.

**NOTE:** For unacknowledged high priority alarms, the Ack option appears on this screen. Press **Ack** to acknowledge the alarm, or return to the previous screen if you do not want to acknowledge the alarm.

## Viewing alarm history details using the display

The alarm history log keeps a record of active alarms and past alarms.

When an active alarm condition becomes false (alarm = OFF), the event is recorded in the alarm history log and alarm notification (alarm icon, alarm LED) is turned off.

Alarms are displayed sequentially in the order of their occurrence, regardless of priority. The alarm details show the date and time of the alarm event, the type of event (for example, dropout or unary), which phase the alarm condition was detected on, and the value that caused the alarm condition to turn ON or OFF.

**NOTE:** Alarm details are not available if the alarm priority is set to None.

1. Navigate to **Alarm > Hist**.
2. Select the alarm you want to view (the latest ones appear on top).
3. Press **Detail**.

**NOTE:** For unacknowledged high priority alarms, the **Ack** option appears on this screen. Press **Ack** to acknowledge the alarm, or return to the previous screen if you do not want to acknowledge the alarm.

## Viewing alarms counters using the display

Every occurrence of each type of alarm is counted and recorded in the meter.

**NOTE:** The alarm counters roll over to zero after reaching the value 9999.

1. Select **Alarm > Count**.  
The **Alarms Counter** screen displays.
2. Scroll through the list to view the number of alarm occurrences for each type of alarm.

## Acknowledging high-priority alarms using the display

You can use the meter display to acknowledge high-priority alarms.

1. Navigate to **Alarm > Unack**.
2. Select the alarm you want to acknowledge.
3. Press **Detail**.
4. Press **Ack** to acknowledge the alarm.
5. Repeat for other unacknowledged alarms.

## Resetting alarms using ION Setup

Use ION Setup to reset alarms.

You can also reset alarms using the meter display.

1. Connect to your meter in ION Setup.
2. Open the **Meter Resets** screen.
3. Select the alarm parameters to clear and click **Reset**.

# Measurements

## Real-time readings

The power and energy meter measures current and voltages and reports in real time the RMS (Root Mean Squared) values for all three phases and neutral.

The voltage and current inputs are continuously monitored at a sampling rate of 64 points per cycle. This amount of resolution helps enable the meter to provide reliable measurements and calculated electrical values for various commercial, buildings and industrial applications.

## Energy

The meter provides fully bi-directional, 4-quadrant energy metering.

The meter calculates and stores all accumulated active, reactive and apparent energy measurements in nonvolatile memory:

- Wh, VARh, VAh (delivered and received)
- Wh, VARh, VAh net (delivered - received)
- Wh, VARh, VAh absolute (delivered + received)

All energy parameters represent the total for all three phases. You can view accumulated energy from the display.

## Configuring the energy scaling using ION Setup

You can use ION Setup to configure the energy scaling. Based on the scaling, the energy overflow happens upon reaching the threshold value.

1. Start ION Setup.
2. Connect to your meter.
3. Open the **Energy Scaling** screen.
4. Click **Edit** to configure the **Setup** parameters as required.
5. Use the drop-down list to select the parameter you want to set for your **Energy Scaling**.

**NOTE:** If you set **Energy Scaling** parameter, for which the threshold value is less than the accumulated energy, the accumulated energy resets to zero.

6. Click **Send** to save your changes to the meter.

### Energy Scaling parameters available using the ION Setup

Parameter	Values	Description
Auto (Default)	0 to 9.2233 E	The energy value units automatically change, based on the quantity of energy accumulated, from Kilo to Mega, Mega to Giga, Giga to Tera, Tera to Peta and Peta to Exa.  When any one of the energy parameter (delivered or received) exceeds 9.2233 E, all the energy parameters reset to 0.
Kilo (k)	0 to 999.99 k	When any one of the energy parameter (delivered or received) exceeds 999.99 k, all the energy parameters reset to 0.
Mega (M)	0 to 999.99 M	The energy value units automatically change, based on the quantity of energy accumulated, from Kilo to Mega.  When any one of the energy parameter (delivered or received) exceeds 999.99 M, all the energy parameters reset to 0.
Giga (G)	0 to 999.99 G	The energy value units automatically change, based on the quantity of energy accumulated, from Kilo to Mega and Mega to Giga.  When any one of the energy parameter (delivered or received) exceeds 999.99 G, all the energy parameters reset to 0.
Tera (T)	0 to 999.99 T	The energy value units automatically change, based on the quantity of energy accumulated, from Kilo to Mega, Mega to Giga and Giga to Tera.  When any one of the energy parameter (delivered or received) exceeds 999.99 T, all the energy parameters reset to 0.
Peta (P)	0 to 999.99 P	The energy value units automatically change, based on the quantity of energy accumulated, from Kilo to Mega, Mega to Giga, Giga to Tera and Tera to Peta.  When any one of the energy parameter (delivered or received) exceeds 999.99 P, all the energy parameters reset to 0.
Exa (E)	0 to 9.2233 E	The energy value units automatically change, based on the quantity of energy accumulated, from Kilo to Mega, Mega to Giga, Giga to Tera, Tera to Peta and Peta to Exa.  When any one of the energy parameter (delivered or received) exceeds 9.2233 E, all the energy parameters reset to 0.

## Preset energy

**NOTE: Not applicable for MID meter models.**

You can input the previous energy values when you replace the meter. Preset energy value cannot be set more than maximum energy overflow value (9.2233 E).

The preset energy values include active energy (Wh), reactive energy (VARh), apparent energy (VAh) (delivered and received).

## Configuring the preset energy using ION Setup

**NOTE: Not applicable for MID meter models.**

You can use ION Setup to configure the preset energy values.

1. Start ION Setup.
2. Connect to your meter.
3. Open the **Preset Energy** screen.
4. Click **Edit** to configure the **Setup** parameters as required.
5. From the list, set the **Preset Energy** value for each parameter.



6. Click **Send** to save your changes to the meter.

### Preset Energy parameters available using the ION Setup

Parameter	Values	Description
Active Energy Delivered	0 to 9.2233 E	Use this field to enter the preset energy values
Active Energy Received		
Reactive Energy Delivered		
Reactive Energy Received		
Apparent Energy Delivered		
Apparent Energy Received		

## Min/max values

When the readings reach their lowest or highest value, the meter updates and saves these min/max (minimum and maximum) quantities in non-volatile memory.

The meter's real-time readings are updated once every 50 cycles for 50 Hz systems, or once every 60 cycles for 60 Hz systems.

## Demand

### Power demand

Power demand is a measure of average power consumption over a fixed time interval.

**NOTE:** If not specified, references to demand are assumed to mean power demand.

The meter measures instantaneous consumption and can calculate demand using various methods.

### Current demand

The meter calculates current demand using the block interval, synchronized or thermal demand methods.

You can set the demand interval from 1 to 60 minutes in 1 minute increments (for example, 15 minutes).

## Power demand calculation methods

Power demand is calculated by dividing the energy accumulated during a specified period by the length of that period.

How the meter performs this calculation depends on the method and time parameters you select (for example, timed rolling block demand with a 15-minute interval and 5-minute subinterval).

To be compatible with electric utility billing practices, the meter provides the following types of power demand calculations:

- Block interval demand
- Synchronized demand

- Thermal demand

You can configure the power demand calculation method from the display or software.

## Block interval demand

For block interval demand method types, you specify a period of time interval (or block) that the meter uses for the demand calculation.

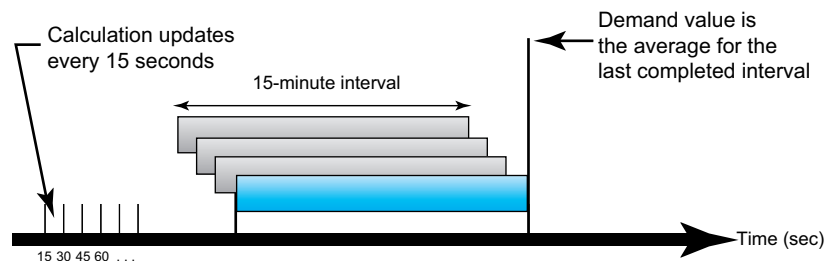
Select/configure how the meter handles that interval from one of these different methods:

Type	Description
Timed Sliding Block	Select an interval from 1 to 60 minutes (in 1-minute increments). If the interval is between 1 and 15 minutes, the demand calculation <i>updates every 15 seconds</i> . If the interval is between 16 and 60 minutes, the demand calculation <i>updates every 60 seconds</i> . The meter displays the demand value for the last completed interval.
Timed Block	Select an interval from 1 to 60 minutes (in 1-minute increments). The meter calculates and updates the demand at the end of each interval.
Timed Rolling Block	Select an interval and a subinterval. The subinterval must divide evenly into the interval (for example, three 5-minute subintervals for a 15-minute interval). Demand is <i>updated at the end of each subinterval</i> . The meter displays the demand value for the last completed interval.

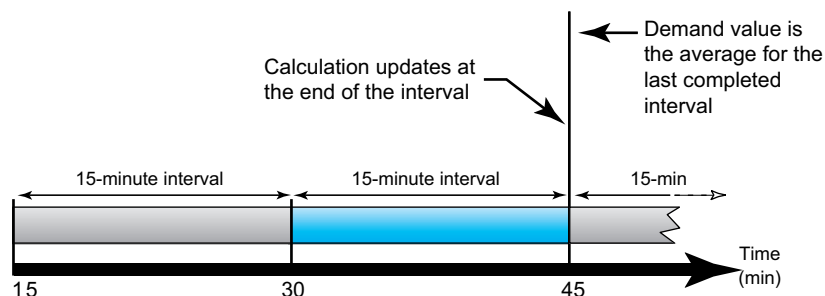
## Block interval demand example

The following illustration shows the different ways power demand is calculated using the block interval method. In this example, the interval is set to 15 minutes.

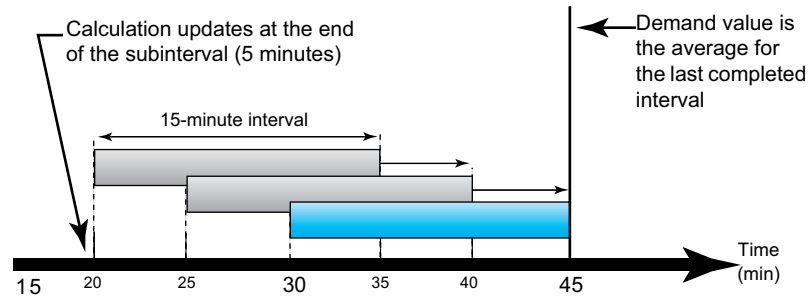
### Timed Sliding Block



### Timed Block



### Timed Rolling Block



## Synchronized demand

You can configure the demand calculations to be synchronized using an external pulse input, a command sent over communications, or the device’s internal real-time clock.

Type	Description
Input synchronized demand	This method allows you to synchronize the demand interval of your meter with an external digital pulse source (such as another meter’s digital output) connected to your meter’s digital input. This helps synchronize your meter to the same time interval as the other meter for each demand calculation.
Command synchronized demand	This method allows you to synchronize the demand intervals of multiple meters on a communications network. For example, if a programmable logic controller (PLC) input is monitoring a pulse at the end of a demand interval on a utility revenue meter, you can program the PLC to issue a command to multiple meters whenever the utility meter starts a new demand interval. Each time the command is issued, the demand readings of each meter are calculated for the same interval.
Clock synchronized demand	This method allows you to synchronize the demand interval to the meter’s internal real-time clock. This helps you synchronize the demand to a particular time, typically on the hour (for example, at 12:00 am). If you select another time of day when the demand intervals are to be synchronized, the time must be specified in minutes from midnight. For example, to synchronize at 8:00 am, select 480 minutes.

**NOTE:** For these demand types, you can choose block or rolling block options. If you select a rolling block demand option, you need to specify a subinterval.

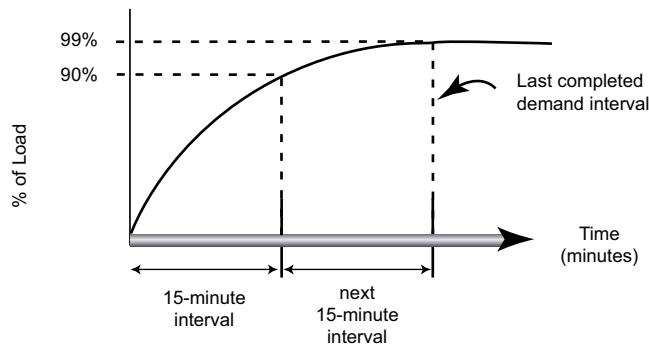
## Thermal demand

Thermal demand calculates the demand based on a thermal response, which imitates the function of thermal demand meters.

The demand calculation updates at the end of each interval. You can set the demand interval from 1 to 60 minutes (in 1-minute increments).

### Thermal demand example

The following illustration shows the thermal demand calculation. In this example, the interval is set to 15 minutes. The interval is a window of time that moves across the timeline. The calculation updates at the end of each interval.



## Peak demand

The meter records the peak (or maximum) values for kW, kVAr, and kVA power (or peak demand).

The peak for each value is the highest average reading since the meter was last reset. These values are maintained in the meter’s non-volatile memory.

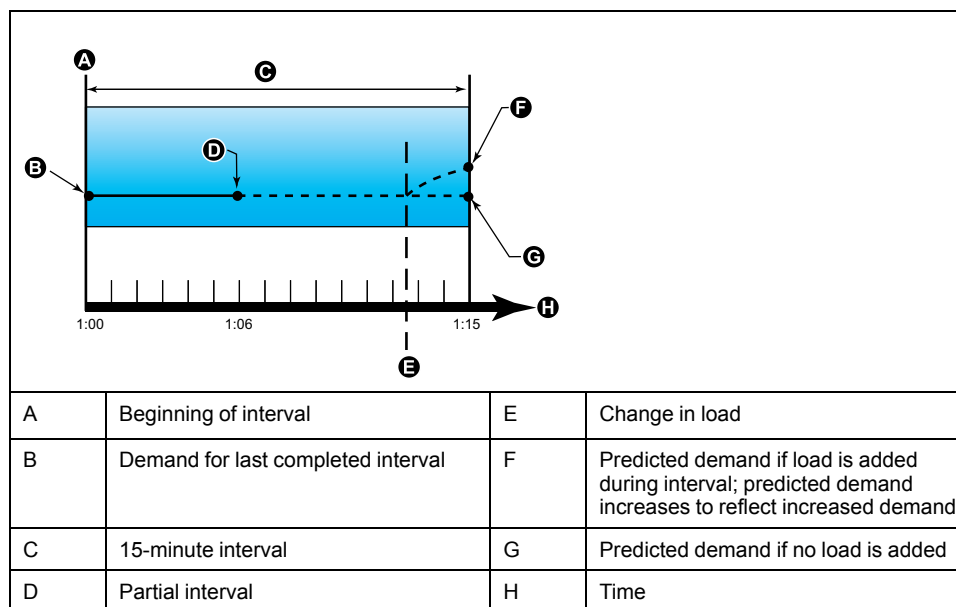
The meter also stores the date and time when the peak demand occurred. In addition to the peak demand, the meter also stores the coinciding average 3-phase power factor. The average 3-phase power factor is defined as “demand kW/ demand kVA” for the peak demand interval.

## Predicted demand

The meter calculates predicted demand for the end of the present interval for kW, kVAr, and kVA demand, taking into account the energy consumption so far within the present (partial) interval and the present rate of consumption.

Predicted demand is updated according to the update rate of your meter.

The following illustration shows how a change in load can affect predicted demand for the interval. In this example, the interval is set to 15 minutes.



## Setting up demand calculations

Use the Demand setup screens to define power or current demand.

Demand is a measure of average consumption over a fixed time interval.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Meter > Dmd**.
4. Move the cursor to select **Power Demand** or **Current Demand**.
5. Move the cursor to point to the parameter you want to modify, then press **Edit**.

Values	Description
<b>Method</b>	
Timed Sliding Block Timed Block Timed Rolling Block Cmd Sync Block Cmd Sync Roll Block Clock Sync Block Clock Sync Roll Block Input Sync Block Input Sync Roll Block Thermal	Select the appropriate demand calculation method for your needs
<b>Interval</b>	
0 - 60	Set the demand interval, in minutes.
<b>Subinterval</b>	
0 - 60	Applies only to rolling block methods. Define how many subintervals the demand interval should be equally divided into.
<b>Select Dig Output</b>	
None Digital Output D1 Digital Output D2	Select which digital output the end of demand interval pulse should be sent to.
<b>Select Dig Input</b>	
None Digital Input S1 Digital Input S2	Applies only to input sync methods. Select which digital input is used to sync the demand.
<b>Clock Sync Time</b>	
0 - 2359	Applies only to clock sync methods (these synchronize the demand interval to the meter's internal clock). Define what time of day you want to synchronize the demand, from the start of the day. For example, set this setting to 0730 to synchronize demand at 7:30 AM.

6. Modify the parameter as required, then press **OK**.
7. Move the cursor to point to the next parameter you want to modify, press **Edit**, make your changes, then press **OK**.
8. Press **Yes** to save your changes.

## Power factor (PF)

Power factor (PF) is the ratio of real power (P) to apparent power (S).

PF is provided as a number between -1 and 1 or as a percentage from -100% to 100%, where the sign is determined by the convention.

$$PF = \frac{P}{S}$$

A purely resistive load has no reactive components, so its power factor is 1 (PF = 1, or unity power factor). Inductive or capacitive loads introduce a reactive power (Q) component to the circuit which causes the PF to become closer to zero.

## True PF and displacement PF

The meter supports true power factor and displacement power factor values:

- True power factor includes harmonic content.
- Displacement power factor only considers the fundamental frequency.

**NOTE:** Unless specified, the power factor displayed by the meter is true power factor.

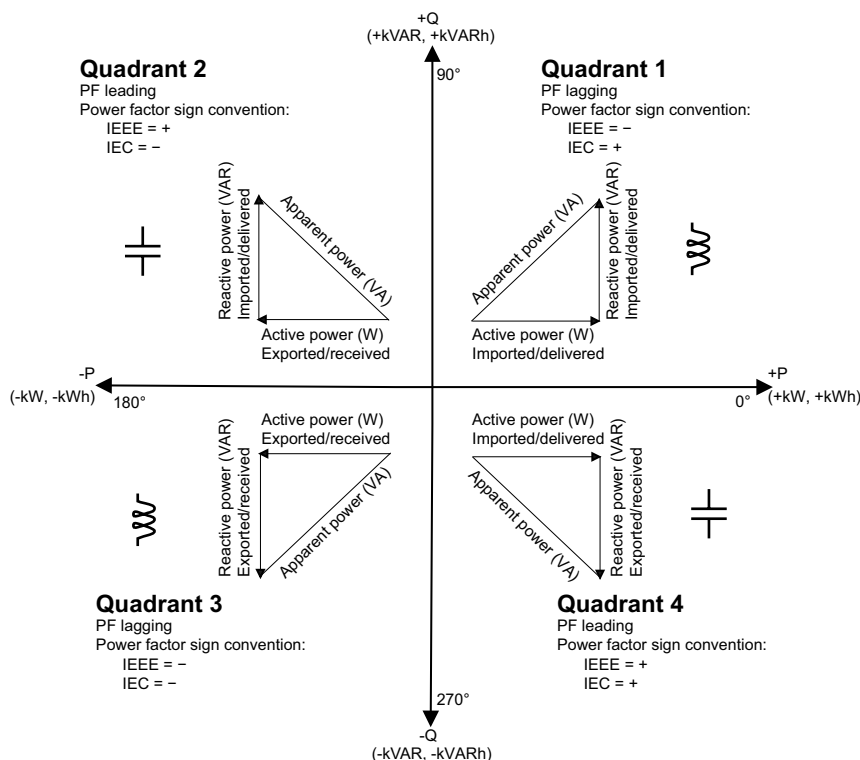
## Real, reactive and apparent power (PQS)

A typical AC electrical system load has both resistive and reactive (inductive or capacitive) components.

Real power, also known as active power (P) is consumed by resistive loads. Reactive power (Q) is either consumed by inductive loads or generated by capacitive loads.

Apparent power (S) is the capacity of your measured power system to provide real and reactive power.

The units for power are watts (W or kW) for real power P, vars (VAR or kVAR) for reactive power Q, and volt-amps (VA or kVA) for apparent power S.



## Power flow

Positive real power P(+) flows from the power source to the load. Negative real power P(-) flows from the load to the power source.

## Power factor sign convention

Power factor sign (PF sign) can be positive or negative, and is defined by the conventions used by the IEEE or IEC standards.

You can set the power factor sign (PF sign) convention that is used on the display to either IEC or IEEE.

### PF sign convention: IEC

PF sign correlates with the direction of real power (kW) flow.

- Quadrant 1 and 4: Positive real power (+kW), the PF sign is positive (+).
- Quadrant 2 and 3: Negative real power (-kW), the PF sign is negative (-).

### PF sign convention: IEEE

PF sign is correlates with the PF lead/lag convention, in other words, the effective load type (inductive or capacitive):

- For a capacitive load (PF leading, quadrant 2 and 4), the PF sign is positive (+).
- For an inductive load (PF lagging, quadrant 1 and 3), the PF sign is negative (-).

## Power factor register format

The meter provides power factor values in a variety of formats to suit your energy management software.

### Power factor in IEC and lead/lag (IEEE) formats: Float32 and Int16U registers

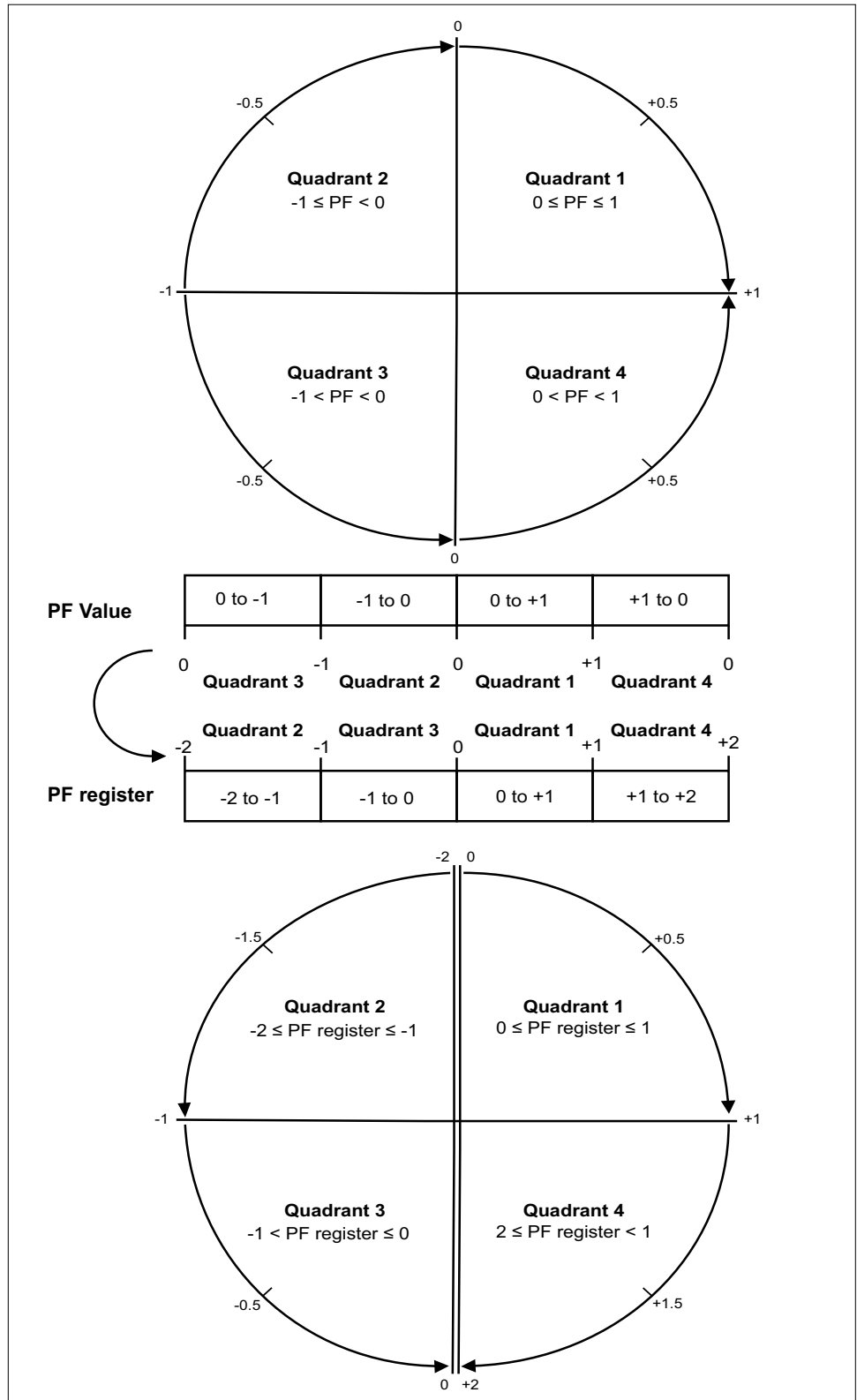
The meter provides total power factor in IEC and lead/lag (IEEE) formats in both Float32 and Int16U data types. You can use these registers to bring power factor information into third-party software. These registers are interpreted using the standard IEC and IEEE sign conventions.

**NOTE:** For information on how to calculate actual power factor values from the values in Int16U registers, see your meter's Modbus register list, available from [www.se.com](http://www.se.com).

### Four quadrant power factor information: floating point registers

The meter also provides PF information (including sign and quadrant) in single floating point registers for each of the PF values (for example, per-phase and total values for true and displacement PF, and associated minimums and maximums). The meter performs a simple algorithm to the PF value then stores it in the appropriate PF register.

The meter and software (such as Power Monitoring Expert or ION Setup) interpret these PF registers for reporting or data entry fields according to the following diagram:



The PF value is calculated from the PF register value using the following formulas:

Quadrant	PF range	PF register range	PF formula
Quadrant 1	0 to +1	0 to +1	PF value = PF register value
Quadrant 2	-1 to 0	-2 to -1	PF value = (-2) - (PF register value)
Quadrant 3	0 to -1	-1 to 0	PF value = PF register value
Quadrant 4	+1 to 0	+1 to +2	PF value = (+2) - (PF register value)



Go to [www.se.com](http://www.se.com) and search for your meter's Modbus register list to download a copy.

## Timers

The meter supports an I/O timer, active load timer and an operating timer.

Use the meter display to navigate to the Timer and I/O screens to view timer information.

### Operating Timer

The operating timer (**Timer > Oper**) keeps track of how long the meter has been powered up.

### Load Timer

The load timer keeps track of how much time the input current exceeds the specified load timer setpoint current.

### I/O timer

The I/O timer shows how long an input or output has been ON.

# Resets

## Meter resets

Resets allow you to clear various accumulated parameters stored on your meter or reinitialize the meter or meter accessories.

Meter resets clear your meter's onboard data logs and other related information. Resets are typically performed after you make changes to the meter's basic setup parameters (such as frequency, VT/PT or CT settings) to clear invalid or obsolete data in preparation for putting the meter into active service.

## Meter Initialization

Meter Initialization is a special command that clears the meter's logged data, counters and timers.

It is common practice to initialize the meter after its configuration is completed, before adding it to an energy management system.

After configuring all the meter setup parameters, navigate through the different meter display screens and make sure the displayed data is valid then perform meter initialization.

## Performing global resets using the display

Global resets allow you to clear all data of a particular type, such as all energy values or all minimum/maximum values.

1. Navigate to **Maint > Reset**.
2. Move the cursor to point to **Global Reset**, then press **Select**.
3. Move the cursor to point to the parameter you want to reset, then press **Reset**.

Option	Description
Meter Initialization	Clears all data listed in this table (energy, demand, min/max values, counters, logs and timers).
Energies	Clears all accumulated energy values (kWh, kVARh, kVAh).
Demands	Clears all the demand registers.
Min/Max	Clears all the minimum and maximum registers.
Alarm Counts & Logs	Clears all the alarm counters and alarm logs.
I/O Counts & Timers	Clears all the I/O counters and resets all the timers.

4. Enter the reset password (default is "0"), then press **OK**.
5. Press **Yes** to confirm the reset or **No** to cancel and return to the previous screen.

To perform resets using ION Setup, see the "PM5300" topic in the ION Setup online help or in the ION Setup device configuration guide, available from [www.se.com](http://www.se.com).

## Performing single resets using the display

Single resets allow you clear data only in a specific register or register type.

Single resets are often combined to allow you to clear all data of a similar type, for example, a kWh, kVAR and kVA reset may be combined into an energy reset that clears all of the meter's energy logs.

1. Navigate to **Maint > Reset**.
2. Move the cursor to point to **Single Reset**, then press **Select**.
3. Move the cursor to point to the parameter you want to reset, then press **Reset**.

If there are additional options for the parameter, press **Select**, move the cursor to point to the option you want, then press **Reset**.

4. Enter the reset password (default is "0"), then press **OK**.
5. Press **Yes** to confirm the reset or **No** to cancel and return to the previous screen.

### Available single resets using the display

Parameter	Option	Description
Energy	Accumulated	Clears all accumulated energy values (kWh, kVARh, kVAh).
Demand	Power, Current	Select which demand registers to clear (power demand or current demand).
Alarms	Event Queue	Clears the alarm event queue register (active alarms list).
	History Log	Clears the alarm history log.
	Counters	Select <b>Counters</b> and then select which alarm counter to clear. See the Alarm counter reset options table.
Status Inputs	Timers	Select <b>Timers</b> then select which status input timer to clear (chose all or individual status input timers)
	Counters	Select <b>Counters</b> then select which status input counter to clear (chose all or individual status input timers)
Digital Outputs	Timers	Select <b>Timers</b> then select which digital output timer to clear (chose all or individual digital output timers)
	Counters	Select <b>Counters</b> then select which digital output counter to clear (chose all or individual digital output timers)
Active Load Timer	—	Clears and restarts the load operation timer.
Multi-Tariff	—	Clears accumulated values in all tariff registers.

To perform resets using ION Setup, see the "PM5300" topic in the ION Setup online help or in the ION Setup device configuration guide, available from [www.se.com](http://www.se.com).

# Multi-tariffs

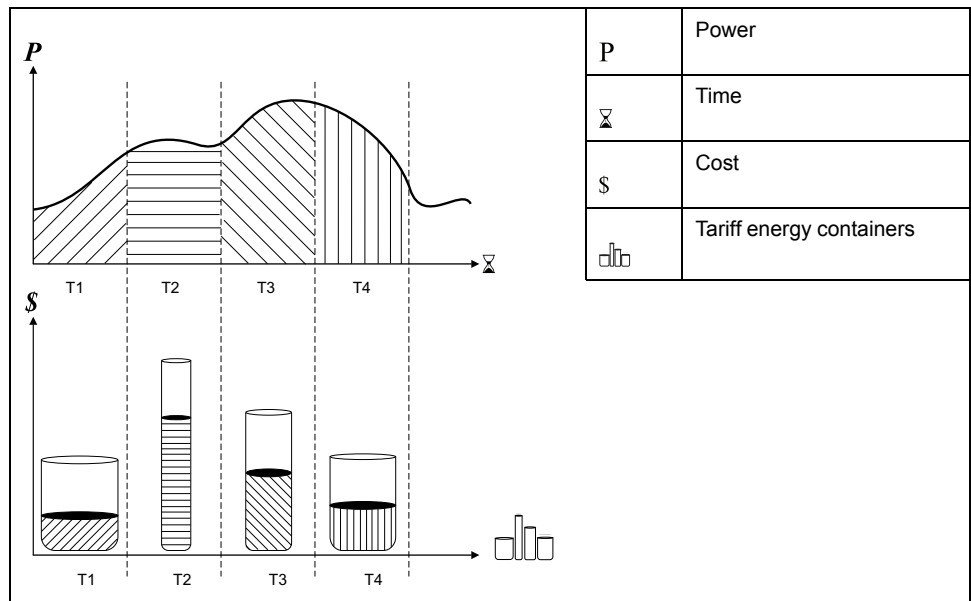
## Multi-tariff

The multi-tariff feature allows you to set up different tariffs for storing energy values.

The energy values for different tariffs are stored in registers that correspond to each of those tariffs.

## Multi-tariff example

The multi-tariff feature can be used when a utility has set up tariff schedules with different rates based on what day or time of day energy is consumed.



In the above illustration, the area under the power curve equals the energy consumed.

Typically, the utility sets tariff schedules so the cost of energy is higher during high demand or high energy consumption times. How these “tariff energy containers” are configured determines how fast these containers fill, which correlates to increasing energy costs. The price per kWh is lowest at tariff T1 and highest at tariff T2.

## Multi-tariff implementation

The meter supports configuration of up to 4 different tariffs to measure and monitor energy usage that can be used in billing or cost applications.

There are three different tariff modes you can use to activate the multi-tariff registers:

- Command mode
- Time of Day mode
- Input mode

## Active tariff control mode

The active tariff is controlled based on the tariff mode.

- When the meter is set to command mode, the active tariff is controlled by the Modbus commands from your energy management system or other Modbus master.
- When the meter is set to input mode, the active tariff is controlled by the status of the digital inputs.
- When the meter is set to time of day mode, the active tariff is controlled by the day type, the start and end times, and the start and end dates.

## Command mode overview

You can use command mode to send a Modbus command to the device which sets the active tariff.

The active tariff is applied to the measured energy until you send another Modbus command that sets a different tariff.

Search for your meter's Modbus register list at [www.se.com](http://www.se.com) to download the Modbus map.

## Time of day mode overview

You can use time of day mode to create a tariff schedule that specifies where the meter stores energy or input metered data, based on the time of year (month, day), the type of day (every day, weekend, weekday or a specific day of the week), or time of day.

The data collected from the different tariffs can then be used in energy audits or similar costing and budget planning purposes.

## Time of day mode tariff validity

A valid time of day tariff has certain conditions and limitations:

- Each tariff must cover a unique time period (tariffs cannot overlap), but there can be periods with no tariff.
- Any number of tariffs, from none to the maximum number of tariffs, can be applied.
- Time of day tariffs do not adjust for daylight savings time.
- Time of day tariffs include February 29th in leap years (however, it is not recommended to have February 29th as a start or end date, as that tariff would be invalid for non-leap years).
- Except for leap years, tariff dates are not year-specific; if you wanted to create a tariff that starts on the first Monday in August, you need to enter the date for that year, then manually update the tariff information for the subsequent years.

Your device performs validation checks as you enter tariff information; it prompts you to change the information that you have entered or set the tariff to disabled if the tariff configuration is invalid. These checks can include:

- Start and end times must be different (for example, you cannot create a tariff that starts at 02:00 and also ends at 02:00).

- Start time can only be earlier than end time for tariffs that are applied every day. You can create a daily tariff that starts at 06:00 and ends at 02:00, but these times are only valid for the Everyday tariff and invalid for the other tariff types.
- Start day must be earlier than end day if the days are in the same month. You cannot create a tariff that starts June 15 and ends June 12.

## Time of day tariff creation methods

You can create time of day tariffs using one of the two methods, or a combination of these methods:

- Time of year tariffs divide the year into multiple sections (usually seasons), where each section has one or more day types. For example, a four tariff configuration using this method could have Summer and Winter seasons that also use different weekend and weekday tariffs.
- Daily tariffs can divide days by day of the week, a weekday, a weekend, or every day, and can specify the time of day. For example, a four tariff configuration could have every day in the year divided into six-hour tariff periods or could have two tariffs for weekends and two tariffs for weekdays.

You can combine these methods if, for example you wanted to create a tariff that applies on Mondays from January 1 to June 30, from 09:00 to 17:00. However, since only one tariff can be applied at any time, you cannot use an everyday or weekday tariff type because you already specified a tariff for the time periods 09:00 to 17:00.

Depending on how you configure the tariffs and the maximum number of tariffs supported by your meter, you may not be able to assign tariffs for the entire year, potentially leaving time gaps that do not have any tariff assigned to them.

## Example tariff configurations for a four-tariff system

In these examples, four tariffs are used to cover the entire year (there are no time periods that do not have an associated tariff).

Configuration 1: four tariffs with weekdays and weekends

Tariff	Type	Start date	End date	Start time	End time
1	Weekend	June 21	December 20	00:00	23:59
2	Weekend	December 21	June 20	00:00	23:59
3	Weekday	June 21	December 20	00:00	23:59
4	Weekday	December 21	June 20	00:00	23:59

**NOTE:** The end time of 23:59 is actually 23:59:59, or just before midnight.

All weekend days fall into one of two different tariffs, depending on the date. All weekdays fall into one of two different tariffs, depending on the date. This configuration does not use tariffs based on the time of day, or any day types other than weekend or weekday.

Example dates and corresponding tariffs:

- Friday, June 29 = tariff 3
- Sunday, November 28th = tariff 1

Configuration 2: one season for weekends, with off-peak and shoulder hours, two seasons for weekdays, with shoulder hours

Tariff	Type	Start date	End date	Start time	End time
1	Every day	January 1	December 31	23:00	04:59
2	Weekdays	May 1	September 20	00:00	22:59
3	Weekdays	October 1	April 30	05:00	22:59
4	Weekends	January 1	December 31	05:00	22:59

All days have a tariff applied between 23:00 and 04:59, corresponding to off-peak hours. All weekend days have a tariff applied from 05:00 to 22:59, corresponding to shoulder hours. All weekdays fall into one of two seasons (summer or winter), and have two tariffs applied throughout the day.

Example dates and corresponding tariffs:

- Wednesday, March 21, 08:00 = tariff 3
- Tuesday, January 10, 21:00 = tariff 3
- Sunday, June 24, 14:00 = tariff 4
- Friday, August 17, 00:00 = tariff 1

## Configuring time of day mode tariffs using the display

When the meter is set to time of day for tariffs, the active tariff is determined by the day type, the start and end times, and the start and end dates.

The time of day tariff is not a calendar; the meter does not calculate the corresponding day of the week to a specific date, but February 29th is considered a valid date if you are programming the meter during a leap year.

When you enter tariff times using the front panel, be aware that the displayed minute value includes the entire minute. For example, an end time of 01:15 includes the time from 01:15:00 through 01:15:59. To create a tariff period that starts right after this, you must set the next tariff start time to 01:16. Although it may appear that there is a gap between these tariffs, there is not.

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.
3. Navigate to **Meter > Tariff**.
4. Select **Mode** and press **Edit**.
5. Press **+** or **-** to change the setting to **Time of Day**, then press **OK**.

6. Move the cursor to point to the tariff (Tariff 1 to Tariff 4) you want to modify, then press **Edit**.

Parameter	Values	Description
Day Type	Everyday, Weekday, Weekend, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday or Sunday	Select which day the tariff is active. Only tariffs that are Everyday can have a tariff that includes midnight (for instance, from 11pm to 2am).
Start Time	0000 to 2359	Set the time when the tariff period starts, using the 24 hour clock format (00:00 to 23:59). The Start Time cannot equal the End Time.
End Time	0000 to 2359	Set the time when the tariff period ends, using the 24 hour clock format (00:00 to 23:59). The End Time cannot equal the Start Time.
Start Month	1 to 12	Set the month that the tariff period starts, where 1 = January, 2 = February, 3 = March, 4 = April, 5 = May, 6 = June, 7 = July, 8 = August, 9 = September, 10 = October, 11 = November, 12 = December.
Start Day	1 to 31	Set the day of the Start Month that the tariff period starts. The Start Day must be earlier than End Day if Start Month equals End Month.
End Month	1 to 12	The month that the tariff period ends, where 1 = January, 2 = February, 3 = March, 4 = April, 5 = May, 6 = June, 7 = July, 8 = August, 9 = September, 10 = October, 11 = November, 12 = December.
End Day	1 to 31	The day of the End Month that the tariff period ends.

7. Modify each parameter as required, then press **OK** to set.

Press the Up and Down arrow buttons to move between parameters.

8. Press the Up arrow to exit, then **Yes** to save your changes.

Repeat for the other tariffs as required.

The meter checks the configuration and display a message if any tariffs have conflicting settings (overlapping tariff periods for example).

## Input mode overview

You can use input mode to have the digital inputs of the device set to know which tariff is applied to the energy that is presently being consumed.

The number of different tariffs that can be applied is determined by the number of available digital inputs and the total number of tariffs supported by your device.

## Digital input assignment for input control mode

You need to assign one or more digital inputs with non-exclusive associations to define the active tariff.



If a digital input is used for multi-tariff, it cannot be used for an exclusive association (such as Demand Sync), but digital inputs can be shared with a non-exclusive association (such as Alarms). To make a digital input available for setting tariffs, any conflicting associations must be manually removed at the source of the original association.

The digital inputs are used as binary counters to identify the appropriate tariff, where off = 0 and on = 1, and most significant bit (MSB) is digital input 2 and least significant bit (LSB) is digital input 1. By this definition, digital input 1 must be associated with the multi-tariff feature in order to set the tariff to **Input** mode.

## Digital input requirements for required number of tariffs

Number of tariffs required	Digital inputs required	
	Configuration 1	Configuration 2
1	1 (digital input 1)	1 (digital input 1)
2	1 (digital input 1)	2 (digital input 1 and 2)
3	2 (digital input 1 and 2)	2 (digital input 1 and 2)
4	2 (digital input 1 and 2)	2 (digital input 1 and 2)

## Configuration 1: 2 tariff assignment using 2 digital inputs

**NOTE:** There is no inactive tariff with this configuration.

Tariff	Digital input 2	Digital input 1
T1	0	0
T2	0	1

## Configuration 2: 2 tariff assignment using 2 digital inputs

**NOTE:** Digital input configuration 00 means that there are no active tariffs (all tariffs are disabled).

Tariff	Digital input 2	Digital input 1
None	0	0
T1	0	1
T2	1	0

## Configuring input mode tariffs using the display

Use the display to configure input mode tariffs. You can also configure input mode tariffs using ION Setup.

You cannot configure any digital input tariff if digital input 1 is not available for association. Likewise, digital input 2 must be available to select more than two tariffs.

The status of the digital inputs is used to calculate the binary value of the active tariff, where off = 0 and on = 1. The calculation of the number of tariffs value can differ, depending on the number of digital inputs that can be selected (i.e., inputs that can be associated with multi-tariff).

1. Navigate to **Maint > Setup**.
2. Enter the setup password (default is "0"), then press **OK**.

3. Navigate to **Meter > Tariff**.
4. Select **Mode** and press **Edit**.
5. Press **+** or **-** to change the setting to **Input**, then press **OK**.  
**NOTE:** If a digital input association error prompt displays, you must exit from the tariff setup screens and remove the digital input association.
6. Navigate to **Tariffs**, then press **Edit**.
7. Press **+** or **-** to change the number of tariffs you want to set up and press **OK**.  
The maximum number of tariffs that you can apply is determined by the number of available digital inputs.
8. Navigate to **Inputs**, then press **Edit**.  
If applicable, press **+** or **-** to change how many digital inputs you want to use to control which tariff is selected (active). Press **OK**.
9. Press the up arrow to exit, then **Yes** to save your changes.

# Power quality

## Power quality measurements

The meter provides harmonic distortion metering up to the 31st harmonic.

The following power quality measurements are available:

- Individual harmonics (odd harmonics up to 31st)
- Total harmonic distortion (THD, thd) for current and voltage (line-to-line, line-to-neutral)
- Total demand distortion (TDD)

The following harmonics data is available on the display:

- Numeric magnitude and angle of the fundamental (first) harmonic.
- Graphical display of the 3rd to 31st harmonics, expressed as a percentage of the fundamental harmonic.

## Harmonics overview

Harmonics are integer multiples of the fundamental frequency of the power system.

Harmonics information is valuable for power quality analysis, determining properly rated transformers, maintenance and troubleshooting. Evaluation of harmonics is required for compliance to system power quality standards such as EN50160 and meter power quality standards such as IEC 61000-4-30.

Harmonics measurements include per-phase magnitudes and angles (relative to the fundamental frequency of the phase A voltage) for the fundamental and higher order harmonics relative to the fundamental frequency. The meter's power system setting defines which phases are present and determines how line-to-line or line-to-neutral voltage harmonics and current harmonics are calculated.

Harmonics are used to identify whether the supplied system power meets required power quality standards, or if non-linear loads are affecting your power system. Power system harmonics can cause current flow on the neutral conductor, and damage to equipment such as increased heating in electric motors. Power conditioners or harmonic filters can be used to minimize unwanted harmonics.

## Total harmonic distortion %

Total harmonic distortion (THD%) is a measure of the total per-phase voltage or current harmonic distortion present in the power system.

THD% provides a general indication of the quality of a waveform. THD% is calculated for each phase of both voltage and current.

## Total demand distortion

Total demand distortion (TDD) is the per-phase harmonic current distortion against the full load demand of the electrical system.

TDD indicates the impact of harmonic distortion in the system. For example, if your system is showing high THD values but a low demand, the impact of harmonic distortion on your system might be insignificant. However at full load, the THD value for the current harmonics is equal to TDD, so this could negatively impact your system.

## Harmonic content calculations

Harmonic content ( $H_C$ ) is equal to the RMS value of all the non-fundamental harmonic components in one phase of the power system.

The meter uses the following equation to calculate  $H_C$ :

$$H_C = \sqrt{(H_2)^2 + (H_3)^2 + (H_4)^2 \dots}$$

## THD% calculations

THD% is a quick measure of the total distortion present in a waveform and is the ratio of harmonic content ( $H_C$ ) to the fundamental harmonic ( $H_1$ ).

By default, the meter uses the following equation to calculate THD%:

$$THD = \frac{H_C}{H_1} \times 100\%$$

## thd calculations

thd is an alternate method for calculating total harmonic distortion that uses the RMS value for the total harmonic content rather than the fundamental content.

The meter uses the following equation to calculate thd:

$$thd = \frac{H_C}{\sqrt{(H_1)^2 + (H_C)^2}} \times 100$$

## TDD calculations

TDD (total demand distortion) evaluates the harmonic currents between an end user and a power source.

The harmonic values are based on a point of common coupling (PCC), which is a common point where each user receives power from the power source.

The meter uses the following equation to calculate TDD:

$$TDD = (\sqrt{(HCIA)^2 + (HCIB)^2 + (HCIC)^2}) / (I_{Load}) \times 100$$

Where  $I_{Load}$  is equal to the maximum demand load on the power system.

## Viewing harmonics using the display

You can view harmonics data using the display.

1. Navigate to **Harm**.

The **Harmonics %** screen displays.

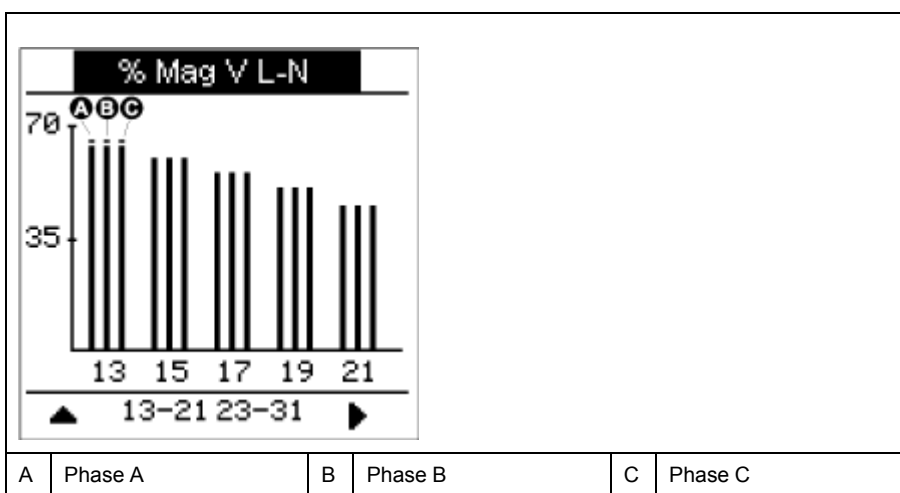
- Press the voltage or current harmonics you want to view.

IEEE mode	IEC mode	Description
V L-L	U	Line-to-line voltage harmonics data
V L-N	V	Line-to-neutral voltage harmonics data
Amps	I	Current harmonics data
TDD	TDD	Total demand distortion data

The fundamental (1st) harmonics numeric magnitudes and angles for all phases are displayed.

- Press **3-11**, **13-21**, or **21-31** to view the graphs for the 3rd to the 11th, 13th to 21st, or 23rd to 31st harmonics, respectively.

For example, to display the 13th to 21st harmonics screen, press **13-21**.



The vertical axis of the harmonics graph indicates the harmonic’s magnitude as a percentage of the fundamental harmonic, and is scaled based on the largest harmonic displayed. At the top of each vertical bar is a marker that shows the maximum value of the harmonic. If the harmonic is greater than the fundamental harmonic, this marker is triangular-shaped to show that the value is out of range.

## Viewing TDD using the display

The meter display provides screens that show TDD values.

**NOTE:** Your meter’s Modbus map includes registers for harmonics data for integration into your power or energy management system. You can download the Modbus register list of your meter at [www.se.com](http://www.se.com).

- Navigate to **Harm > TDD**.  
The TDD information displays.
- Press the up arrow to return to the main display screens.

## Viewing THD/thd using the display

You can view THD/thd data using the display.

**NOTE:** Your meter’s Modbus map includes registers for total harmonic distortion data for integration into your power or energy management system.

- Navigate to **THD** to view the **THD/thd Select** screen.

2. Press **THD** to display values that use the calculation method based on the fundamental harmonic or **thd** to display values that use the calculation method based on the RMS value of all harmonics in that phase (including the fundamental).

IEEE mode	IEC mode	Description
Amps	I	Total harmonic distortion data for per phase and neutral currents.
V L-L	U	Total harmonic distortion data line-to-line voltage.
V L-N	V	Total harmonic distortion data line-to-neutral voltage.

3. Press the current or voltage THD or thd values you want to view.  
The total harmonic distortion percentage values are displayed.
4. Press the up arrow to return to the main display screens.

# Maintenance

## Maintenance overview

The meter does not contain any user-serviceable parts. If the meter requires service, contact your local Schneider Electric Technical Support representative.

### **NOTICE**

#### **METER DAMAGE**

- Do not open the meter case.
- Do not attempt to repair any components of the meter.

**Failure to follow these instructions can result in equipment damage.**

Do not open the meter. Opening the meter voids the warranty.

## Power meter memory

The meter uses its nonvolatile memory to retain data and metering configuration values.

Under the operating temperature range specified for the power meter this nonvolatile memory has an expected life of at least 45 years.

**NOTE:** Life expectancy is a function of operating conditions and does not constitute any expressed or implied warranty.

## Firmware version, model and serial number

You can view the meter model, serial number, date of manufacture, firmware version (including OS - Operating System and RS - Reset System), language version, factory programmed MAC address\* (ex: 9C-35-5B-5F-4C-4D), and OS CRC (Cyclic Redundancy Check). The OS CRC value is a number (Hexadecimal format) that identifies the uniqueness between different OS firmware versions.

**\* Only applicable for PM5320 / PM5340 / PM5341 meter models.**

- Using the display panel: Navigate to **Maint > Diag > Info**.

## Firmware upgrades

The power meter supports the downloading of new firmware and language files over the communications link.

This requires the free DLF3000 software, which is available at [www.se.com](http://www.se.com). The DLF3000 offers an extensive Help file with information on operating the software. The most recent firmware and language files are also available on the website.

## Upgrading your meter using DLF3000

Use the DLF3000 upgrade utility, available from [www.se.com](http://www.se.com), to upgrade your meter's firmware files.

**NOTE:** Recommended baud rate for firmware download through communications link is 19200.

Before you begin, download the necessary files from [www.se.com](http://www.se.com):

- Download the latest version of DLF3000 then install it on your computer.
- Download your meter's firmware.

To see if there are firmware upgrades available for your meter, search for your meter at [www.se.com](http://www.se.com)

1. Start DLF3000.
2. Click **Add/Update**.
3. Navigate to the folder where you saved your meter's firmware then select the firmware file and click **Open**.
4. Click **Next**.
5. Select a system to upgrade, or click **New** to define a new system.
6. Define the communications connection (click **Add** to create a new connection or **Configure** to update an existing connection).
  - a. Type in the box to assign a communications connection name and select a communications driver from the dropdown list (Modbus/TCP Driver or Serial Driver).
  - b. Click **Continue**.

A dialog box appears where you need to provide the communications information for the meter.

- If you are using Modbus over TCP to upgrade, type the meter's IP address in the box.
  - If you are using a serial connection, enter the information on how your meter is connected (such as communications wiring, parity, port, address).
- c. Click **OK**.
7. Define the devices to upgrade.
    - a. Click **Add**.
    - b. Type in a device name.
    - c. Select the device type from the list.
    - d. Select the connection name for the communications connection used with the device (the one you defined in the previous step).
    - e. Click **OK**.
    - f. Enter in the device address and protocol information then click **OK**.
  8. Click **Next**.
  9. Select the device name from the **Download Candidate Devices** pane, then click the right arrow button to move the selection to the **Download Target Devices** pane.
  10. Select the meter firmware in the **Firmware to** field.
  11. Click **Next**.
  12. Click **Health Check** to confirm the meter is communicating.

The Health Status shows Passed to indicate successful communications.
  13. Click **Next**.

The **Firmware Update Group** shows the connection name, the firmware version and status (should be "Queued"). The **Group Device List** shows the device or devices being upgraded.



14. Click **Download**.

**NOTE:** A warning message displays, “Warning: Relays on PowerLogic Metering Devices will be de-energized if selected for download and will remain in this mode until a successful download is completed. Press OK to start the download.”

15. Click **OK**.

- The Firmware Upgrade Group status changes to Active, then updates to show the current upgrade progress (in percent complete).
- The Group Device List status shows “Entering Download Mode”, then changes to “Downloading” when the firmware is being downloaded to the meter. “Estimated Time Remaining” shows the firmware download progress.
- You can also check the progress on meters equipped with a display panel. The meter display shows “Download in progress” and a shows a dynamically incrementing number for “Percent Complete” (up to 100%).

When the firmware upgrade is complete, the Firmware Update Group status shows Complete (Passed). The Group Device List status shows Successful Download.

16. Click **Finished**.

To exit the download firmware program, click **Yes** when prompted to quit DLF.

## Diagnostics information

The diagnostics screen provides meter information, status and event data for troubleshooting.

Navigate to **Maint > Diag > Meter** to view details of the meter status.

Navigate to **Maint > Diag > CI Pwr** to view the control power information.


- **Non-MID meter models** : The CI Pwr screen displays how many times the meter lost control power, and the date and time of its last occurrence.
- **MID meter models** : The CI Pwr screen displays how many times the meter lost control power (auxiliary power), and the last power up and power down events with the timestamp.

Navigate to **Maint > Diag > PhAng** to view the graphical representation of the power system the meter is monitoring.

## Control power (auxiliary power) interruption event

### For MID compliant models.

When the meter is in OFF state and control power supply is applied OR when the meter is in ON state and the control power is cycled:

- If the 4-digit MID/**Revenue Lock** is enabled, an icon  which indicates the control power loss blinks on the top right corner of the screen.
- When the meter is in ON state and the control power goes below the operating range, the meter logs the **Last Power Down** event with timestamp before power-off.
- When the meter is in OFF state and the control power is applied, the meter logs the **Last Power Up** event with timestamp after power-on.
- When there are multiple events along with control power interruption event, then the control power interruption event icon blinks taking precedence over all other icons.

**NOTE:** The meter displays only the **Number of Losses**, the **Last Power Down** and **Last Power Up** events. The last 20 control power interruption event logs (10 **Power Down** and 10 **Power Up** events) can be read only through communication.

## Acknowledging control power (auxiliary power) interruption event using the display


**For MID compliance on applicable models.**

**NOTE:** When the control power interruption event icon displays on the meter, the facility manager must assess the reason and its duration.

Use the **CI Pwr** screen to acknowledge the control power interruption event.

You can acknowledge (dismiss) the control power interruption event only after entering the 4-digit **MID/Revenue Lock** password.

**NOTE:**

- You cannot acknowledge the alarms and the control power interruption events at the same time.
- The control power interruption event icon  blinks until you acknowledge the **Number of Losses**, the **Last Power Up** and **Last Power Down** events.

1. Navigate to **Maint > Diag > CI Pwr**.

The **Number of Losses**, the **Last Power Up** and **Last Power Down** events with the timestamp are displayed on the same page.

2. Press **Ack**.

3. Enter the **Revenue Lock** password, then press **OK**.

**NOTE:** The default password is **0000**.

4. Read the **Attention!** message on the display and press **Yes** to acknowledge or press **No** to go back to previous screen.

The **Ack** and control power interruption event icon  disappears only when you press **Yes**.

**NOTE:** You can reset the **Number of Losses** to **0** only through the Modbus communication. To perform this reset, you need to disable the 4-digit **MID/Revenue Lock** password in the meter HMI.

## Troubleshooting

### LED indicators

Abnormal heartbeat / serial communications LED behavior could mean potential problems with the meter.

Problem	Probable causes	Possible solutions
LED flash rate does not change when data is sent from the host computer.	Communications wiring	If using a serial-to-RS-485 converter, trace and check that all wiring from the computer to the meter is properly terminated.
	Internal hardware problem	Perform a hard reset: turn off control power to the meter, then re-apply power. If the problem persists, contact Technical Support.

Problem	Probable causes	Possible solutions
Heartbeat / serial communications LED remains lit and does not flash ON and OFF	Internal hardware problem	Perform a hard reset: turn off control power to the meter, then re-apply power. If the problem persists, contact Technical Support.
Heartbeat / serial communications LED flashes, but the display is blank.	Display setup parameters incorrectly set	Review display parameter setup.

If the problem is not fixed after troubleshooting, contact Technical Support for help. Make sure you have your meter’s firmware version, model and serial number information available.

## Troubleshooting checks

There are some checks you can perform to try to identify potential issues with the meter’s operation.

The following table describes potential problems, their possible causes, checks you can perform or possible solutions for each. After referring to this table, if you cannot resolve the problem, contact your local Schneider Electric sales representative for assistance.

**⚠️ ⚠️ DANGER**

**HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**

- Apply appropriate Personal Protective Equipment (PPE) and follow safe electrical work practices. See NFPA 70E, CSA Z462 or other local standards.
- This equipment must be installed and serviced only by qualified personnel.
- Turn off all power supplying this device and the equipment in which it is installed before working on or in the equipment.
- Always use a properly rated voltage sensing device to confirm that all power is off.
- Assume communications and I/O wiring are hazardous live until determined otherwise.
- Do not use the data from the meter to confirm power is off.

**Failure to follow these instructions will result in death or serious injury.**

Potential problem	Possible cause	Possible solution
The maintenance (wrench) icon is illuminated on the power meter display.	When the maintenance (wrench) icon is illuminated, it indicates an event has occurred which may require attention.	Go to <b>Maint &gt; Diag</b> . Event messages display to indicate the reason the icon is illuminated. Note these event messages and call the Technical Support or contact your local sales representative for assistance.
The display is blank after applying control power to the power meter.	The power meter may not be receiving the necessary power.	The display may have timed out. Verify that the power meter line and terminals are receiving the necessary power. Verify that the heartbeat LED is blinking. Press a button to see if the display timed out.
The data being displayed is inaccurate or not what you expect.	<ul style="list-style-type: none"> <li>Incorrect setup values.</li> <li>Incorrect voltage inputs.</li> <li>Power meter is wired improperly</li> </ul>	<ul style="list-style-type: none"> <li>Check that the correct values have been entered for power meter setup parameters (CT and VT ratings, Nominal Frequency, and so on).</li> </ul>

Potential problem	Possible cause	Possible solution
		<ul style="list-style-type: none"> <li>• Check power meter voltage input terminals (1, 2, 3, 4) to verify that adequate voltage is present.</li> <li>• Check that all CTs and VTs are connected correctly (proper polarity is observed) and that they are energized. Check shorting terminals. See the recommended torque in the Wiring section of the installation manual.</li> </ul>
Cannot communicate with power meter from a remote personal computer.	<ul style="list-style-type: none"> <li>• Power meter address is incorrect.</li> <li>• Power meter baud rate is incorrect.</li> <li>• Communications lines are improperly connected.</li> <li>• Communications lines are improperly terminated.</li> <li>• Incorrect route statement to power meter.</li> </ul>	<ul style="list-style-type: none"> <li>• Check to see that the power meter is correctly addressed.</li> <li>• Verify that the baud rate of the power meter matches the baud rate of all other devices on its communications link.</li> <li>• Verify the power meter communications connections.</li> <li>• Check to see that a multi-point communications terminator is properly installed.</li> <li>• Check the route statement. Contact Global Technical Support for assistance.</li> </ul>
Energy/Alarm LED not working.	May have been disabled by user.	Confirm that the energy / alarm LED is configured correctly.

## Technical assistance

Visit [www.se.com](http://www.se.com) for support and assistance with lost passwords or other technical problems with the meter.

Make sure you include your meter’s model, serial number and firmware version in your email or have it readily available if calling Technical Support.

# Verifying accuracy

## Overview of meter accuracy

All meters are tested and verified at the factory in accordance with International Electrotechnical Commission (IEC) and American National Standards Institute (ANSI) standards.

Your digital power meter typically does not require re-calibration. However, in some installations a final accuracy verification of the meters is required, especially if the meters will be used for revenue or billing applications.

For a list of accuracy standards that your meter complies to, contact your local Schneider Electric representative or download the meter brochure from [www.se.com](http://www.se.com).

## Accuracy test requirements

The most common method for testing meter accuracy is to apply test voltages and currents from a stable power source and compare the meter's readings with readings from a reference device or energy standard.

## Signal and power source

The meter maintains its accuracy during voltage and current signal source variations but its energy pulsing output needs a stable test signal to help produce accurate test pulses. The meter's energy pulsing mechanism needs approximately 10 seconds to stabilize after every source adjustment.

The meter must be connected to control power in order to conduct accuracy verification testing. Refer to your meter's installation documentation for power supply specifications.

### **DANGER**

#### **HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**

Verify the device's power source meets the specifications for your device's power supply.

**Failure to follow these instructions will result in death or serious injury.**

## Control equipment

Control equipment is required for counting and timing the pulse outputs from an energy pulsing LED or digital output.

- Most standard test benches have an arm equipped with optical sensors to detect LED pulses (the photodiode circuitry converts detected light into a voltage signal).
- The reference device or energy standard typically has digital inputs that can detect and count pulses coming from an external source (i.e., the meter's digital output).

**NOTE:** The optical sensors on the test bench can be disrupted by strong sources of ambient light (such as camera flashes, florescent tubes, sunlight reflections, floodlights, etc.). This can cause test errors. Use a hood, if necessary, to block out ambient light.

## Environment

The meter should be tested at the same temperature as the testing equipment. The ideal temperature is about 23 °C (73 °F).

A warm-up time of 30 minutes is recommended before beginning energy accuracy verification testing. At the factory, the meters are warmed up to their typical operating temperature before calibration to help ensure that the meters will reach their optimal accuracy at operating temperature.

Most high precision electronic equipment requires a warm up time before it reaches its specified performance levels.

## Reference device or energy standard

To help ensure the accuracy of the test, it is recommended that you use a reference device or reference energy standard with a specified accuracy that is 6 to 10 times more accurate than the meter under test. Before you start testing, the reference device or energy standard should be warmed up as recommended by the manufacturer.

**NOTE:** Verify the accuracy and precision of all measurement equipment used in accuracy testing (for example, voltmeters, ammeters, power factor meters).

## Energy pulsing

You can configure the meter's alarm /energy LED or the digital output(s) for energy pulsing.

- The meter is equipped with an alarm / energy pulsing LED. When configured for energy pulsing, the LED emits pulses that are then used to determine the accuracy of the meter's energy measurements.
- The meter sends the pulses from the configured digital output(s) port, which are then used to determine the accuracy of the meter's energy measurements by pulse counter.

## Meter settings for accuracy testing

Your meter's power system and other parameters must be configured for accuracy testing.

Meter parameter	Value
Power system	3PH4W Wye Gnd (3-phase, 4 wire Wye with ground)
Energy pulse constant (alarm/energy pulsing LED or digital output)	In sync with reference test equipment

## Verifying accuracy test

The following tests are guidelines for accuracy testing your meter; your meter shop may have specific testing methods.

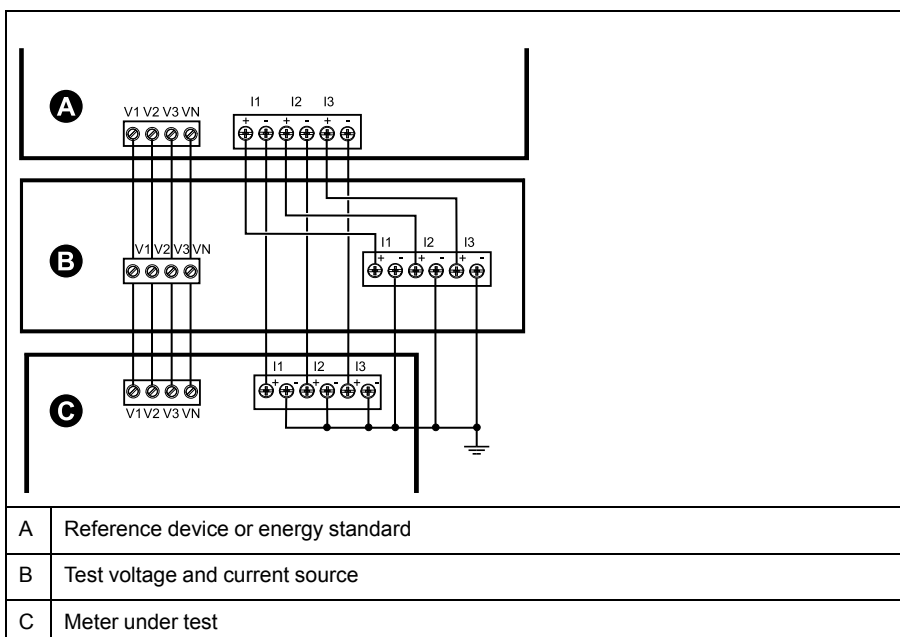
## ⚠ ⚠ DANGER

### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

- Apply appropriate Personal Protective Equipment (PPE) and follow safe electrical work practices. See NFPA 70E, CSA Z462 or other local standards.
- Turn off all power supplying this device and the equipment in which it is installed before working on or in the equipment.
- Always use a properly rated voltage sensing device to confirm that all power is off.
- Do not exceed the maximum ratings of this device.
- Verify the device’s power source meets the specifications for your device’s power supply.

**Failure to follow these instructions will result in death or serious injury.**

1. Turn off all power supplying this device and the equipment in which it is installed before working on the device or equipment.
2. Use a properly rated voltage sensing device to confirm that all power is off.
3. Connect the test voltage and current source to the reference device or energy standard. Ensure all voltage inputs to the meter under test are connected in parallel and all current inputs are connected in series.



4. Connect the control equipment used for counting the standard output pulses using one of these methods:

Option	Description
Energy pulsing LED	Align the red light sensor on the standard test bench armature over the energy pulsing LED.
Digital output	Connect the meter’s digital output to the standard test bench pulse counting connections.

**NOTE:** When selecting which method to use, be aware that energy pulsing LEDs and digital output(s) have different pulse rate limits.

5. Before performing the verification test, let the test equipment power up the meter and apply voltage for at least 30 seconds. This helps stabilize the internal circuitry of the meter.
6. Configure the meter’s parameters for verifying accuracy testing.

7. Depending on the method selected for counting the energy pulses, configure the meter's energy pulsing LED or one of the digital output(s) to perform energy pulsing. Set the meter's energy pulse constant so it is in sync with the reference test equipment.
8. Perform accuracy verification on the test points. Run each test point for at least 30 seconds to allow the test bench equipment to read an adequate number of pulses. Allow 10 seconds of dwell time between test points.

## Required pulses calculation for accuracy verification testing

Accuracy verification test equipment typically requires you to specify the number of pulses for a specific test duration.

The reference test equipment typically requires you to specify the number of pulses required for a test duration of "t" seconds. Normally, the number of pulses required is at least 25 pulses, and the test duration is greater than 30 seconds.

Use the following formula to calculate the required number of pulses:

$$\text{Number of pulses} = P_{\text{tot}} \times K \times t / 3600$$

Where:

- $P_{\text{tot}}$  = total instantaneous power in kilowatts (kW)
- $K$  = the meter's pulse constant setting, in pulses per kWh
- $t$  = test duration, in seconds (typically greater than 30 seconds)

## Total power calculation for accuracy verification testing

Accuracy verification testing supplies the same test signal (total power) to both the energy reference/standard and the meter under test.

Total power is calculated as follows, where:

- $P_{\text{tot}}$  = total instantaneous power in kilowatts (kW)
- $V_{\text{LN}}$  = test point line-to-neutral voltage in volts (V)
- $I$  = test point current in amps (A)
- $PF$  = power factor

The result of the calculation is rounded up to the nearest integer.

For a balanced 3-phase Wye system:

$$P_{\text{tot}} = 3 \times V_{\text{LN}} \times I \times PF \times 1 \text{ kW}/1000 \text{ W}$$

**NOTE:** A balanced 3-phase system assumes that the voltage, current and power factor values are the same for all phases.

For a single-phase system:

$$P_{\text{tot}} = V_{\text{LN}} \times I \times PF \times 1 \text{ kW}/1000 \text{ W}$$

## Percentage error calculation for accuracy verification testing

Accuracy verification testing requires you to calculate the percentage error between the meter being tested and the reference/standard.

Calculate the percentage error for every test point using the following formula:

$$\text{Energy error} = (EM - ES) / ES \times 100\%$$

Where:

- $EM$  = energy measured by the meter under test



- ES = energy measured by the reference device or energy standard.

**NOTE:** If accuracy verification reveals inaccuracies in your meter, they may be caused by typical sources of test errors. If there are no sources of test errors present, please contact your local Schneider Electric representative.

## Accuracy verification test points

The meter should be tested at full and light loads and at lagging (inductive) power factors to help ensure testing over the entire range of the meter.

The test amperage and voltage input rating are labeled on the meter. Refer to the installation sheet or data sheet for your meter’s nominal current, voltage and frequency specifications.

Watt-hour test point	Sample accuracy verification test point
Full load	100% to 200% of the nominal current, 100% of the nominal voltage and nominal frequency at unity power factor or one (1).
Light load	10% of the nominal current, 100% of the nominal voltage and nominal frequency at unity power factor or one (1).
Inductive load (lagging power factor)	100% of the nominal current, 100% of the nominal voltage and nominal frequency at 0.50 lagging power factor (current lagging voltage by 60° phase angle).

VAR-hour test point	Sample accuracy verification test point
Full load	100% to 200% of the nominal current, 100% of the nominal voltage and nominal frequency at zero power factor (current lagging voltage by 90° phase angle).
Light load	10% of the nominal current, 100% of the nominal voltage and nominal frequency at zero power factor (current lagging voltage by 90° phase angle).
Inductive load (lagging power factor)	100% of the nominal current, 100% of the nominal voltage and nominal frequency at 0.87 lagging power factor (current lagging voltage by 30° phase angle).

## Energy pulsing considerations

The meter’s alarm / energy LED and digital output(s) are capable of energy pulsing within specific limits.

Description	Alarm / energy LED	Digital output
Maximum pulse frequency	2.5 kHz	25 Hz
Minimum pulse constant	1 pulse per k_h	
Maximum pulse constant	9,999,999 pulses per k_h	

The pulse rate depends on the voltage, current and PF of the input signal source, the number of phases, and the VT and CT ratios.

If Ptot is the instantaneous power (in kW) and K is the pulse constant (in pulses per k\_h), then the pulse period is:

$$\text{Pulse period (in seconds)} = \frac{3600}{K \times P_{tot}} = \frac{1}{\text{Pulse frequency (Hz)}}$$

## VT and CT considerations

Total power (P<sub>tot</sub>) is derived from the values of the voltage and current inputs at the secondary side, and takes into account the VT and CT ratios.

The test points are always taken at the secondary side, regardless of whether VTs or CTs are used.

If VTs and CTs are used, you must include their primary and secondary ratings in the equation. For example, in a balanced 3-phase Wye system with VTs and CTs:

$$P_{tot} = 3 \times V_{LN} \times \frac{V_{T_p}}{V_{T_s}} \times I \times \frac{C_{T_p}}{C_{T_s}} \times PF \times \frac{1 \text{ kW}}{1000 \text{ W}}$$

where P<sub>tot</sub> = total power, V<sub>T<sub>p</sub></sub> = VT primary, V<sub>T<sub>s</sub></sub> = VT secondary, C<sub>T<sub>p</sub></sub> = CT primary, C<sub>T<sub>s</sub></sub> = CT secondary and PF = power factor.

## Total power limits

There are limits to the total power that the alarm / energy pulsing LED and the digital output can handle.

### Total power limit for alarm / energy LED

Given the maximum pulse constant (K<sub>max</sub>) you can enter is 9,999,999 pulses per kWh, and the maximum pulse frequency for the alarm / energy LED is 83 Hz, the maximum total power (Max P<sub>tot</sub>) the alarm / energy LED's energy pulsing circuitry can handle is 29.88 Watts:

- Maximum P<sub>tot</sub> = 3600 x (Maximum pulse frequency) / K<sub>max</sub> = 3600 x 83 / 9,999,999 = 0.02988 kW

### Total power limit for digital output

Given the maximum pulse constant (K<sub>max</sub>) you can enter is 9,999,999 pulses per kWh, and the maximum pulse frequency for the digital output is 25 Hz, the maximum total power (Max P<sub>tot</sub>) the digital output's energy pulsing circuitry can handle is 9 Watts:

- Maximum P<sub>tot</sub> = 3600 x (Maximum pulse frequency) / K<sub>max</sub> = 3600 x 25 / 9,999,999 = 0.009 kW

## Typical sources of test errors

If you see excessive errors during accuracy testing, examine your test setup and test procedures to eliminate typical sources of measurement errors.

Typical sources of accuracy verification testing errors include:

- Loose connections of voltage or current circuits, often caused by worn-out contacts or terminals. Inspect terminals of test equipment, cables, test harness and the meter under test.
- Meter ambient temperature is significantly different than 23 °C (73 °F).
- Floating (ungrounded) neutral voltage terminal in any configuration with unbalanced phase voltages.
- Inadequate meter control power, resulting in the meter resetting during the test procedure.
- Ambient light interference or sensitivity issues with the optical sensor.

- Unstable power source causing energy pulsing fluctuations.
- Incorrect test setup: not all phases connected to the reference device or the energy standard. All phases connected to the meter under test should also be connected to the reference meter/standard.
- Moisture (condensing humidity), debris or pollution present in the meter under test.

## MID compliance

### MID-compliant models

The PM5331/PM5341 meter models are compliant to the Measuring Instruments Directive.

### Protected setup parameters and functions

Your meter has features and settings that cannot be changed while the meter is revenue-locked. In order to prevent modifications to revenue-related settings and data on your meter, some of the features and parameters on your meter cannot be edited once the meter is revenue-locked.

### Protected setup parameters

Settings	Protected status	Description
Power system settings	Yes	You cannot change any power system settings while the meter is locked (for example, power system type, VT and CT connections, VT and CT primary and secondary values, system frequency and phase rotation)  <b>NOTE:</b> For MID compliance, the Power System must be set to either 3PH4W Wye Gnd (three-phase 4-wire wye grounded) or 3PH3W Dlt Ungnd (three-phase 3-wire delta ungrounded)
Meter label	Yes	You cannot change the meter label while the meter is locked
Meter time settings	Yes	You cannot change the meter's date while the meter is locked
Energy pulsing	Yes	The alarm / energy pulsing LED on the MID-compliant models is permanently set for energy pulsing and cannot be disabled or used for alarms. All other setup parameters for the energy pulsing LED are also permanently set and cannot be modified.
Energy reset password	Yes	You cannot change the energy reset password while the meter is locked

### Protected functions

After the meter is locked, the following resets are disabled:

- Global resets: Meter Initialization (all) and Energies
- Single resets: Energy and Multi-Tariff

For a complete list of protected functions and settings, see your meter's Modbus register list, available from [www.se.com](http://www.se.com).

### Locking or unlocking the meter

After you initialize the meter, you must lock it in order to conform to MID standards.

Before you lock your meter:

- Make sure you have completed all necessary configuration.
- Perform a meter initialization reset to clear any previously accumulated meter data.

A lost lock password cannot be recovered.

## **NOTICE**

### **PERMANENTLY LOCKED DEVICE**

Record your device's user and password information in a secure location.

**Failure to follow these instructions can result in data loss.**

1. Navigate to **Maint > Setup > Meter > Lock**.
2. Press **Edit** to activate or deactivate the lock.
3. Enter your lock password.
 

**NOTE:** The default password is 0000.
4. Press **+** and **-** to scroll between **Active** and **Inactive**.
5. Press **OK** to select the option.
6. Select **Yes** to confirm the selected option, and exit the screen.
7. Make sure you record and store the lock password in a secure location.
 

On activating the lock, a lock icon appears on the upper left corner of the screen.

**NOTE:** Make sure you record and store the lock password in a secure location. A lost lock password cannot be recovered.

## Setting up the lock password

You can change the lock password on the meter.

**NOTE:** You cannot change the lock password when the lock is active. To change the password, make sure the lock is inactive.

A lost lock password cannot be recovered.

## **NOTICE**

### **PERMANENTLY LOCKED DEVICE**

Record your device's user and password information in a secure location.

**Failure to follow these instructions can result in data loss.**

1. Navigate to **Maint > Setup > HMI > Pass**.
2. Press the down arrow to scroll to **Passwords > Revenue Lock** screen.
3. Press **Edit** to select a password.
4. Press **+** to increment the active digit through the numerals 0-9.
5. Press the left arrow to move to the next digit to the left.
6. Continue until all values are selected, and then press **OK** to set the password.
7. Press **Yes** to save the changes.

# Device specifications

The specifications contained in this section are subject to change without notice.

## Mechanical characteristics

IP degree of protection (IEC 60529)	Display: IP54 (Upgrade to IP65 with optional accessory kit METSEIP65OP96X96FF) Meter body: IP30
Mounting position	Vertical
Display type	Monochrome graphics LCD, 128 x 128 resolution
Display backlight	White LED
Viewable area	67 x 62.5 mm (2.64 x 2.46 in)
Weight	430 g
Dimensions W x H x D [protrusion from cabinet]	96 x 96 x 72 mm (depth of meter from housing mounting flange) [13 mm]
Panel thickness	6 mm maximum

## Electrical characteristics

### Measurement accuracy

- Measurement type: True RMS on three-phase (3P, 3P + N); 64 samples per cycle, zero blind
- IEC 61557-12: PMD/[SD]/[SS]/K70/0.5 (for firmware version 1.1.1 and higher)

Measurement type	Class of accuracy as per IEC 61557-12 (for firmware version 1.1.1 and higher)	Error
Active energy	Class 0.5S (Class 0.5S as per IEC 62053-22 at 5 A $I_{nominal}$ (for 1 A $I_{nominal}$ when $I > 0.15$ A))	±0.5%
Reactive energy	Class 2 (Class 2 as per IEC 62053-23 at 5 A $I_{nominal}$ (for 1 A $I_{nominal}$ when $I > 0.15$ A))	±2%
Apparent energy	Class 0.5	±0.5%
Active power	Class 0.5	±0.5%
Reactive power	Class 2	±2%
Apparent power	Class 0.5	±0.5%
Current	Class 0.5	±0.5%
Voltage (L-N)	Class 0.5	±0.5%
Frequency	Class 0.05	±0.05%
Power factor	Class 0.5	±0.005 Count

### Power quality accuracy

Measurement type	Class of accuracy as per IEC 61557-12 (for firmware version 1.1.1 and higher)	Error
Voltage harmonics	Class 5	±5%
Voltage THD/thd	Class 5	±5%
Current harmonics	Class 5	±5%
Current THD	Class 5	±5%

**Voltage inputs**

Maximum VT/PT primary	1.0 MV AC
Specified accuracy range	20 – 400 V L-N / 35 – 690 V L-L (Wye) or 35 – 600 V L-L (Delta) UL Listed up to 347 V L-N / 600 V L-L (absolute range 35 V L-L to 760 V L-L)
Overload	460 V L-N / 800 V L-L
Impedance	5 MΩ
Rated impulse voltage	6 kV for 1.2 μs
Frequency	Measured: 45 to 65 Hz Nominal: 50 / 60 Hz
Burden	< 0.2 VA at 240 V AC L-N

**Current inputs**

CT secondary	Nominal: 5 A or 1 A
Measured current	5 mA to 8.5 A
Starting current	5 mA
Withstand	20 A continuous 50 A at 10 sec/hr 500 A at 1 sec/hr
Impedance	< 0.3 mΩ
Frequency	Measured: 45 to 65 Hz Nominal: 50 / 60 Hz
Burden	< 0.026 VA at 8.5 A

**AC control power**

Operating range	100 – 277 V AC L-N / 100 – 415 V L-L ±10%
Installation category	CAT III 300 V L-N class per IEC 61010
Burden	5 W / 11 VA max at 415 V AC 4 W max at 125 V DC
Frequency	50/60 Hz ± 5 Hz
Ride-through time	80 ms typical at 120V AC and maximum burden 100 ms typical at 230 V AC and maximum burden 100 ms typical at 415 V AC and maximum burden

**DC control power**

Operating range	125 – 250 V DC ±20%
Burden	< 4 W at 250 V DC
Ride-through time	50 ms typical at 125 V DC and maximum burden

**Mechanical outputs**

Number	2 (selected models)
Maximum output frequency	0.5 Hz maximum (1 second ON / 1 second OFF – minimum times)

**Mechanical outputs (Continued)**

Switching current	250 V AC at 8.0 Amps, 25 k cycles, resistive 30 V DC at 2.0 Amps, 75 k cycles, resistive 30 V DC at 5.0 Amps, 12.5 k cycles, resistive
Isolation	2.5 kV rms

**Digital outputs**

Number	2
Maximum load voltage	40 V DC
Maximum load current	20 mA
ON resistance	50 $\Omega$ maximum
Pulse frequency	$\leq$ 25 Hz
Meter constant	from 1 to 9,999,999 pulses per k_h (k_h = kWh, kVARh or kVAh depending on the energy parameter selected)
Pulse width	50% duty cycle
Leakage current	0.3 micro Amps
Isolation	5 kV rms

**Status inputs**

Number	2
Voltage OFF	0 - 4 V DC
Voltage ON	18.5 - 36 V DC
Frequency	2 Hz (T ON min = T OFF min = 250 ms)
Input resistance	110 k $\Omega$
Isolation	5 kV rms
Response time	20 ms
Whetting output	24 V DC/ 8mA max
Input burden	2 mA @ 24 V DC

**Environmental characteristics**

Operating temperature	Meter: -25 to 70 °C (-13 to 158 °F) Display: -20 to 70 °C (-4 to 158 °F) Display functions to -25 °C (-13 °F) with reduced performance
Storage temperature	-40 to 85 °C (-40 to 185 °F)
Humidity rating	Operating: 5 – 95% RH non-condensing
Pollution degree	2
Altitude	2000 m CAT III / 3000 m CAT II
Location	For indoor use only
Product life	> 15 years



## LEDs

### LED indicators

Heartbeat / communications activity	Green LED
Alarm / energy pulsing LED	Amber LED

### Alarm / energy pulsing LED

Type	Amber LED, optical
Maximum pulse frequency	50 Hz
Pulse width	50% duty cycle (200 µs minimum ON time)
Meter constant	from 1 to 9,999,999 pulses per k_h (k_h = kWh, kVARh or kVAh depending on the energy parameter selected) Fixed at 10,000 pulses per kWh on MID meter models
Wavelength	590 to 635 nm

## EMC (electromagnetic compatibility)

Product standards	IEC 61557-12 (IEC 61326-1), IEC 62052-11 and EN50470
Immunity to electrostatic discharge	IEC 61000-4-2
Immunity to radiated fields	IEC 61000-4-3
Immunity to fast transients	IEC 61000-4-4
Immunity to surges	IEC 61000-4-5
Immunity to voltage dips and interruptions	IEC 61000-4-11
Immunity to magnetic fields	IEC 61000-4-8
Immunity to conducted disturbances, 150kHz to 80MHz	IEC 61000-4-6
Radiated and conducted emissions	FCC part 15 Class B, EN55022 Class B

## Safety

Europe	CE, as per IEC 61010-1 (3rd Edition), IEC 62052- 11 & IEC 61557-12 (for firmware version 1.1.1 and higher), IEC 62052-31: 2015
U.S. and Canada	cULus as per UL61010-1 (3rd Edition) CAN/CSA-C22.2 No. 61010-1 (3rd Edition)
Measurement category (voltage and current inputs)	CAT III up to 400 V L-N / 690 V L-L
Dielectric	As per IEC/UL 61010-1 (3rd Edition)
Protective class	Protective Class II Double insulated for user-accessible parts

## MID compliance

Additional specifications apply to the MID meter models (PM5331 and PM5341).

Applicable MID standards and class index	<ul style="list-style-type: none"> <li>EN 50470-1:2006 Class C</li> <li>EN 50470-3:2006 Class C</li> </ul>
Type of measuring equipment	Static watt-hour meter
Intended use	Indoor use only, permanently mounted in residential, commercial or light industrial applications, where levels of vibration and shock are of low significance
Mechanical environment	M1
Electromagnetic (EMC) environment	E2
Applicable measurements	C(kWh)
Voltage at voltage terminals	<ul style="list-style-type: none"> <li>3-phase 4-wire Wye grounded: 3 x 63.5(110) to 3 x 277(480) V AC</li> <li>3-phase 3-wire Delta ungrounded: 3 x 110 to 3 x 480 V L-L</li> </ul>
Current Rating (I <sub>min</sub> – I <sub>ref</sub> (I <sub>max</sub> ))	0.05-5(6) A
Electrical network frequency	50 Hz
Impulse voltage rating	6 kV
AC voltage rating	4 kV
Main cover sealing type	Wire and crimp

## RS-485 communications

Number of ports	1 (optional)
Maximum cable length	1219 m (4000 ft)
Maximum number of devices (unit loads)	Up to 32 devices on the same bus
Parity	Even, Odd, None (1 stop bit for Odd or Even parity; 2 stop bits for None)
Baud rate	9600, 19200, 38400 baud
Protocol	Modbus RTU, Modbus ASCII (7 or 8 bit), JBUS
Isolation	2.5 kV RMS, double insulated

## Ethernet communications

Number of ports	1 (optional)
Data rate	up to 100 Mbps
Protocol	Modbus TCP and BACnet/IP

## Conformal coating

PCBAs assembled in this product are treated with UL approved conformal coating chemical.
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# China Standard Compliance

This product complies with the following standard(s) in China:

IEC 62053-22:2003 Electricity metering equipment (a.c.) - Particular requirements - Part 22: Static meters for active energy (classes 0,2 S and 0,5 S)

IEC 61557-12:2007 Electrical safety in low voltage distribution systems up to 1 000 V a.c. and 1 500 V d.c. - Equipment for testing, measuring or monitoring of protective measures - Part 12: Performance measuring and monitoring devices

GB/T 22264.7-2008 安装式数字显示电测量仪表 第7部分：多功能仪表的特殊要求

Schneider Electric  
35 rue Joseph Monier  
92500 Rueil Malmaison  
France

+ 33 (0) 1 41 29 70 00

[www.se.com](http://www.se.com)

As standards, specifications, and design change from time to time,  
please ask for confirmation of the information given in this publication.

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